

Fogle, Brenda CTR (NHTSA)

From: Wells, Cynthia CTR (NHTSA)
Sent: Friday, February 10, 2017 10:24 AM
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: VOQ 10532117
Attachments: Your Jeep Grand Cherokee Complaint to NHTSA (#10532117)

From: Reid, Randy (NHTSA)
Sent: Friday, February 10, 2017 10:19 AM
To: Wells, Cynthia CTR (NHTSA) <Cynthia.Wells.CTR@dot.gov>
Subject: FW: VOQ 10532117

Cynthia, please add the attachments to VOQ 10532117, per Larry Hershman's request.

Fogle, Brenda CTR (NHTSA)

From: Hershman, Larry (NHTSA)
Sent: Wednesday, September 11, 2013 5:11 PM
To: [REDACTED]
Subject: Your Jeep Grand Cherokee Complaint to NHTSA (#10532117)
Attachments: How to UNZIP.html; SecureZIP Attachments.zip

Dear [REDACTED]

I am writing you about a complaint that you submitted to the National Highway Traffic Safety Administration (NHTSA, part of the U.S. Department of Transportation) on July 27, 2013. In your complaint, you told us of a crash on July 26, 2013 in which your 2002 Jeep Grand Cherokee was rear-ended.

I've tried calling you a couple of times – in your complaint to us you said that photos are available upon request. We very much would like to get copies of those photos, preferably via email. In addition, we would like to get the following information:

1. A copy of the police report of the crash if one was completed; if you do not have it, can you provide contact information for the responding police department so that we could request a copy of the report?
2. It appears from your complaint that your tank was grazed but did not leak fuel – is that correct?
 - a. If fuel did leak, approximately how much leaked and from what exact location?
3. Please provide details of the crash, including:
 - a. Exact location (names of streets, street numbers, etc.);
 - b. Direction each vehicle was traveling, posted speed limit; light, weather and road conditions;
 - c. Circumstances of the crash – the chain of events;
 - d. Your speed;
 - e. The speed of the vehicle that hit you and whether its driver attempted to brake prior to impact;
 - f. Details of the vehicle that hit you, including make, model, model year;
4. The number of occupants in each vehicle and their seating positions;
5. A complete description of the injuries sustained and by whom;
6. A detailed description, including part or option numbers, of the hitch on your Jeep;
7. Did you buy the Jeep new with the hitch or was it added later – and if so, where was it purchased and who installed it?
8. In addition to the photographs, any other information relevant to our investigation.

You may not be able to answer all of these questions but anything you could provide would help us. I want to thank you for bringing this incident to our attention.

Thank you,
Larry Hershman
Office of Defects Investigation, NVS-212
Office of Vehicle Safety - Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
Washington, DC 20590
Larry.Hershman@dot.gov
(202) 366-4929