

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [Berry, Kristin CTR \(NHTSA\)](#)
To: [Nelson, Carla CTR \(NHTSA\)](#)
Subject: FW: Emailing: NHTSA Complaint #10531600
Date: Thursday, August 08, 2013 7:47:21 AM

Kristin Berry
BLF Technologies Inc.
on assignment with
National Highway Traffic Safety Administration
Dept. Of Transportation
kristin.berry@dot.gov
202-366-0699, W48-212

From: Wells, Cynthia CTR (NHTSA)
Sent: Thursday, August 08, 2013 7:43 AM
To: Berry, Kristin CTR (NHTSA)
Subject: Fwd: Emailing: NHTSA Complaint #10531600

Sent from my Verizon Wireless 4G LTE DROID

----- Original Message -----

Subject: FW: Emailing: NHTSA Complaint #10531600
From: "DataQuality, DataQuality (NHTSA)" <DataQuality@dot.gov>
To: "Wells, Cynthia CTR (NHTSA)" <Cynthia.Wells.CTR@dot.gov>
CC:

And another questionnaire, ODI # in the subject line.

Maritza L. Marshall-Williams
BLF Technologies Inc.
on assignment with National Highway Traffic
Safety Administration, Dept. Of Transportation
W48-204
maritza.williams.ctr@dot.gov
Ph: 202-493-0317
Fax: 202-366-3081

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 07, 2013 12:06 AM
To: DataQuality, DataQuality (NHTSA)
Subject: Emailing: NHTSA Complaint #10531600

<<NHTSA Complaint.jpg>>

Your message is ready to be sent with the following file or link
attachments:

NHTSA Complaint

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

24-JUL-2013

Reference No.
10531600

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Domestic Telephone Number	[REDACTED]
Address	[REDACTED]			Foreign Telephone Number	[REDACTED]
City	GAINSVILLE	State	VA	Zip Code	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 2, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C3CDXHG6G [REDACTED]		Make DODGE	Model CHARGER	Model Year 2013
Date Purchased 4/24/13	Dealer's Name and Telephone Number Manassas Dodge (703) 368-5300		Engine: No. Cylinders	Fuel Type: Gas
Engine Order	Dealer's City Manassas	State VA	Zip Code	
Transmission Type Automatic	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 18 JUL 2013
☒ Cruise Control				

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 10/000 POWER TRAIN	Failure Mileage 3500	Failure Speed 0
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15ABC03S)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), and consequences.)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 DODGE CHARGER. THE CONTACT STATED THAT WHILE THE VEHICLE WAS IN PARK, THE CONTACT ACTIVATED THE REMOTE STARTING SYSTEM. THE VEHICLE THEN ACCELERATED AND CRASHED INTO A POLE. THERE WERE NO INJURIES. THE CONTACT CALLED THE MANUFACTURER AND FILED A COMPLAINT. THE MANUFACTURER STATED THAT AN INVESTIGATOR WOULD CONTACT HER BUT THE CONTACT HAD NOT HEARD FROM THE INVESTIGATOR. THE FAILURE MILEAGE WAS 3,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.