INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

JUL 17 2013

CL.10531481-5319

[redacted]

ORLANDO, FL [redacted]

PHONE: [redacted]

E-MAIL: [redacted]

July 7, 2013

Administrator, National Highway Traffic Safetv ADM.
1200 New Jersev Ave.. S.E.
Washington DC 20590

Reference: Safetv Recall M35/NHTSA 12V-527
Airbag System Occupant Restraint Control Module

Dear Sir:

Enclosed is a copy of a letter I sent to the Chrysler Corporation requesting clarification and feedback regarding subject matter. They did not extend to me the courtesy of a response.

This is being provided to you for whatever use or benefit it my serve.

Sincerely, [redacted]

[redacted]

ET
72813
SMD

[redacted]

ORLANDO. FL [redacted]

PHONE: [redacted]
E-MAIL: [redacted]

June 1. 2013

Chrysler Group [redacted]
CIMS 482-00-8[redacted]
PO Box 21800[redacted]
Auburn Hills, MI USA 48321-8008

Reference: 2002 Jeep Cherokee. Laredo. 2WD
ID No. 134GX48582C[redacted]

Dear Sir

It is my understanding that my car, identified above, may have an airbag problem that could result in an inadvertent deployment, i.e., presenting a safety hazard.

My communication with your local dealership resulted in conflicting information. Once I was told that my car was not defective. Later, I received a letter from your office inquiring about the status of my vehicle which indicated, to me, that I may have a problem. And when I initiated a second follow-up with your local dealership, I was told that the necessary repair parts have not been provided to them.

This Jeep looks and drives like a new car, and I have driven it less than 12,000 miles. If there is a safety problem with it, I would like to fix it. I have enough problems coping with my octogenarian status, and I am interested in eliminating or minimizing all other problems that are not beyond the pale.

I would appreciate a written reply from your office to clarify this situation.

Sincerely,

[redacted]

[redacted]

ORLANDO FL[redacted]

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