

CL-10525459-11723

JUL 15 2013

July 5, 2013

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Ref: Safety Recall M35/NHTSA 12V-527
Airbag System Occupant Restraint Control Module

I am the owner of a 2004 Jeep Grand Cherokee, VIN 1J4GW48S14C [REDACTED], which is part of the above referenced recall.

I was advised on January 24, 2013 of the listed recall. To date, absolutely nothing has been done to remedy the air bag deployment issue. I have contacted the dealer more than once and been told they cannot get the part that is needed to correct the problem.

My wife is the principal operator of this vehicle and drives any one or more of our five grandchildren or her 89 year old father in this car on a regular basis....meaning several times per week. We are seriously concerned about the potential risk here.

We cannot park this vehicle until Chrysler gets around to correcting the problem but driving the car creates a great risk to life and limb. And now, we have become aware of a second recall involving the gas tank.

What is being done to make Chrysler move on this issue? Please advise.

Sincerely,

[REDACTED]

Mason, OH [REDACTED]

mobile: [REDACTED]

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SMD



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