



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

September 30, 2013

[REDACTED]
Andover, KS [REDACTED]

NVS-216 nam
Ref. No. 10525456

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2010 Indian Chief Bomber motorcycle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that your MY 2010 Indian Chief Bomber motorcycle is plagued with electrical problems. You assert that Polaris Industries, the parent company of Indian is aware of the electrical problems. You indicate that a recall (NHTSA Safety Recall Campaign No. 11V-343) was completed on you vehicle, but the remedy made the electrical problems worse. Also, you indicate that Mr. John White filed a complaint concerning a lug weld on the front down tube of the frame of his motorcycle with NHTSA, but he did not receive a response.

We are aware of the recall (NHTSA Safety Recall Campaign No. 11V-343) that addresses a headlamp problem caused by the body control module (BCM) in certain MY 2009 through MY 2011 Indian motorcycles. We have reviewed our database in an effort to identify whether additional safety defect trends exist with regard to electrical problems in MY 2010 Indian Chief Bomber motorcycles. At this time, there is insufficient evidence to warrant opening a safety defect investigation or to initiate new recalls. While we cannot guarantee the success of the BCM remedy as installed in your motorcycle by your dealer, we do not have any reason or

evidence to believe that the corrective action submitted by the manufacturer will not work. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. The NHTSA investigation and recall process is on our web site at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm.

We reviewed our complaint database; unfortunately we could not locate Mr. White's report. Should you or Mr. White encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 1-888-327-4236. NHTSA staff may follow up and contact vehicle owners if we require additional information. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our web site.

Sincerely yours,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement