

CL-10525442-4971

June 25, 2013

JUL 10 2013

Recall Administration 482-00-85
P.O. Box 218008
Auburn Hills, MI 48321-9959

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, DC 20590

Chrysler Customer Assistance
P.O. Box 21-8007
Auburn Hills, MI 48321-8007

Re: VIN: 1J4GL48K13W [REDACTED]
Notification Code: M35

To Whom It May Concern:

I am the owner of a 2003 Model Jeep Liberty.

A recall notice was sent to me in September of last year. This notice notified me that The ORC module has a chance of experiencing an electrical overstress condition. **A damaged computer chip could cause the airbag to deployment....increasing the risk of injury and possibility of a vehicle crash.**

COUNTLESS CALLS TO OUR LOCAL DEALERSHIP LATER.....to date June 25, 2013 I have NOT BEEN ABLE TO HAVE THIS DEATH THREAT TAKEN CARE OF.

Now in the local newspapers the same car has yet another recall for an installation of a rear hitch to avoid yet the GAS TANK FROM EXPLODING!!!!

I hereby put you on notice that if anything happens to my family because of these two recalls that **no one at Chrysler has even come close to offering a solution to**, I will sue the Chrysler Corporation with every ounce of energy by body possesses!

ET
7/2/13
SMD

Page two

Recall Administration 482-00-85

Administrator, National Highway Traffic Safety Administration

Chrysler Customer Assistance

I can't even sell the car if I wanted to because I could not live with myself knowing that it has two horrible possible death threats attached to it.

I AM BEGGING YOU TO HELP ME FIND A SOLUTION TO THIS TERRIFYING PROBLEM THAT MY FAMILY HAS LIVED WITH SINCE SEPTMEBER 2012.

Kindly advise. I can be reached at [REDACTED]

[REDACTED]
Southport, CT [REDACTED]

CHRYSLER GROUP LLC

CIMS 482-00-85
PO Box 218008
Auburn Hills MI USA 48321-8008
Electronic Service Requested

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
PERMIT #2655
DETROIT, MI

IMPORTANT!

SAFETY RECALL NOTICE

XX #2

CCM
M. d'Fca

3W

M35

0063605

SOUTHPORT, CT



0063605/#57684 / M35



Jeep
L.H.

11/2012

Kyle - this month

SAFETY RECALL M35/NHTSA 12V-527 AIRBAG SYSTEM OCCUPANT RESTRAINT CONTROL MODULE

Dear [REDACTED]

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2002 through 2003 model year Jeep® Liberty and 2002 through 2004 model year Jeep® Grand Cherokee vehicles.

The problem is...

The Occupant Restraint Control (ORC) module installed in your vehicle (VIN: 1J4GL48K13W [REDACTED]) has a small chance of experiencing an electrical overstress condition. Should this overstress condition occur, it could damage one of the ORC's computer chips. A damaged computer chip could cause the airbag light to illuminate, followed almost immediately by an inadvertent deployment of the front airbags (Liberty and Grand Cherokee) or side airbag curtains (Grand Cherokee only). Inadvertent deployment of the airbags may increase the risk of injury and the possibility of a vehicle crash.

What Chrysler is doing.....

Chrysler intends to repair your vehicle free of charge (parts and labor). Unfortunately, the parts required to provide a permanent remedy for this condition are currently not available. Chrysler is making every effort to obtain these parts as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

NOTE: The AIRBAG warning light will go on for a few seconds after you start your vehicle and then goes out. This is part of the self-test diagnostics of the airbag system and indicates the airbag system is functioning properly. No action on your part is required for this condition.

What you must do to ensure your safety...

Once you receive your follow-up recall notice in the mail, simply contact your Chrysler, Jeep or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.jeep.com/ownersreg.

[Handwritten signature]

Chrysler → S
800 (over)
992 1997.
1 Million Vehicles



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DODGE

CHRYSLER

Jeep

SRT



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0063605/#57684 / M35

PLEASE PRINT OR TYPE IN THE FOLLOWING INFORMATION

VIN (Last 8 Characters of Vehicle
Identification Number)

3W 12345678

Notification Code

M35

This service was previously performed on my vehicle (check one if applicable):

☐ My vehicle was inspected and found to be ok.

☐ My vehicle was repaired.

This vehicle was (check one if applicable):

☐ scrapped

☐ stolen

☐ exported

This vehicle was sold to (check one if applicable):

☐ A dealer, or someone whose name and address is unknown.

☐ Someone other than a dealer (type or print the new owner's name and address below).

Date of sale: _____

Updated name and address (type or print the new owner's name and address or your new name and/or address if it has changed):

Owner's title (check one if applicable):

☐ Mr.

☐ Miss

☐ Mr. & Mrs.

☐ Dr.

☐ Mrs.

☐ Ms.

☐ Rev.

☐ Business

First Name _____

MI

Last Name _____

Street Address _____

City _____

State _____

Zip Code _____

Email Address _____

Chrysler → B
800 (over)
992 1997.
1 Million
vehicles

Business

CONNECTICUT POST | CTPOST.COM/BUSINESS | Wednesday, June 19, 2013 | A6

▲ **Dow Jones**
+138.38 (+0.91%) 15,316.23
▲ **Nasdaq Composite**
+30.05 (+0.87%) 3,482.18
▲ **Standard & Poor's 500**
+12.77 (+0.78%) 1,651.81



Norm Cummings/Staff photo

In this file photo, Jeeps are displayed at Wetmore's auto dealership along Danbury Road (Route 7 South) in New Milford.

2.7 MILLION VEHICLES AFFECTED

Chrysler agrees to recall of Jeeps at risk of fire

ASSOCIATED PRESS

Chrysler abruptly agreed to recall 2.7 million older model Jeeps Tuesday, reversing a defiant posture and avoiding a possible public relations nightmare over fuel tanks that can catch fire in a rear-end collision.

In deciding on the recall, Chrysler avoided a showdown with

government safety regulators that could have led to public hearings with witnesses giving details of deadly crashes involving the Jeeps. The dispute ultimately could have landed in court and hurt both Chrysler's image and its finances.

Earlier this month, the company refused the government's request to recall Jeep Grand Cherokees from model years 1993 through 2004 and

Jeep Libertys from 2002 through 2007. The company said calls from concerned customers played a part in its reversing course.

Exactly how many Connecticut Jeep owners are affected is unclear, but the head of the Connecticut Automotive Retailers Association said dealers in the state know what to do.

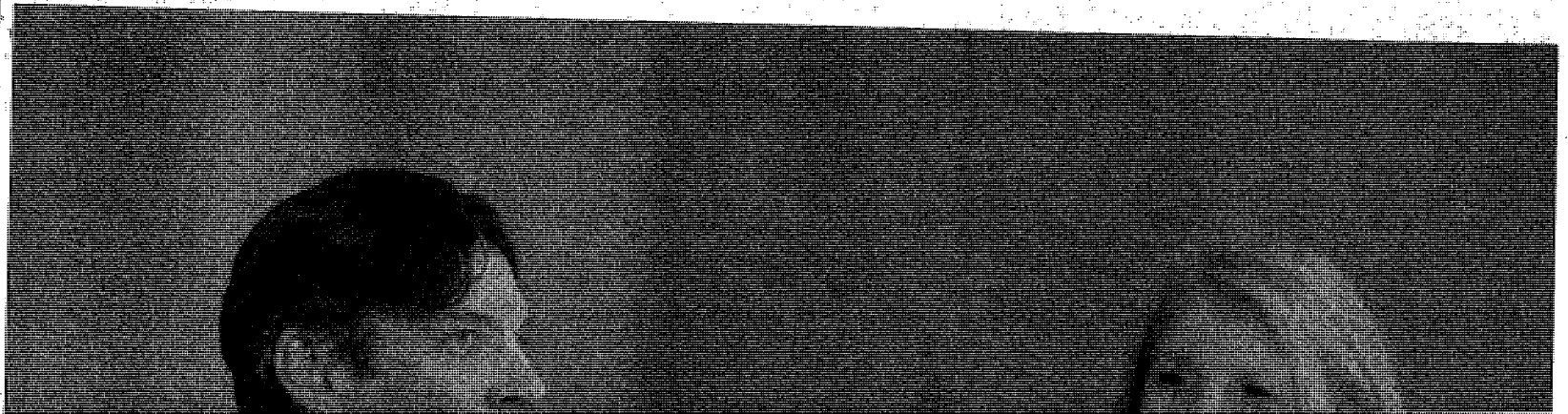
See 2.7 million on A7

EXPANDING PRESENCE

Coldwell Banker buys more Century 21 offices

Rob Varnon

SUCCESS HINGES ON ADVERTISING

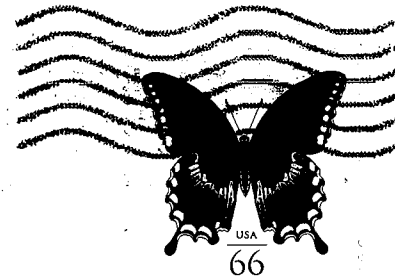




Southport, CT

WESTCHESTER NY 105

01 JUL 2013 PM 1 L



Administrator, National Highway
Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, DC 20590

20590

