



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

August 14, 2013

[REDACTED]
Vestavia Hill, AL [REDACTED]

NVS-216 nlm
Ref. No. 10524429

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2013 Acura TSX. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate when you drive your MY 2013 Acura TSX at night with the lights on the you notice a big shadow in front of the vehicle. You believe this problem poses a safety hazard at night when you drive down winding and hilly roads in your area. Also, on three occasions you noticed the vehicle accelerating when you apply the brakes. Furthermore, at times you have to press hard on the brakes to slow the vehicle. You request that NHTSA look into these problems because they pose a safety hazard. You are afraid to drive the vehicle and are currently trying to get rid of it.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to headlamps, unintended acceleration, and brake problems in MY 2013 Acura TSX vehicles. At this time, there is insufficient evidence to indicate a defect trend and thus warrant opening a safety defect investigation or to initiate a recall. However, the information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. The NHTSA investigation and recall process is on our web site at www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm.

Your decision to relinquish ownership of the vehicle does not fall under our jurisdiction. If you have not done so you may consider contacting your local Consumer Protection Agency or the Alabama Office of the Attorney General regarding your problem and rights under the State lemon law. You may also ask your dealership for a meeting with a Honda/Acura district manager regarding your problem.

You may also consider contacting the Better Business Bureau (BBB) Auto Line. The BBB offers free mediation/arbitration to resolve warranty disputes under guidelines established by the Federal Trade Commission. Remedies include repair, reimbursement, repurchase or replacement, depending on program eligibility. You can visit their web site at www.bbb.org to file a complaint and review eligibility information, or call the BBB Auto Line at 1-800-955-5100.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our web site.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement