

2002 Jeep Liberty 4/4 Sport
VIN# 1J4GL48K82W

NOS-200

JUL - 9 2013

DL-10524424-7702

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

June 25, 2013

Huntington W Va

Administrator, National Highway Traffic Safety Admin

I am writing in regards to my 2002 Jeep Liberty Sport 4/4 my vehicle has several problems and is in a repair recall I received in Jan 2013 a letter about my Air Bags System being unsafe and needing replaced. I have been calling Chrysler Jeep in Huntington West Virginia since Jan 2013 and just keep getting the run around saying we'll fix when we get parts we will call you they have never called me I have threatened to contact them to no resolution so I started a search on my Jeep. Way too much recalls on my Jeep. Now how we gonna fix my gas tank the rest may be fixable maybe but how you gonna fix my gas tank and remove and put where ???

My gas tank is deadly I am terrified now to drive I am and only drive this Jeep so please advise me as to how you can fix my gas tank NOW please where are you gonna put my gas tank you can fix the ball joints and air bags so which is more dangerous of all of these

NM
71013
SMP

Problems please advise I need a loaner
car to drive until this is fixed

Chrysler Jap in Huntington have moved and
are rebuilding in their Company they don't
have time for me the little guy
with a paid off car Jap all they
want to do is take it as a trade
in on new car I have \$17,000. in
my car it is paid off in excellent
shape as of looks but is deadly in
reality Please help me I'm 66
I need this resolved cannot drive

too dangerous help me before I
get my lawyer to help me I am
giving your Company time for a
buy out I am the one losing out
not you. Please advise

Chrysler Jap in Huntington & Jeff Chrysler Jap
rep. won't resolve anything and its all
over the National News now So please
help me to get a solution to your
problems of the Jap Liberty 2002 down
Thank you

June 25, 2013

I have been trying since Jan 2013 working with Chrysler Jeep in Huntington WVa to resolve the problems with a repair from them on my 2002 Jeep Liberty all I get is the run around my complaints have been with Jeff representing Chrysler Jeep in the parts dept. they are in the rebuilding process of their company and have moved from Rt 60 Huntington to 16th new Chrysler Jeep went there on June 24, 2013 they again gave me another run around and that's all I got a run around and just keep putting me off. Please help me

Thank you

Huntington Wva

Please advise thru mail I thank you

It's been 6 months so far & my Car is so unsafe please help me
I thank you

Shirley W. W.



Administrator
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