

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 09-JUL-2013 AUG 26 2013		Repository ☐
				Reference No. 10523905		
OWNER INFORMATION (Type or Print)						
Name [Redacted]			Daytime Telephone Number [Redacted]		E-mail Address [Redacted]	
Address [Redacted]			Evening Telephone Number [Redacted]			
City SPRINGFIELD	State MA	Zip Code [Redacted]				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDEE14F8DH [Redacted]			Make FORD	Model ECONOLINE	Model Year 1983	
Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders 8	Fuel Type: Reg	
Original Owner ☐	Dealer's City	State	Zip Code			
Transmission Type ☐ Antilock Brakes ☒ Cruise Control	Powertrain OD Automatic	Multiple Failure:		Incident Date(s) 01-MAY-2013		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Codes: 190000 TIRES; 192000 TIRES; SIDEWALL				Failure Mileage 5000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make COOPER TIRE & RUBBER CO.		Tire Model (Name or Number) Lifeline Classic II		Tire Size (Example P215/65R15) 295-70-15		
DOT No. (Example: DOTM19ABC036) DOTC18458		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code 192000 TIRES; SIDEWALL				Tire Failure Type: CRACK		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)						
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 1983 FORD ECONOLINE VAN, EQUIPPED WITH COOPER LIFELINE CLASSIC II TIRES, SIZE 255/70/R15. THE CONTACT STATED THAT THERE WERE CRACKS AND BLISTERS IN THE SIDEWALL OF THE FOUR TIRES. THE CONTACT WAS ABLE TO SEE THE METAL INSIDE THE TIRE. THE FAILURE WAS REPORTED TO THE MANUFACTURER, WHO REFUSED TO PROVIDE ASSISTANCE. THE FAILURE MILEAGE WAS 5,000. THE CURRENT VEHICLE MILEAGE WAS 110,000. THE VIN WAS NOT AVAILABLE. KMJ						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When washing vehicle I discovered large cracks in tire exposing inside wires, I was fortunate to see this and reported it with the company (no help at all - like didn't care.) Thankfully because of my discovery I didn't have a tire failure that could have been a catastrophe.

The tires were no doubt Inferior. I received "O" from (The tires have less than 10k miles on them) The Cooper Co.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

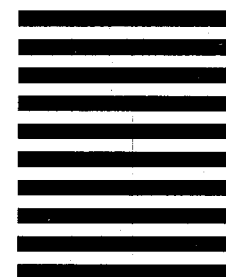
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration