INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
08-JUL-2013 AUG 12 2013	☐
Reference No. 10523657	

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]	Daytime Telephone Number [redacted]	E-mail Address NA
City NICEVILLE	State FL	Zip Code [redacted]	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1J4GW48S32C[redacted]	JEEP	GRAND CHEROKEE	2002

Date Purchased	Dealer and Telephone Number	Engine: 4.0 No: Cylinders 6	Fuel Type:
June 2002	Lee Chrysler - 850-689-3200		gas
Original Owner ☒	Dealer's City Crestview	State FL.	Zip Code

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
automatic	☒ Antilock Brakes ☒ Cruise Control	4x4	—	01-FEB-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
	70000	—

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE CONTACT STATED WHILE STARTING THE VEHICLE THE AIR BAG WARNING INDICATOR ILLUMINATED UNTIL THE ENGINE WAS TURNED OFF. THERE WAS A RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 12V527000 (AIR BAGS); HOWEVER, THE PART WAS UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED YET THEY WERE UNABLE TO PROVIDE AN EXPECTED DATE TO HONOR THE RECALL REPAIR. THE APPROXIMATE FAILURE MILEAGE WAS 70,000.

purchase date does not match Dealer - orignal purchase was in LaGrange, Il. - none existant anymore + we moved to Florida where I've been in contact with our local Jeep Dealer + our address has been changed to the Florida one in the chrysler system. the recall was sent to our proper address in Florida.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.