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Office of Defects

6-14-13

I'm a disabled 55 year old white man who has NEVER wrote a letter to any part of my government in Washington DC. I know that someone will read this letter. Right now I'm very emotional. I'm crying because I have hope that whoever you are that is reading this will not only hear me, but will help me.

I had to sell my family home to pay for cancer treatment. I have no retirement funds. So many negative things have happened in my life that you wouldn't believe it if it was a Hollywood movie. I apologize for having to write this, I loaned my laptop and the husband found a virus and ruined my computer. I hope you can read this.

I bought a 2012 Nissan Sentra and it leaks water every time it rains. It leaks BAD. I have electrical problems in my dash now. My radio and navigation center have problems with their knobs and my horn doesn't work. I know that the dealership knew about this water problem. They had two. They had this car on their lot for a whole year.

NM

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SMD

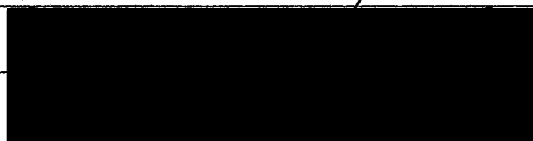
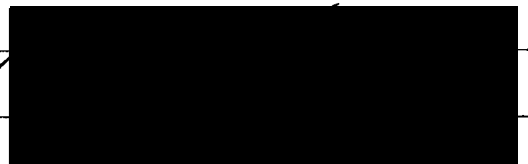
I live alone and I can't turn my car in ~~to~~ to the service dept. unless I have a loaner. Olympia, WA. Nissan logged this problem the day I stopped in. One of their service writers made note of all the water on the passenger side floorboards. He also saw the rusty water marks that were left on the door pillars. You can see the trail of the water on the plastic.

Once when I used the windshield washer it smelled so bad in the interior due to the leaks, I had to pull over and vomit from the smell. I couldn't believe this was happening with a new car. I'm recovering from a cancer surgery on Monday the 10th. and I can't continue this letter. I bet this breaks your heart?

© Please help me. I can't afford to pay \$24,000 for a car that leaks water and has electrical problems right off the lot. Please - Please help me. You wouldn't accept a new car that leaks water which now has caused electrical problems.

The letter I enclosed was written for Nissan and sent!

Sincerely



6-14-13

Consumer Affairs

My name is [REDACTED] Acct
number [REDACTED]

I bought a 2012 Sentra and everytime it rains water leaks into the passenger side interior and completely floods the passenger side floorboard.

I have several chronic medical conditions and since I live alone I CAN NOT be without a car.

Both service departments, in Puyallup, WA. and Olympia, WA. have told me that this is not a problem that is unfamiliar to them. They both have stated that the water is coming through the firewall and the coach/interior of the cars.

There is NO WAY that I'm going to accept a new car that is leaking water like this and furthermore, since I live alone I need a loaner just for the service department to have the car for a while.

I had two surgeries for cancer this month so I'm quite weak while writing this letter.

The service department at Olympia, WA.

Nissan documented the water on the floorboard and the water marks on the interior door pillar. With the water marks on the door pillar there is rust water marks. Water also has traveled through the glove department and GOD only knows where else. I have problems with my horn. Problems with some buttons and knobs on the dash concerning the radio. I'm afraid that I have water in other locations that I can't see due to all of the plastic coverings. No sane person would accept a new car that leaks large amounts of water into the interior. I can even smell the windshield washer fluid when it is used. The smell is so strong, due to the leaks, that I've gotten sick enough to vomit.

I will not accept this car. I will not continue to pay for this lemon. I can not get it serviced unless I have a loaner. This water is so large in quantity, that the entire passenger side floor mats are completely SOAKED and are molding I know that Nissan is aware of this problem and more and more I'm starting to believe

that the local retail dealership had prior knowledge of this water problem on this vehicle. I'm convinced that due to our winter weather the car would not sell due to the leaking Firewall. Why would an SL with leather and a sunroof, back-up camera, navigation etc. etc. be left over at the end of the year. Color white, quite popular with female customers.

I'm convinced that this water problem is not new and this would explain the electrical problems with the radio, horn and a few other control knobs on the dash.

This car is totally unacceptable. I apologize for the long hand letter. This could not wait any longer and my laptop is broke with a virus. However, I'm trying to relax after a 6-10-13 surgery. Another payment on 6-17 will be due but I'm not paying for this lemon. As of today, I'm up to date on payments and insurance through Farmers. Nissan needs to replace this car.

Sincerely

C. Atty gen. office
and others.

Olympia, WA.



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