

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>28 JUN 2013 AUG 12 2013</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10522231</p>			
<p>OWNER INFORMATION (Type or Print)</p>					
<p>Name</p> <p>[REDACTED]</p>		<p>Daytime Telephone Number</p> <p>[REDACTED]</p>		<p>E-mail Address</p> <p>[REDACTED]</p>	
<p>Address</p> <p>[REDACTED]</p>		<p>Evening Telephone Number</p> <p>[REDACTED]</p>			
<p>City</p> <p>WHITE HORSE BEACH</p>	<p>State</p> <p>MA</p>	<p>Zip Code</p> <p>[REDACTED]</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>1J4GW48S34C [REDACTED]</p>		<p>Make</p> <p>JEEP</p>	<p>Model</p> <p>GRAND CHEROKEE</p>	<p>Model Year</p> <p>2004</p>	
<p>Date Purchased</p> <p>Sept 2012</p>	<p>Dealer's Name and Telephone Number</p> <p>Ocean St Motors 781-834-3600</p>		<p>Engine:</p> <p>No: Cylinders</p> <p>6</p>	<p>Fuel Type:</p> <p>Reg. Gas</p>	
<p>Original Owner</p> <p><input type="checkbox"/></p>	<p>Dealer's City</p> <p>Marshfield MA</p>	<p>State</p> <p>MA</p>	<p>Zip Code</p> <p>[REDACTED]</p>		
<p>Transmission Type</p> <p>Automatic</p>	<p><input type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p> <p>4w drive</p>	<p>Multiple Failure:</p> <p>no</p>	<p>Incident Date(s)</p> <p>14-FEB-2013</p>	<p>Date of notice</p> <p>1/14/13</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 140000 AIR BAGS</p>			<p>Failure Mileage</p> <p>[REDACTED]</p>	<p>Failure Speed</p> <p>[REDACTED]</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p> <p>[REDACTED]</p>		<p>Tire Model (Name or Number)</p> <p>[REDACTED]</p>		<p>Tire Size (Example P215/65R15)</p> <p>[REDACTED]</p>	
<p>DOT No. (Example: DOTM19ABC036)</p> <p>[REDACTED]</p>		<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p> <p>[REDACTED]</p>		
<p>Tire Component Code</p> <p>[REDACTED]</p>			<p>Tire Failure Type:</p> <p>[REDACTED]</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p> <p>[REDACTED]</p>		<p>Date Manufactured:</p> <p>[REDACTED]</p>		<p>Model No./Name:</p> <p>[REDACTED]</p>	
<p>Seat Type:</p> <p>[REDACTED]</p>		<p>Installation System:</p> <p>[REDACTED]</p>			
<p>Child Seat Component Code:</p> <p>[REDACTED]</p>		<p>Failed Part:</p> <p>[REDACTED]</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>0</p>	<p>Number of Deaths</p> <p>0</p>	<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. THE CONTACT STATED THERE WAS A RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 12V527000 (AIR BAGS), HOWEVER THE PARTS WERE UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED AND THEY WERE UNABLE TO PROVIDE AN EXPECTED DATE FOR THE REMEDY PARTS TO BECOME AVAILABLE. THE CONTACT HAD NOT EXPERIENCED FAILURE.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

there have been no accidents, thank goodness. My description covers the car and I just want it fixed. The first notice is dated 1/14/13. I have called twice and a dealer. The keep telling me there is only a minute's chance of anything happening. Just want it fixed!



ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration