

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 24-JUN-2013 AUG 05 2013	Repository <input type="checkbox"/>
	Reference No. 10521411

OWNER INFORMATION (Type or Print)

Name		
Address		
City TARPON SPRINGS	State FL	Zip Code

Daytime Telephone Number	E-mail Address
Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHBU46D39L		Make HYUNDAI	Model ELANTRA	Model Year 2009
Date Purchased 3/14/09	Dealer's Name and Telephone Number Hyundai New Port Richey		Engine: No. Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City New Port Richey	State FL	Zip Code 34652	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 09-APR-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage 29560	Failure Speed 50
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 HYUNDAI ELANTRA. THE CONTACT STATED WHILE DRIVING 50 MPH, THE CONTACT CRASHED AGAINST ANOTHER VEHICLE. THE VEHICLE WAS DAMAGED AND DESTROYED ON THE PASSENGER SIDE. THE CONTACT STATED THAT NONE OF THE AIR BAGS DEPLOYED. THE CONTACT SUSTAINED INJURIES IN THE NECK, BACK, AND CONCUSSIONS IN THE WAIST. THE CONTACT NOW SUFFERED FROM TEMPOROMANDIBULAR JOINT DISORDER AND MIGRAINES AS A RESULT OF THE CRASH. THE VEHICLE WAS INSPECTED BY THE INSURANCE COMPANY BUT THE CONTACT DID NOT KNOW THE RESULTS. THE FAILURE WAS REPORTED TO HYUNDAI. THE APPROXIMATE FAILURE AND CURRENT MILEAGE WAS 29,560.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was traveling N to Tampon Spring
FL. A car approaching us Hwy from
Alderman Rd. The car went from right
lane to irregular lane to middle
lane. It was too late to put brakes
on. My whole Hyundai parts were
spread across US Hwy 19N. Driver was
cited for illegal lane change. That
Hyundai from accident overhauled
1 three times and at Hyundai New
Port Richey didn't fix. At that time
was considered a lemon law problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Dealership

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NUS200
NY8276

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

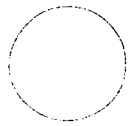


Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

It have to been considered a lemon
law car. The women car insurance
wanted to total, her car insurance
Esurance didn't want the car to
be fixed. My car insurance wanted
the car to be fixed. The car was
never same after accident on
4/9/10. I have attorney Joyce E
Reyes handle my car with
negligent driver not paying
any off my fixing car, pay for
rental car, and my medical claims.
she is stilln't paying all my
bills from accident on 4/9/10.

Pictuse of cars in car
accident of 4/9/10

DIAGRAM



INDICATE NORTH
WITH ARROW

