

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Nelson, Carla CTR \(NHTSA\)](#)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10521402  
**Date:** Tuesday, July 23, 2013 10:21:10 AM

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**From:** EVOQ (NHTSA)  
**Sent:** Tuesday, July 23, 2013 7:26 AM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10521402

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**From:** [REDACTED]  
**Sent:** Friday, July 19, 2013 12:40 PM  
**To:** DataQuality, DataQuality (NHTSA)  
**Cc:** EVOQ (NHTSA)  
**Subject:** RE: NHTSA: Follow up to ODI Complaint: 10521402

To Whom It May Concern:

I have reviewed the attached form and the information is accurate and complete. The only issue I have is the comments in the Applicable Incident Information section does not completely convey my complaint is because the Safety Recall was issued in February, yet as of today there are \*still\* no parts available to fix this known problem which when it \*does\* fail will render the vehicle unsafe and not drive-able. It is also my understanding that this is a common practice by Chrysler Corporation.

Best regards, [REDACTED]

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**From:** [EVOQ@dot.gov](mailto:EVOQ@dot.gov)  
**To:** [REDACTED]  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10521402  
**Date:** Fri, 19 Jul 2013 12:22:22 +0000