

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
		Date Received: 20-JUN-2013 JUL 22 2013	
Repository ☐		Reference No. 10520858	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		Evening Telephone Number	
City	State	Zip Code	E-mail Address
TUSCALOOSA	AL		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1FDXW46P57E		FORD	F-450 SD
Model Year		2007	
Date Purchased	Dealer's Name and Telephone Number		Engine:
June 2007	Long Lewis Ford 1-888-218-7494		No: Cylinders
Original Owner	Dealer's City	State	Zip Code
☒	Birmingham, AL	AL	3540
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:
Auto	☒ Cruise Control		Incident Date(s)
			19-JUN-2013
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)		Failure Mileage	Failure Speed
Tank liner		60000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Reported to Police		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2007 FORD F-450. THE CONTACT STATED THAT WHILE BEING INSPECTED BY A DEALER, IT WAS FOUND THAT THE FUEL TANK WAS DELAMINATING ON THE INSIDE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS 60,000. THE VIN WAS NOT AVAILABLE.			
we did have tank repaired (see invoice) .			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Friday 6-14-13

called Ford Motor Co @ 1-800-392-3673

about tank liner. No recalls but

a service bulletin # 19728.

They said they might help with repair bill

but did not. Gave me a

case # 2700752.



PITTS

1807 HARGROVE RD. E.
TUSCALOOSA, AL 35405
(205) 556-1155
(205) 556-7755
service@pittsautorepair.com

Mon - Fri 7:30-5:30 Sat 8-4

R.O. 1964

Page: 1

Date

28 MAY 2013

Lic.

LY MANAGEMENT

30X 1370

CALOOSA

ie # [REDACTED]

arks/PG:LL92354

n Date 24 MAY 2013

JAMEY PRESLEY

AL [REDACTED]

Work # [REDACTED]

EMAIL:

Ready By: 24 MAY 2013 10:25

Ext.

Make FORD

Model F-450 SUPER DUTY DRW

Miles/Km 60,577.0

Vin 1FDXW46P57E [REDACTED]

Year 2007

Cell. # [REDACTED]

Doors= 4 D

Sales: 007

License [REDACTED]

Eng. Type V8 / OHV /

Eng. No. Liter= 6.0L ...

Prod.

Unit 26

Other (CAP) Fax:

Description of Labor / Service Provided

H. T/L Tech. Amount

MIE PRESLEY

5-454-1878

B6246... 011

N/C

ATER IN FUEL LIGHT ON IN DASH

UND CODE P2269 IN ENGINE ECM

OMPLETED ELECTRICAL CHECK TO VERIFY ELECTRICAL SYSTEM FROM

ENSOR TO ECM OK, NO PROBLEMS FOUND

MOVED FUEL SAMPLE FROM FUEL SYSTEM

UND WATER IN FUEL

B6246... 011

300.00

AGNOSE AND REPAIR

RAIN FUEL FROM TANK AND LINES

MOVE TANK ASSEMBLY

LEAN AND DRY INSIDE OF TANK

UND WATER AND SMALL METALLIC GRANUALES IN TANK

INSTALL AND REFUEL TANK

EPLACE TWO FUEL FILTERS

EFUEL VEHICLE AND NO OTHER PROBLEMS FOUND AT THIS TIME

Parts / Material	Description	Qty	List	Each \$	Extended \$
W	FILTER KIT	1.00		69.32	69.32

Miscellaneous/Sublet Charges

JEL

Amount

25.00

commended Referral Reward! Refer a friend get \$10.00 off Oil Change or \$20.00 Off Repairs

Repairs / Notes

I hereby authorize the above named to operate and store the above vehicle for the purpose of testing, inspection, repair and delivery, at my risk. I understand that the above named is not responsible for loss or damage equipment or articles left on or in vehicles in case of fire, theft, or any cause beyond their control. I understand that if I wish to retain worn and damaged parts that request will be made at the time of authorization of repairs. I understand that two (2) days after notice of completion of services rendered, that a storage charge of not more than \$25 per day, will be charged unless otherwise agreed to in writing.

Signature: _____ Date: _____

Labor	\$ 300.00
Parts	\$ 69.32
Environmental:	\$ 0.00
Shop Supplies	\$ 9.50
Sub Total Charges	\$ 9.50
Sublet	\$ 25.00
Total Sales Tax	\$ 6.24

Payment 1: A/R 410.06 On Account

Thank You From: PITTS AUTO REPAIR

Account # 393

Payment 2:

Key#

0.00

Tot. Before Sales Tax \$ 403.82

Total Sale \$ 410.06

Total Due \$ 410.06



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R.O. 2140

Page: 1

Date

14 JUN 2013

Lic.

SEALY MANAGEMENT

POBOX 1370

TUSCALOOSA

Home: [REDACTED]

Remarks/PO:

Open Date 13 JUN 2013

JAMEY PRESLEY

AL [REDACTED]

Work: [REDACTED]

EMAIL:

Ready By: 13 JUN 2013 13:36

Make FORD

Model F-450 SUPER DUTY DRW

Miles/Km 60,945.0

Doors= 4 D

Vin 1FDXW46P57E [REDACTED]

Year 2007

Cell. #

Sales: 001

License [REDACTED]

Eng. Type V8 / OHV /

Eng. No. Liter= 6.0L ...

Prod.

Unit

Other (CAP) Fax:

Description of Labor / Service Provided

H. T/L Tech. Amount

CHECK GAS GUAGE

007

N/C

CHECKED SENDING UNIT AND ALL WIREING TO AND FROM SENDING UNIT AT THE INSTRUMENT CLUSTER AND FOUND RESISTANCE WITHIN SPECIFICATIONS AT UNIT

INSTRUMENT CLUSTER NEEDS REPLACEMENT AND PROGRAMABLE MODULE INSTALATION NEEDED FOR NEW CLUSTER

REMAN UNIT FROM FORD IS 480 AND REPROGRAMING ESTIMATE IS 200-250

CHECK TIRE PRESSURE

6122558 001

N/C

FOUND ASPHALT TYPE LOOKING MATERIAL AT FUEL FILTER AND NOT SURE COMPOSITION

6122558 001

N/C

TANK WAS CLEANED 368 MILES AGO

FILTERS WERE REPLACED AT SAME TIME

CONTAMINATES MUST BE GETTING PUMPED INTO TANK

CLEANED FILTER AND MODULE ASSEMBLY

SAVED SAMPLE OF FUEL FOR CUSTOMER

Recommended Referral Reward! Refer a friend get \$10.00 off Oil Change or \$20.00 Off Repairs
Repairs / Notes

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Signature: _____ Date: _____

X: _____

Payment 1: 0.00

Thank You From: PITTS AUTO REPAIR

Account # 853

Payment 2:

Key#

0.00

Labor \$ 0.00

Parts \$ 0.00

Environmental: \$ 0.00

Shop Supplies \$ 0.00

Sub Total Charges \$ 0.00

Sublet \$ 0.00

Total Sales Tax \$ 0.00

Tot. Before Sales Tax \$ 0.00

Total Sale \$ 0.00

Total Due \$ 0.00



5801 McFarland Blvd. East
Tuscaloosa, AL 35405
(205) 752-0401
www.townsendford.com

69586SEA

SEALY MANAGEMENT CO INC 1200 GREENSBORO AVE TUSCALOOSA AL 35401				VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
				1FDXW46P57E		60948	07/09/13	69586
				YEAR	MAKE	MODEL	COLOR	TAG NO.
				07	FORD	F450	WHITE	02965
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS	
1011053					00/00/00	205	CHARGE	
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE			
	01/01/07		60948	06/14/13	01/01/07	6.0_LITER		

THANK YOU FOR YOUR BUSINESS !!!

IF YOU ARE NOT COMPLETELY SATISFIED WITH YOUR
SERVICE EXPERIENCE PLEASE LET YOUR SERVICE ADVISOR
KNOW BEFORE YOU LEAVE !!!

LINE	OP. CODE	FAIL-CD	TECH.	HOURS/QTY	TYPE	AMOUNT
					Parts	527.33
					Sales Tax	47.46
					Labor	600.00
					Sublets	150.00
					Shop Charge	25.00
					Misc Charge	40.00
					TOTAL-CUST-CHARGE	1389.79

P.O. LL94133

Janet P. [Signature]
526 Grounds
Truck 26

CUSTOMER COPY - PAGE 02

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STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. _____ CUSTOMER SIGNATURE	On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative. _____ (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)
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				1FDXW46P57E		60948	07/09/13	69586
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1011053						00/00/00	205	CHARGE
CUST. LABOR RATE		DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE		
		01/01/07		60948	06/14/13	01/01/07	6.0 LITER	

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LINE	OP. CODE	FAIL-CD	TECH.	HOURS/QT	TYPE	AMOUNT
A	Com Customer states check thinks has bad fuel in it, fuel filter has black stuff in it, like rubber looking stuff					
Cor	REMOVED FUEL TANK, HAD CLEANED AND COATED, REPLACED FUEL FILTERS AND SENDING UNIT, TEST DROVE OK. FUEL GAUGE STILL INOP					
	A81				C	600.00
	SUBLET	NORRIS RADIATOR	32097	1	C	150.00
		3C3Z 9N184 CB ELEMENT		1	C	76.65
		6C3Z 9275 DA SENDER ASY - F		1	C	450.68
Code	Misc Charge	Inv#/Info	Days	Hours		
OTH	GASOLINE/FUEL				1.0 C	40.00
Line Total.....						1317.33

B	Com Customer states check fuel gauge is inop					
Cor	r&r instrument cluster & programmed					
	A37				I	
		6C3Z 10849 EC INSTRUMENT CLU		1	I	
Line Total.....						

CUSTOMER COPY - PAGE 01

Printed: 07/09/2013 @ 11:06

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CUSTOMER SIGNATURE

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(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)