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| <br>U.S. Department of Transportation<br>National Highway Traffic Safety Administration                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      | INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)<br>DOT Auto Safety Hotline                                                                                   |                                | FOR AGENCY USE ONLY 100148                                                                       |            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      | <b>Vehicle Owner's Questionnaire</b><br>To Report Vehicle Safety Defects<br>1-888-DASH-2-DOT<br>(1-888-327-4236)<br>INTERNET: www.nhtsa.dot.gov/hotline |                                | Date Received<br><div style="font-size: 1.2em; font-weight: bold;">JUL 26 2013</div> 18-JUN-2013 |            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                                                                                                                                         |                                | Repository <input type="checkbox"/>                                                              |            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                                                                                                                                         |                                | Reference No.<br>10520501                                                                        |            |
| OWNER INFORMATION (Type or Print)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      | Daytime Telephone Number                                                                                                                                |                                | E-mail Address                                                                                   |            |
| Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | State                                                                                | Zip Code                                                                                                                                                | Evening Telephone Number       |                                                                                                  |            |
| WARREN                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | MI                                                                                   |                                                                                                                                                         |                                |                                                                                                  |            |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                                                      |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| VEHICLE INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      |                                                                                                                                                         | Make                           | Model                                                                                            | Model Year |
| 1J4GL58K42W                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                      |                                                                                                                                                         | JEEP                           | LIBERTY                                                                                          | 2002       |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Dealer's Name and Telephone Number                                                   |                                                                                                                                                         | Engine:                        | Fuel Type:                                                                                       |            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                                                                                                                                         | No: Cylinders                  | UN LEADED                                                                                        |            |
| Original Owner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Dealer's City                                                                        | State                                                                                                                                                   | Zip Code                       |                                                                                                  |            |
| <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <input type="checkbox"/> Antilock Brakes                                             | Powertrain                                                                                                                                              | Multiple Failure:              | Incident Date(s)                                                                                 |            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <input type="checkbox"/> Cruise Control                                              |                                                                                                                                                         |                                | 02-MAR-2013                                                                                      |            |
| FAILED COMPONENT(S)/PART(S) INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 140000 AIR BAGS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                      |                                                                                                                                                         | Failure Mileage                | Failure Speed                                                                                    |            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                                                                                                                                         | 153000                         | 40                                                                                               |            |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Tire Model (Name or Number)                                                          |                                                                                                                                                         | Tire Size (Example P215/65R15) |                                                                                                  |            |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                                                                                                                                                         | Failure Location:              |                                                                                                  |            |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                      |                                                                                                                                                         | Tire Failure Type:             |                                                                                                  |            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Date Manufactured:                                                                   | Model No./Name:                                                                                                                                         |                                |                                                                                                  |            |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Installation System:                                                                 |                                                                                                                                                         |                                |                                                                                                  |            |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Failed Part:                                                                         |                                                                                                                                                         |                                |                                                                                                  |            |
| APPLICABLE INCIDENT INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| Crash                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Fire                                                                                 | Number of Persons Injured                                                                                                                               | Number of Deaths               | Reported to Police                                                                               |            |
| <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                  | 0                                                                                                                                                       | 0                              | N                                                                                                |            |
| Narrative Description of Incident(s), Crash(es), and Injury(ies).<br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                                                            |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| TL* THE CONTACT OWNS A 2002 JEEP LIBERTY. THE CONTACT STATED WHILE APPROXIMATELY 40 MPH, THE HORN INDEPENDENTLY SOUNDED WITH THE ILLUMINATION OF THE ENTIRE INSTRUMENT PANEL. IN ADDITION, WHEN THE VEHICLE WAS IN OPERATION THE HEADLIGHTS WOULD REMAIN ILLUMINATED CONTINUOUSLY EVEN THOUGH THE CONTROL MECHANISM WAS DEACTIVATED. THERE WAS A RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 12V527000 (AIR BAGS), HOWEVER THE PART REMAINED UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM AND THEY INFORMED THAT THE DEFECTS WERE RELATED TO THE RECALL. THE APPROXIMATE FAILURE MILEAGE WAS 153,000. |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.                                    |                                                                                      |                                                                                                                                                         |                                |                                                                                                  |            |