


INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
Date Received JUL 26 2013 <small>18-JUN-2013</small>		Repository <input type="checkbox"/> Reference No. 10520433	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
HAMILTON	OH		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1HD1FF4188		HARLEY DAVIDSON	FLHTC
Model Year		2008	
Date Purchased	Dealer's Name and Telephone Number	Engine: No. Cylinders	Fuel Type:
	TRI COUNTY HARLEY-814-4343	96	HTEST
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
	CINCINNATI	OHIO	45213
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
6 SPD	<input checked="" type="checkbox"/> Cruise Control		4 TIMES FUEL SHELL
Incident Date(s)			17-JAN-2009
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)		Failure Mileage	Failure Speed
		6000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <small>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</small>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		0	0
		Reported to Police	
		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2008 HARLEY DAVIDSON FLHTC MOTORCYCLE. THE CONTACT STATED HE RECEIVED A NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 08V357000 (FUEL SYSTEM, GASOLINE) AND TOOK THE VEHICLE TO THE DEALER FOR RECALL SERVICE. THE CONTACT HAD NOT EXPERIENCED A FAILURE PRIOR TO THE RECALL SERVICE. THE CONTACT STATED THAT AFTER THE RECALL SERVICE, THE FUEL FILTER SHELL CRACKED LEADING TO A LOSS OF FUEL PRESSURE. AS A RESULT, THE VEHICLE STALLED WITHOUT WARNING. THE RECALL FAILURE WAS EXPERIENCED IN LESS THAN ONE YEAR AFTER THE SERVICE. THE VEHICLE WAS REPAIRED BUT THE FAILURE CONSISTENTLY RECURRED. THE FAILURE MILEAGE WAS 6,000 AND THE CURRENT MILEAGE WAS 36,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS IS THE 4TH TIME HOW MANY TIMES DOES IT TAKE I WISH THEY COULD FIX MY BIKE THIS CAN CAUSE DEATH TO THE RIDER THIS SHOULD BE FIXED GOES OUT EVERY YEAR. I PUT THE RECALL LETTER IN WITH THIS PAPER WORK. I AM A WELDER AND THE PART THAT FAILS IS A FUEL SHELL AND I BRING THE OLD PARTS TO WORK WITH ME AND DYE CHECK THEM AND THEY HAVE CRACKS ALL AROUND THE TOP AS LETTER SAYS ABOUT THE CRACKING

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of transportation

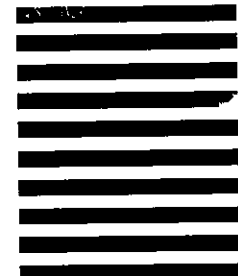
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES




BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



Use the enclosed form to file a report.

If so:


or visit:

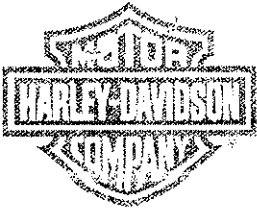
www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236





Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201 414/342-4680

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July 31, 2008

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2008 model year FLHP, FLHPE, FLHR, FLHRC, FLHRSE4, FLHT, FLHTC, FLHTCU, FLHTCUSE3, FLHTP, FLHX, FLTR model motorcycles built May 6, 2007 through December 11, 2007. These 2008 model motorcycles may experience a cracking of the fuel filter shell leading to a loss of fuel pressure. This loss of fuel pressure can cause diminished performance and in some cases may cause an engine stall, or a no-start condition. This condition could lead to a crash which could cause injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible.

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your vehicle inspected and repaired if necessary. Actual dealer labor time to perform this service will be less than one hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Shipping of recall kits to the dealerships will begin the week of August 4, 2008.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with

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REFERENCE

this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.

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