

6/2/13

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CL-10520296-9293

NEWPORT NH

TO: ADMINISTRATOR

FROM: [REDACTED]

JUN 11 2013

SUBJECT: SAFETY RECALL 11S25, RECALL 12V-006

I AM REQUESTING A TECHNICAL EXPLANATION ON THE SUBJECT RECALL. I HAVE A BS DEGREE IN MECH. ENGINEERING SO I WILL UNDERSTAND YOUR EXPLANATION.

IN NOV. 2010 THE TRANSMISSION STOPPED WORKING WITH NO SYMPTOMS OF FAILURE. ALL SCHEDULE MAINTENANCE HAD BEEN PERFORMED. I WAS TOLD THE TRANSMISSION HAD TO BE REPLACED AND IT WAS.

THE RECALL NOTICE ABOVE WAS RECEIVED AND PERFORMED BY REPLACING THE CONVERTER IN AUG. 2012. THE QUESTION WAS ASKED, DOES THE TORQUE CONVERTER NEED TO BE REPLACED WHERE THE WHOLE TRANSMISSION WAS REPLACED 21 MONTHS PREVIOUSLY. THE ANSWER WAS YES.

TO MY WAY OF THINKING, ONLY THE TORQUE CONVERTER HAD TO BE REPLACED AND NOT THE ENTIRE TRANSMISSION IN 2010 AND CONSEQUENTLY I SHOULD BE REIMBURSED FOR THE COST FOR THE TRANSMISSION REPLACEMENT? SUPPORTING DOCUMENTATION IS ATTACHED. [REDACTED]

P.S. I HAVE BOUGHT 7 CARS IN 42 YEARS, DRIVEN THEM ALL OVER 200 K MILE WITH NO TRANSMISSIONS PROBLEMS BEFORE THIS.

NAH
6/12/13
SMD



Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121

July 2012

Safety Recall Notice 11S25 / NHTSA Recall 12V-006

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

Service parts are now available to perform the necessary repairs to your vehicle

Ford Motor Company previously sent you a letter indicating that a defect which relates to motor vehicle safety exists in your vehicle, with the Vehicle Identification Number shown above.

We apologize for this situation and the delay in repair part availability, and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue? It may be possible for your vehicle to lose forward and reverse power while driving, due to worn splines in the transmission torque converter. If this occurs, the engine continues to run, steering and braking are unaffected, and the vehicle's electrical system and directional signals remain functional. The transmission's park system also remains fully functional. However, this condition results in a sudden loss of motive power with no warning, increasing the risk of a crash.

What will Ford and your dealer do? Ford Motor Company has authorized your dealer to replace the Torque Converter on your vehicle free of charge (parts and labor) or provide a refund for previous replacement of the converter.

How long will it take? The time needed for this repair is less than one day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What should you do? Please contact your dealer without delay to either schedule a service appointment for Recall 11S25, or if applicable, to initiate the refund process. If scheduling a service appointment, you will need to provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

If you do not already have a servicing dealer, you can access www.Fordowner.com for dealer addresses, maps, and driving instructions.

**What should you do?
(continued)**

Ford Motor Company wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Therefore, please have this recall performed as soon as possible.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Have you previously
paid for this repair?**

You may be eligible for a refund of previously paid repairs that are directly related to replacement of the transmission Torque Converter. Please note that this recall specifically addresses worn Torque Converter splines, which do not result in failure of other transmission components. Therefore, costs associated with replacement or repair of the transmission are not reimbursable under this recall.

Under the terms of this recall, vehicle owners have the option of either having the Torque Converter replaced, or receiving reimbursement for previous replacement of the Torque Converter. Previous replacement of the Torque Converter will satisfy the requirements of this recall repair.

To verify eligibility for reimbursement for up to \$1,450 (reasonable and customary parts and labor charge for replacement of the Torque Converter), give your paid original receipt to your dealer. The receipt must clearly indicate the Torque Converter as a replaced part.

Refund requests may also be sent directly to Ford Motor Company. To request your refund from Ford, send the refund request with all required documentation, including your original repair receipt (no photocopies), to Ford Motor Company at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to this address may take up to 60 days to process. Your original receipt will be returned to you.

Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-866-436-7332.

**What if you no longer
own this vehicle?**

If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

**Can we assist you
further?**

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

RETAIL OWNERS: If you still have concerns, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 5:00PM (Your Local Time).

If you wish to contact us through the Internet, our address is:

Can we assist you
further?
(continued)

www.Fordowner.com.

FLEET OWNERS: If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET, Option #3 and one of our representatives will be happy to assist you. Representatives are available Monday through Friday: 8:00AM - 5:00PM (Your Local Time), or you may contact us through the Internet at www.fleet.ford.com.

If you are still having concerns, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov.

NHTSA Safety Recall 12V006.

Thank you for your attention to this important matter.

Ford Customer Service Division

CLAREMONT

FORD•LINCOLN



366 Washington Street
Claremont, NH 03743
(603) 543-1221



SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
8:00 a.m. - 1:00 p.m.-Saturday

R/O Open Date	R/O Number
8/27/12	6021921/1
R/O Close Date	Status
8/31/12	Reprint
Mileage In	Mileage Out
118108	118108
Service Advisor / Tag #	
Fred Ernst/0128	

[REDACTED]			Work Phone	[REDACTED]	
NEWPORT, NH [REDACTED]			Home Phone	[REDACTED]	
Year	Make	Model	Body	Color	License Number
2005	FORD	FREESTAR		RED	
T6050B					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - MR RECALL: RECALL CUST STATES RECEIVED RECALL NO, 11S-25 REPLACEMENT OF TORQUE CONVERTER ASSY REPAIR AS NECESSARY. Corrected by 11S25B: Work performed by MICHAEL BREault(189) Installed 5F2Z 7902 BCRM :CONVERTER ASY Qty: 1 Installed 5F2Z 7902 BCRM-C :5F2Z 7902 BCRM - Core Qty: 1 Installed F3DZ 5E241 A :GASKET Qty: 1 Installed N806408 S439 :BOLT Qty: 2 Installed W705443 S900 :NUT Qty: 4 Installed N800750 S437 :NUT - HEX. Qty: 4 Installed 2F1Z 7F401 AA :SEAL Qty: 1 PERFORMED FSA 11S25 R&R TRANSMISSION HAD TO CUT EXHA UST BOLTS OFF ALSO FLEX PIPE IN REAL BAD SHAPE BEF OR STARTED JOB ALSO NOTICED RIGHT INNER TIRE ROD B ENT REAL BAD BEFORE STARTED JOB ALSO NOTICED POWE R STERING FLUID REAL BAD COMING OUT OF RACK WILL N EED POWER STERING FLUSH WILL NEED ALIGNMENT REPLAC ED TORQUE CONVERTER SEAL TOPPED OFF FLUID ROAD TES TED CHECKED FOR LEAKS NOTHING OBVIOUS RETURNED VEH ICLE TO CUST 189 INSTALLED FLEX PIPE ON NEXT LINE	Warranty Warranty Warranty Warranty Warranty Warranty Warranty
#2 * MR 05: RECALL RELATED DAMAGE AUTH CODE WBBMU PARTS \$175.03 LAB OR .7 \$52.80 TOTAL 227.83 NIKI SS Corrected by MT11S25: Work performed by MICHAEL BREault(189) Installed 52350 :PIPE Qty: 1	Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

CLAREMONT

FORD•LINCOLN



366 Washington Street
Claremont, NH 03743
(603) 543-1221



SERVICE DEPARTMENT HOURS

8:00 a.m. to 5:00 p.m.
Monday - Friday
8:00 a.m. - 1:00 p.m.-Saturday

R/O Open Date	R/O Number
8/27/12	6021921/2
R/O Close Date	Status
8/31/12	Reprint
Mileage In	Mileage Out
118108	118108
Service Advisor / Tag #	
Fred Ernst/0128	

NEWPORT, NH			Work Phone	Vehicle Identification Number	
			Home Phone	2FMZA51625B	
Year	Make	Model	Body	Delivery Date	In-Service Date
2005	FORD	FREESTAR		12/28/05	
T6050B				Color	License Number
				RED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed F3DZ 5E241 A :GASKET Qty: 1	Warranty
Installed F68Z 5A231 AA :CLAMP Qty: 1	Warranty
189 FLEX PIPE HANGERS BOLTS RUSTED	
W QUITE RETURNED VEHICLE TO CUST 189 DID RIGHT IN	
NER TIRE ROD DID ALINEMENT RD TEST ALL GOOD 189	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

CLAREMONT

FORD•LINCOLN



366 Washington Street
Claremont, NH 03743
(603) 543-1221



SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
8:00 a.m. - 1:00 p.m.-Saturday

R/O Open Date	R/O Number
8/30/12	6021994/1
R/O Close Date	Status
8/31/12	Reprint
Mileage In	Mileage Out
118110	118110
Service Advisor / Tag #	
Fred Ernst	

NEWPORT, NH			Work Phone	Vehicle Identification Number	
				2FMZA51625B	
			Home Phone	Delivery Date	In-Service Date
				12/28/05	
Year	Make	Model	Body	Color	License Number
2005	FORD	FREESTAR		RED	
T6050B					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - MR 45A: STEERING/SUS VEH WAS IN FOR TRANS RECALL BY FORD FOR REPLACEMENT OF TOURQ CONVERTER. DURING REPAIR FOUND THE R/S TIE ROD INNER WAS ALL BENT REPLACE NEEDED PARTS AND ALIGNMENT Work performed by MICHAEL BREault(189) Installed EV800307 :TIE ROD DID RIGHT OUTER TIRE ROD DID ALIGNMENT ADJUST TO SP EC RD TEST ALL GOOD 189	130.00 51.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	130.00
PARTS	51.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	181.00
Check	181.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

CLAREMONT

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366 Washington Street
Claremont, NH 03743
(603) 543-1221



SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
8:00 a.m. - 1:00 p.m.-Saturday

R/O Open Date	R/O Number
9/04/12	6022039/1
R/O Close Date	Status
9/15/12	Reprint
Mileage In	Mileage Out
118135	118135
Service Advisor / Tag #	
ROB KNIGHT/0332	

NEWPORT, NH			Work Phone	Vehicle Identification Number	
				2FMZA51625B	
			Home Phone	Delivery Date	In-Service Date
				12/28/05	
Year	Make	Model	Body	Color	License Number
2005	FORD	FREESTAR		RED	
T6050B					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - MR 45A: STEERING/SUS CUST STATES THAT THE STEERING BINDS PLEASE CHECK A ND ADVISE MAKE SURE WHEEL IS STRIGHT WHEN FINISHED Work performed by PAUL MOSES(167) Work performed by MICHAEL BREault(189) Installed 3F2Z 3B676 AA :SHAFT ASY VERIFIED CONCERN FOUND U-JOINTS IN STEERING SHAFT BINDING.HAVE ORDERED NEW SHAFT. 167 INSTALLED NEW STERING SHAFT DID ANOTHER ALINMENT AJUST TO SPECH 189	Internal Internal Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

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FORD-LINCOLN



366 Washington Street
Claremont, NH 03743
(603) 543-1221



SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
8:00 a.m. - 1:00 p.m.-Saturday

R/O Open Date	R/O Number
11/18/10	6011717/1
R/O Close Date	Status
1/05/11	Reprint
Mileage In	Mileage Out
48700	56454
Service Advisor / Tag #	
KEN EVERITT/1954	

NEWPORT, NH			Work Phone	Vehicle Identification Number	
			Home Phone	2FMZA51625B	
Year	Make	Model	Body	Delivery Date	In-Service Date
2005	FORD	FREESTAR		12/28/05	
T6050B				Color	License Number
				RED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - MR 30A: AUTO TRANSMISSION 978 777 1964 CELL CUST STATES THAT THE VEHICLE DOES NOT MOVE HE THIN KS THE COMPUTER GOT WET SYMPTOMS HAVE HAPPEND BEFO RE HRS9.0 FOR REMOVE REPLACE 1150.00 PART Work performed by TIMOTHY GODKIN(084) Installed B10J633 :USED TRANSMISSION 1@1150.00 Installed F3DZ 5E241 A :GASKET 1@14.28 Installed ATPB155 :TRANSMISSION FILTER 1@45.79 Installed F7DZ 7D273 AA :CONNECTOR - OIL TUBE 2@22.50 Installed SYN/MERCON :TRANS FLUID 6@5.16 Installed 22050P :PATS KEY 1@34.95 Sub Total: Labor: 800.00 Parts: 1320.98 Total: 2120.98	800.00 1150.00 14.28 45.79 45.00 30.96 34.95
#2 * MR INFO: INFORMATION LINE TECH REPAIR SHIFT ISSUE SECOND TRANSMISSION Work performed by ROBERT KNIGHT(720) ***** * WINTER IS AROUND THE CORNER, TIME TO ASK ABOUT OUR SNOW * * TIRE AND WHEEL PACKAGES. SNOW TIRES STARTING AS LOW AS * * \$71.95 EACH. * *****	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	800.00
PARTS	1320.98
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	2120.98
Check	2120.98

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

CLAREMONT

FORD•LINCOLN



366 Washington Street
Claremont, NH 03743
(603) 543-1221



SERVICE DEPARTMENT HOURS

8:00 a.m. to 5:00 p.m.
Monday - Friday
8:00 a.m. - 1:00 p.m.-Saturday

R/O Open Date	R/O Number
5/20/09	6004898/1
R/O Close Date	Status
5/21/09	Reprint
Mileage In	Mileage Out
48700	48700
Service Advisor / Tag #	
John Judkins/3728	

NEWPORT, NH			Work Phone	Vehicle Identification Number	
				2FMZA51625B	
			Home Phone	Delivery Date	In-Service Date
				12/28/05	
Year	Make	Model	Body	Color	License Number
2005	FORD	FREESTAR		RED	
T6050B					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - MR 04: MISC. OPERATION CUSTOMER HAS TSB 06 14 10/WILL LIKE THAT DONE Work performed by ROBERT KNIGHT(720) VERFIED CUST COMPLAINT WATER GETTING ON PCM NEEDS PCM PCM ORDERED FOLLOWED PROCEDURE PER TSB 06-14-1 0 ALSO ADDED SHIELD OVER PCM AND HARNESS WILL SEAL PCM AREA BETTER AFTER NEW PCM IS INSTALLED 720	112.50

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	112.50
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	112.50
	112.50

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

NEWPORT NH



NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AV. S.E., CT
WASHINGTON DC
20590

