

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Johnson, Lajuan CTR \(NHTSA\)](#)
Subject: FW: Ref. your report to NHTSA, 10515511
Date: Tuesday, July 09, 2013 8:58:50 AM

Subject: FW: Ref. your report to NHTSA, 10515511

From: [REDACTED]
Sent: Monday, July 01, 2013 8:35 PM
To: Yon, Scott (NHTSA)
Subject: Re: Ref. your report to NHTSA, 10515511

Hi Mr. Yon,

Sorry for not getting back to you earlier. I've been working odd hours at the hospital and haven't been able to follow up with the appropriate people until today.

The location on the map shows the proper location.
The photos from Allstate are attached.

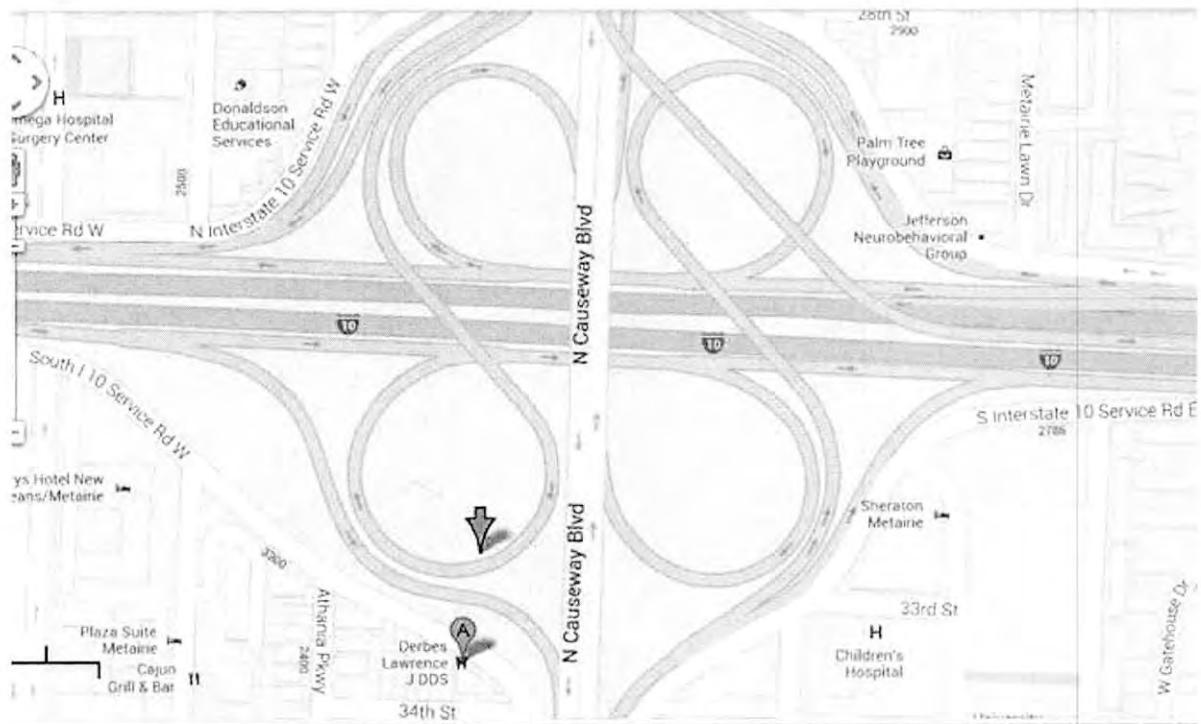
[REDACTED]

On Tue, Jun 11, 2013 at 9:08 PM, <Scott.Yon@dot.gov> wrote:

[REDACTED]

Thank you for the information you provided. I understand the vehicle has been sold however did your insurer have any photos of the vehicle post-crash, or can you ask if they can provide any?

The police report lists a location (including a latitude and longitude) where the crash occurred. I've tried to use internet map utilities, like Google maps, to understand what roadway you were on, and what direction you were traveling, however this appears to be a fairly complicated interchange. Below is a screen capture of the area I think you were driving in. Can you confirm this is the correct location and identify which roadways you were on just prior to the crash, and where the crash occurred. The lat/long from the police report was 29.9959, -90.15631 fy, you can search this in Google maps - the green arrow/pointer in the second screen capture shows the result I received. Does this look correct?



Scott Yon

202-366-0139
f-202-366-1767

From: [REDACTED]
Sent: Monday, June 10, 2013 10:37 PM
To: Yon, Scott (NHTSA)
Subject: Re: Ref. your report to NHTSA, 10515511

Answers in the body of your email

On Mon, Jun 10, 2013 at 3:46 PM, <Scott.Yon@dot.gov> wrote:

[REDACTED]

Thank you for speaking with me today, I appreciate your time and the information you provided. Again I was sorry to hear of your misfortune. From our discussion, here are a few things I wanted to ask you for.

1) The VIN for your vehicle (it might be in the police report)

WMWRE33414T [REDACTED]

2) The police report from your crash, and you were going to mark the final resting point for the vehicle before you and the passenger pushed it out of the roadway.

See attached two files

3) The contact at the insurance company who handled your claim.

4) The medical report for yourself and any other info regarding the material from the MINI badge that was lodged in your arm.

Pending

5) Any documents you have related to the alleged violation and court case even if it's only a copy of the citation, trail notice, or receipt for a payment made.

See attached

We discussed that getting access to the vehicle was the most important thing and you agreed to speak with the insurance person right away to see what could be done in this area, please let know what you determine.

The car was already sold. The person who handled the claim said she was not able to see any more detail than that.

I don't think I will speak with your mother but you should ask her if she received a letter from MINI regarding the extended warranty program. She should of, let me know what you learn. If I wanted to speak with the passenger would you be able to provide their name and phone number?

Thank you again for your help.

There has not been a warranty claim letter from BMW sent to my mother or father.

Passanger: [REDACTED]

Scott

Scott Yon
202-366-0139
f-202-366-1767

From: Yon, Scott (NHTSA)
Sent: Monday, June 10, 2013 3:25 PM
To: [REDACTED]
Subject: Ref. your report to NHTSA, 10515511

[REDACTED]

I would like to speak with you regarding the report you filed with the agency on a 2004 MINI Cooper S and loss of power steering. Please call me at the number below, or advise when I should call you, and email is fine too.

Drive safely,
Scott

Scott Yon
US DOT, NHTSA, Office of Defects Investigation (ODI)
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