

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Form Approved: O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JUL - 5 2013 04-JUN-2013		Repository ☐ Reference No. 10515043
		Daytime Telephone Number Evening Telephone Number		E-mail Address		
OWNER INFORMATION (Type or Print)						
Name [REDACTED]						
Address [REDACTED]						
City NAUGADUCK		State CT		Zip Code [REDACTED]		Daytime Telephone Number [REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL11D85C [REDACTED]				Make NISSAN		Model ALTIMA
Model Year 2005		Date Purchased Sept 2004		Dealer's Name and Telephone Number COUNTRYLINE NISSAN		Engine: No: Cylinders 4
Original Owner ☒		Dealer's City MIDDLEBURY		State CT Zip Code		Fuel Type: Gasoline
Transmission Type ☐ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 31-MAY-2013
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: ENGINE (PWS) CRANKSHAFT POSITION SENSOR					Failure Mileage 84000	
Failure Speed 30						
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0
Reported to Police N		Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2005 NISSAN ALTIMA. THE CONTACT STATED THAT WHILE DRIVING 30 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS RESTARTED SEVERAL MINUTES LATER AND OPERATED AS DESIGNED. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSIS AND THE CONTACT WAS INFORMED THAT THE CRANKSHAFT POSITION SENSOR WOULD NEED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 84,000.						
HUGE NUMBER OF CRANK SHAFT/CAM SHAFT POSITION SENSOR FAILURE BEING REPORTED UPON CHECKIN BLOGS/SEARCH. THE SENSORS WERE ON RECALL ON CERTAIN PREVIOUS YEAR NISSAN ALTIMA MODELS. THIS SHOULD BE RECALLED.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Invoice #: 367200

County Line
AUTO

Tag #:

Customer #: 2037238702

Nissan Mitsubishi Suzuki

2191 Straits Turnpike Middlebury, CT 06762

Phone: 203-758-8221 • 800-25-BUICK

Fax: 203-758-1502

www.countylineauto.com

B1
S: [REDACTED] CELL: [REDACTED]
JDI BELLERIVE EMAIL:

MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
NISSAN ALTIMA	1N4AL11D85C [REDACTED]		B4513	B4513
	RATE	INV. DATE		READY
	98.00	29MAY13		29MAY13

COLOR: KY/SILVER

LIST NET TOTAL

A O/S EVERY TIME SHE STARTS THE VEHICLE IT TAKES A COUPLE TRIES FOR IT TO START
DIAG DIAGNOSIS CHARGES ONLY

503 CPN 1.00 hrs.

98.00

....THE CAM AND CRANK SENSORS NEEDS TO BE REPLACED ON THE VEHICLE, THE
CUSTOMER IS PAYING FOR THE DIAG FEE TODAY SO THE REST OF THE REPAIR
WILL BE \$346.69 PLUS TAX

B PERFORM FREE MULTIPOINT SAFETY INSPECTION
55NIZINSP PERFORM FREE MULTI-POINT SAFETY INSPECTION

503 INTSA 0.00 hrs.

(N/C)

D THANK YOU FOR YOUR BUSINESS

503 INTSA 0.00 hrs.

(N/C)

D THANK YOU FOR YOUR BUSINESS

503 INTSA 0.00 hrs.

(N/C)

....YOU NEED FRONT & REAR BRAKES \$579.90 PLUS TAX. A AIR FILTER \$25.95
AND IN CABIN FILTER \$79.95 ARE RECOMMENDED.///A FUEL INDUCTION CLEANING
SERVICE IS RECOMMENDED. \$159.99

SIGNATURE:

E-MAIL ADDRESS

SERVICE HOURS MON-FRI 7:30-5:30 SAT 8:00-2:00

***** THANK YOU FOR YOUR BUSINESS *****

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

ALL REPAIRS WARRANTED FOR DEFECTS IN WORKMANSHIP AND MATERIALS FOR A PERIOD OF 1 YEAR OR 12,000 MILES WHICHEVER COMES FIRST OR IN ACCORDANCE WITH MANUFACTURER WARRANTY, WHICHEVER IS LONGER. EXCLUDING ALIGNMENTS.

COUNTYLINE/NISSANPARTS.COM



COUNTYLINE/CARRENTAL.COM

LABOR AMOUNT	98.00
PARTS AMOUNT	0.00
SUPP. TRANS. FEE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	1.95
TOTAL CHARGES	99.95
ADJUSTMENTS	0.00
SALES TAX	6.34
PLEASE PAY THIS AMOUNT	106.29

Sale

Entry Method: Swiped

16:48:36

App Code: 029322

Batch#: 000403

\$ 106.30

Last Visit: 4/10/13
Thank You!

If you feel you cannot
rate our service
Excellent.



\$50

Gift Certificate
To

KANTAL A SHAH

on the purchase of an

Nissan Altima

Nissan Altima

with any other.

Nissan Altima

Nissan Altima

Nissan Altima

Nissan Altima

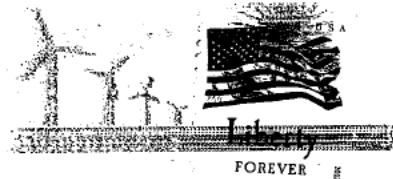
Nissan Altima



Naugatuck, CT

HARTFORD CT 061

15 JUN 2013 PM 6 1



To,
NH TSA
120, New Jersey Ave SE,
WASHINGTON
DC 20590

20590

