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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------|-----------------------------------------|
| <b>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)</b><br><b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET: www.nhtsa.dot.gov/hotline</b>                                                                                                                                                                                                                                                                                                          |                                                                                                           |                                                                                      |                            | FOR AGENCY USE ONLY 100148                           |                                         |
| U.S. Department of Transportation<br>National Highway Traffic Safety Administration                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                           |                                                                                      |                            | Date Received<br><b>JUL - 8 2013</b><br>03-JUN-2013  |                                         |
| <b>Repository</b> <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                           |                                                                                      |                            | Reference No.<br>10514828                            |                                         |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| Name <b>[REDACTED]</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                           |                                                                                      |                            | Daytime Telephone Number <b>[REDACTED]</b>           |                                         |
| Address <b>[REDACTED]</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                           |                                                                                      |                            | E-mail Address                                       |                                         |
| City WILMINGTON                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           | State NC                                                                             | Zip Code <b>[REDACTED]</b> |                                                      | Evening Telephone Number<br><b>Same</b> |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                   |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>JNKAY41E13M <b>[REDACTED]</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                           |                                                                                      | Make<br>INFINITI           | Model<br>M45                                         | Model Year<br>2003                      |
| Date Purchased<br><b>DEC. 2002</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Dealer's Name and Telephone Number<br><b>CrossRoads Infiniti 877 353 3070</b>                             |                                                                                      |                            | Engine:<br>No: Cylinders<br><b>8</b>                 | Fuel Type:<br><b>93 OCTANE</b>          |
| Original Owner<br><input checked="" type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Dealer's City<br><b>RALEIGH</b>                                                                           | State<br><b>NC</b>                                                                   | Zip Code<br><b>27616</b>   |                                                      |                                         |
| Transmission Type<br><b>6 speed Auto</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <input checked="" type="checkbox"/> Antilock Brakes<br><input checked="" type="checkbox"/> Cruise Control | Powertrain<br><b>V8 - 6 Speed auto Rear wheel drive</b>                              |                            | Multiple Failure:<br>Incident Date(s)<br>16-MAY-2013 |                                         |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 180000 VEHICLE SPEED CONTROL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           |                                                                                      |                            | Failure Mileage<br>105000                            | Failure Speed<br>75                     |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                           | Tire Model (Name or Number)                                                          |                            | Tire Size (Example P215/65R15)                       |                                         |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                            | Failure Location:                                    |                                         |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                           |                                                                                      |                            | Tire Failure Type:                                   |                                         |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                           | Date Manufactured:                                                                   |                            | Model No./Name:                                      |                                         |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                           | Installation System:                                                                 |                            |                                                      |                                         |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                           | Failed Part:                                                                         |                            |                                                      |                                         |
| <b>APPLICABLE INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                               | Number of Persons Injured<br>0                                                       | Number of Deaths<br>0      | Reported to Police<br>N                              |                                         |
| <b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br>Please describe (1) events leading up to the failure(s), (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                               |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| TL* THE CONTACT OWNS A 2003 INFINITI M45. THE CONTACT WAS DRIVING 75 MPH WITH THE CRUISE CONTROL ACTIVATED AND ATTEMPTED TO ACTIVATE THE LOW BEAM HEADLIGHTS BUT THEY FAILED TO ILLUMINATE. THE CRUISE CONTROL WARNING LIGHT THEN ILLUMINATED. THE CONTACT ALSO STATED THAT THE INSTRUMENT PANEL LIGHTS FAILED AND THE BRAKES ENGAGED INDEPENDENTLY. THE VEHICLE WAS NOT TAKEN TO A DEALER FOR AN INSPECTION. THE FAILURE WAS NOT REPORTED TO THE MANUFACTURER. THE FAILURE AND CURRENT MILEAGE WAS 105,000.                                                                        |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                           |                                                                                      |                            |                                                      |                                         |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |                                                                                                           |                                                                                      |                            |                                                      |                                         |



The contact was driving At 75 mph at night in the fast lane (3 southbound lanes) with headlights "on" and cruise control activated. I touched the light switch stalk to change the headlight setting and immediately the headlights and dashboard lights went "out" and the brakes engaged. The auto jerked severely because of the hard braking action but the brakes released and headlights and dash lights came back "on". The cruise control malfunction alarm on the dashboard did NOT come "on". Approximately 30 minutes later under the same driving conditions the exact same malfunction repeated itself but this time the cruise control malfunction alarm began to flash on the dashboard. At this point I turned the cruise control system "off" and have not engaged it since.

This life threatening failure was reported to both the dealer and the manufacturer of the auto. They were only interested in recording data of the incident if a diagnosis of the cruise control system was made. As this system is not vital to operating the auto, I chose not to have a diagnosis or repair made to the system.

The mileage at the time of this failure was 105,000.

