

NVS-200

CL 1054204-8532

Administrator

MAY 22 2013

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE

Washington, DC 20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

National Consumer Affairs Department

Nissan North America, Inc.

PO Box 685003

Franklin, TN 37068-5003

Mr. Gary Baber, VP Fixed Operations

First Team Auto Group

6520 Peters Creek Road

Roanoke, Va. 24019

May 10, 2013

Gentlemen:

This is in reference to RECALL 06V-459 relating to a defect in the wiring harness on my 2004 Nissan Titan, VIN 1N6AA06B44N [REDACTED] purchased from First Team Auto Group.

Attached is copy of Invoice No: 628937, dated Jan. 4, 2006 wherein First Team Auto performed the inspection and maintenance under campaign P5234 to the wiring harness. This fix failed.

Also attached is a copy of Repair Order #0036921 dated 9/6/11 from Cavalier Automotive, 8314 Cloverdale Road, Suite A, Troutville, Va. 24175 indicating that the required Virginia State inspection failed due to "air bag light will not go out" and noting that a recall had been issued to resolve the wiring harness problem. Cavalier Automotive informed me that they could not process a claim for payment against Nissan because the recall work had been previously reported by First Team Auto. The end result was that I incurred an expense in the amount of \$185.60 to have this work re-done.

The fix by First Team Auto was only temporary. Since the fix did not eliminate the potential hazardous conditions of the faulty wiring harness installed by the manufacturer, I believe I am entitled to be reimbursed for my out of pocket expense in the amount of \$185.60.

The recall notice states that "If you have paid to have your wire harness replaced prior to this letter, you may be eligible for reimbursement of the related expense." By copy of this letter I am requesting that Nissan North America reimburse me in the amount of \$185.60. The check should be mailed to:

NAM
523 13
SMD

[REDACTED]

Roanoke, Va. [REDACTED]

Thank you in advance for your prompt resolution of to this matter.

Sincerely, /

[REDACTED]

2 Atch.

Roanoke, VA

ROANOKE VA 240

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