

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 28-MAY-2013 11 13 2013	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City HEMET State CA Zip Code [REDACTED]		Repository ☐ Reference No. 10513869		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C3AN65L65X [REDACTED]		Make CHRYSLER		Model CROSSFIRE ROADSTER	
Model Year 2005		Date Purchased APRIL-2005		Dealer's Name and Telephone Number HEMET CHRYSLER 957-652-7900	
Original Owner ☒		Dealer's City HEMET		State CA	
Zip Code 92545		Engine: No: Cylinders 6		Fuel Type: GASOLINE	
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain Multiple Failure:	
				Incident Date(s) 20-MAY-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: VISIBILITY/WIPER (PWS)				Failure Mileage 69000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 CHRYSLER CROSSFIRE. THE CONTACT STATED THAT THE REAR WINDOW FAILED. THE CONTACT NOTICED THAT THE WINDOW ON THE CONVERTIBLE TOP WAS SEPARATED FROM THE SEAM. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 69,000. VEHICLE WAS TAKEN TO DEALER, WHO RECOMMENDED PROFESSIONAL (SUBLET) REPAIR (RE-GLUE GLASS TO FABRIC). PROFESSIONAL STATED "NOT REPAIRABLE"; NEEDS COMPLETE REPLACEMENT. GLASS WINDOW HAS HEATED DEFROSTER WIRING. DE-TACHED WINDOW COULD STRIKE ANYTHING TO THE REAR OR DRIVER/PASSENGER IN A SUDDEN STOP. CHRYSLER HAS OFFERED AN EXTENDED WARRANTY FOR THIS DEFECT ("X-3I"); BUT ONLY FOR CERTAIN STATES! (NINE)					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

~~THIS~~ WINDOW DETACHMENT COULD ALSO CAUSE LOSS OF DRIVER CONTROL OF VEHICLE RESULTING IN A CRASH. VEHICLE HAS TWO SEATS, WITH REAR WINDOW IN CLOSE PROXIMITY TO OCCUPANTS. MANUFACTURER PROVIDES NO EXPLANATION OF ARBITRARY ~~MOST~~ EXCLUSION OF ~~THESE~~ STATES NOT COVERED UNDER THEIR SPECIAL "X-31" EXTENDED WARRANTY FOR THIS DEFECT (10 YEARS/100,000 mi.). CALIFORNIA IS ONE OF THE MANY STATES EXCLUDED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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UNITED STATES

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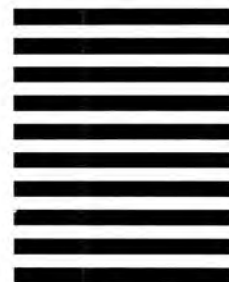
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

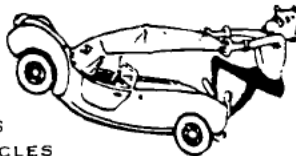
**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

HEMET
AUTO UPHOLSTERY

COMPLETE STOCK OF FABRICS
FOR AUTO & RECREATIONAL VEHICLES



6-5-13

To Whom It May
Concern:

The Chrysler Crossfire
(VIN): (LAST 5) [REDACTED]
rear glass has
seperated from top
& is not repairable, it
requires replacement.

Cipriano (Zip) Aguilera
OWNER

Hemet Auto Upholstery
147 N. Gilbert Ave
Hemet, Calif 92543
(951) 658-0293

CIPRIANO "ZIP" AGUILERA

147 N. GILBERT
HEMET, CA
951-658-0293