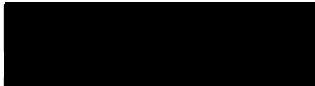


CL-10513827-9457

JUN - 5 2013

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)
Cranberry Township, PA 

May 29, 2013

GMC Customer Assistance Center
P.O. Box 33172
Detroit, MI 48232-5172

Dear GMC,

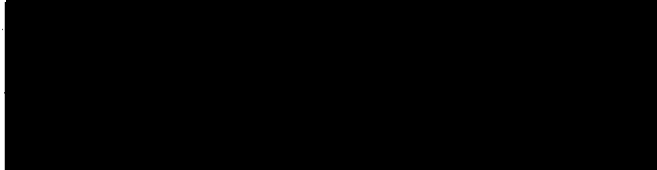
I am writing to report a safety issue with my 2001 GMC Sierra 1500 truck and request reimbursement for the repair of the vehicle. Vehicle VIN is: 1GTEC19T31Z 

On May 28, 2013, the brakes on my truck lost hydraulic pressure without warning. I was traveling approximately 10 mph towards a busy intersection. Fortunately, I was able to turn into a parking lot and use the parking brake to stop.

The rear brake lines on the 2001 GMC Sierra 1500 truck rusted and leaked brake fluid, resulting in the loss of pressure. The service manager at the repair facility told me that this was a common problem with GMC trucks. My vehicle received a state safety inspection in February 2013 by a certified mechanic (Pep Boys Auto).

I have also reported this brake failure to the National Highway Traffic Safety Administration (NHTSA).

Thank you for your assistance with this matter.


Encl
Repair Bill

cc: NHTSA (ODI#10513827)

*enclosure removed*NM
6513
SMD

Cranberry Twp., PA

U.S. POSTAGE

16086

NHTSA Headquarters

1200 New Jersey Avenue, SE
West Building

20534 Washington DC 20590