

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received JUL 10 2013 28-MAY-2013	
				Repository ☐	
				Reference No. 10513800	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State OR		Evening Telephone Number	
PRINEVILLE					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1G1ZJ57B89F		CHEVROLET		MALIBU	
Model Year		Engine:		Fuel Type:	
2009		No: Cylinders		Gas	
Date Purchased		Dealer's Name and Telephone Number			
6-30-11		Robberson Ford 541-447-6820			
Original Owner		Dealer's City		State	
☐		Prineville		OR	
Zip Code		97754		4	
Transmission Type		Antilock Brakes		Powertrain	
6speed		☒		FWD	
AUTO-TAP		☒		Automatic	
Shift		Cruise Control		Multiple Failure:	
				Center mounted	
				Tail Light	
				Incident Date(s)	
				15-FEB-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: LIGHTING (PWS) - Intermittent Failure of rear center mount tail Light				Failure Mileage	
				50000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No		0	
Number of Persons Injured		Reported to Police			
0		No			
Narrative Description of Incident(s), Crash(es), and Injury(ies).					
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 CHEVROLET MALIBU. THE CONTACT STATED THAT THE CENTER BRAKE LIGHT FAILED INTERMITTENTLY AND WITHOUT WARNING. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR A DIAGNOSTIC. THE FAILURE WAS NOT REPORTED TO THE MANUFACTURER. THE FAILURE MILEAGE WAS 50,000. THE CURRENT MILEAGE WAS 62,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

10-6K 23251 (Rev. 3-1994)
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Dealership of Robberson Ford located here in Prineville explained to me, that they could not put my vehicle on the diagnostic computer check until complete failure of the Center Mount Tail light. If I were to have the diagnostic test done and the light was not in failure I would be charged \$95⁰⁰ for such a service. When I initially purchased the car from this Dealership, the salesman convinced me to purchase an extended warranty for an additional \$2,000⁰⁰. This warranty conveniently does not cover the diagnostic fee unless the light goes out. So far the failure of light and ^{appt's have not} coincided. I fear a rear end collision is imminent because the brake light can fail at any given moment - Thankyou.

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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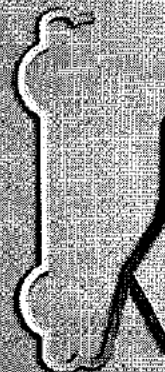
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VQO)
U.S. Department of Transportation
National Highway Traffic Safety Administration