

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: VOQ 10513799  
**Date:** Monday, June 03, 2013 10:02:49 AM  
**Attachments:** [How to UNZIP.html](#)  
[SecureZIP Attachments.zip](#)

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EQ-10513799-7530

-----Original Message-----

From: Hershman, Larry (NHTSA)  
Sent: Thursday, May 30, 2013 4:38 PM  
To: Wells, Cynthia CTR (NHTSA)  
Cc: Reid, Randy (NHTSA); Yon, Scott (NHTSA)  
Subject: VOQ 10513799

Please add the attached document to VOQ 10513799.

Thank you,  
Larry

Larry Hershman  
Office of Defects Investigation, NVS-212 Office of Vehicle Safety - Enforcement National Highway Traffic  
Safety Administration U.S. Department of Transportation Washington, DC 20590  
Larry.Hershman@dot.gov  
(202) 366-4929



VALLEY BUICK GMC  
 7500 W 145TH ST  
 APPLE VALLEY, MN 55124  
 Phone: (952)432-9500 Fax: (952)953-2177  
 WWW.VALLEYCARDEALERS.COM

EDINA		MN		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
				1G1ZS58N88F		88140	05/28/13	97435
YEAR	MAKE	MODEL		COLOR		TAG NO.		
08	CHEVROLET	MALIBU LS		GOLD		00259		
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS	
6513191865				2448800	00/00/00	267	CASH	
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE			
	12/09/08	27839	88140	05/28/13	12/09/08			

- CASH
- MASTER
- JAMEX
- CHECK
- VISA
- OTHER
- CK. NO
- DISCOVER
- CHARGE

DID YOU KNOW WE SERVICE MOST MAKES AND MODELS! BRING IN ALL YOUR VEHICLES TO VALLEY BUICK GMC TODAY !!! THANKS FOR THE BUSINESS TODAY !!!

LINE	OP. CODE	FAIL-CD	TECH.	HOURS/QTZ	TYPE	AMOUNT
					Parts	119.63
					Sales Tax	8.52
					Labor	35.00
					MISC CHARGE	4.20
					TOTAL-CUST-CASH	167.35

**PAID**  
 MAY 28 2013

Larry Herstein  
 702-366-3171

CUSTOMER COPY - PAGE 02

Printed: 05/28/2013 @ 16:57

**STATEMENT OF DISCLAIMER**  
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assures nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

\_\_\_\_\_  
 CUSTOMER SIGNATURE

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

\_\_\_\_\_  
 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



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[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
EDINA MN [REDACTED]		1G1ZS58N88F [REDACTED]		88140	05/28/13	97435
YEAR	MAKE	MODEL	COLOR	PART-CLCSE		
08	CHEVROLET	MALIBU LS	GOLD	TAG NO.		
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.
8513191885	[REDACTED]	[REDACTED]	-	2448800	00/00/00	267
CASH	CHECK	CK. NO.	DID YOU KNOW WE SERVICE MOST MAKES AND MODELS? BRING IN ALL YOUR VEHICLES TO VALLEY BUICK GMC TODAY !!! THANKS FOR THE BUSINESS TODAY !!!			
MASTER	VISA	DISCOVER				
JAMEX	OTHER	CHARGE				
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE	TERMS
	12/09/08	27839	88140	05/28/13	12/09/08	CASH

LINE	CP. CODE	FAIL-CE	TECH.	HOURS/QTY	TYPE	AMOUNT
A						
Com Customer States shift cable broken stuck in drive advise...randy.r						
Cau RECALL						
Cor REPLACE TRANSMISSION SHIFT CABLE PER CAMPAIGN						
	V2672		A59	1.50	W	
	SUBLET		MARK'S TOWING INC PO# 29353	1	C	75.00
			20922586 CABLE	1	W	
			19210732 CABLE KIT	1	W	
			25907374 BRACKET	1	W	
			Line Total.....			75.00

C +						
Com Customer states replace battery						
Cor REPLACED BATTERY. CUSTOMER DECLINED BATTERY CABLE.						
			A59	.50	C	35.00
			88865257 90PS BATTERY	1	C	119.63
			Line Total.....			154.63

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CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)