

MOLINE, ILLINOIS

EXECUTIVE SECRETARIAT
RACING ENGINES

2013 MAY 13 P 1:19

May 6, 2013

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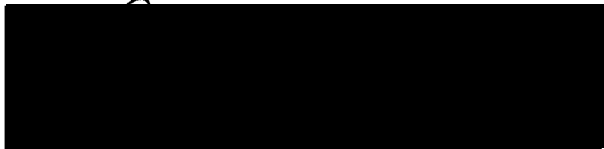
Hyundia Motor Co.
1705 Sequoia Dr.
Aurora, IL 60506

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To Whom This May Concern,

I own a 2012 Hyundia Elantra Limited that I bought new. I have encountered a wheel alignment problem that is causing the rear tires to wear excessively. The car has never been wrecked and there is no undercarriage or suspension damage. The rear tires have worn bald, down to the threads. Only the rear tires did this. The front had ample tread. Tires worn this badly can be dangerous to drive on. My daughter is the primary driver of this vehicle and narrowly escaped a serious accident on I-88 in Aurora IL recently. She was caught in the rain on I-88 and consquently lost control of her car for lack of traction. I have been to three Hyundia dealerships about this alignment problem. One dealership was not truthful about the problem, the other two told me to call Hyundia Customer Service and to rotate the tires more frequently. A "band aid" fix. They said there was nothing they could do about it since there was no way to adjust rear suspension on this car. I happen to have equipment to check wheel alignment at my shop. I have found the rear wheels to be toed in 9/16". This is excessive. I have since discovered a number of other people that have had this same problem on the 2012 Elantra. I want to know what can be done to correct this problem. I have, obviously, replaced the tires on our Ealantra but this is only a temporary fix. I also own a Genesis 4.6 that gets good tire wear and is an excellent car. I was thinking of buying another in the near future

Sincerely.

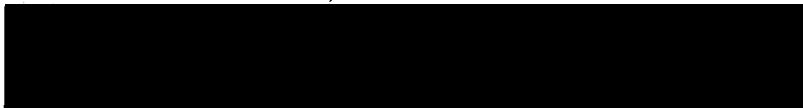


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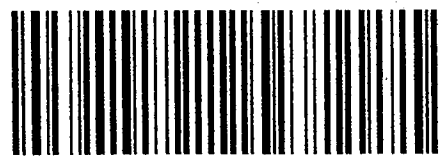
cc. NHTSA

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MOLINE, ILLINOIS **RACING ENGINES**



7012 2210 0001 4969 0431

Administrator, NHTSA
1200 New Jersey Ave.
SE West Building
Washington, DC, 20590

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