

From: [Wells, Cynthia_CTR \(NHTSA\)](#)
To: [Johnson, Lajuan_CTR \(NHTSA\)](#)
Subject: FW: Response for Complaint 10512327 (UNCLASSIFIED)
Date: Wednesday, July 10, 2013 11:06:41 AM
Attachments: [10512327.pdf](#)

-----Original Message-----

From: EVOQ (NHTSA)
Sent: Wednesday, July 10, 2013 7:04 AM
To: Wells, Cynthia_CTR (NHTSA)
Subject: FW: Response for Complaint 10512327 (UNCLASSIFIED)

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 02, 2013 11:54 AM
To: EVOQ (NHTSA)
Subject: Response for Complaint 10512327 (UNCLASSIFIED)

Classification: UNCLASSIFIED
Caveats: FOUO

I have updated the complaint form, sorry for the delay. I sincerely appreciate your assistance with this matter, I don't think I would have had the same outcome without your department assisting me. I honestly did not think anyone would adopt an interest in my case, you are all true professionals. Again thank you for your assistance!!

Thank you,

[REDACTED]

Classification: UNCLASSIFIED
Caveats: FOUO



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-MAY-2013

Repository

Reference No.
10512327

OWNER INFORMATION (Type or Print)

Name

Address

City CLERMONT

State FL

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1F6NF53Y180

Make
FOUR WINDS

Model
WINDSPORT

Model Year
2008

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

09-MAY-2013

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage
13000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury (ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 FOUR WINDS WIND SPORT. THE CONTACT STATED THAT THE DRIVER OF THE VEHICLE SMELLED WIRES BURNING. THE CONTACT LOOKED AT THE TRANSFER SWITCH AND NOTICED THAT THE FRONT PANEL HAD MELTED AND SAW FIRE IN THE ELECTRICAL POWER SUPPLY AREA. THE VEHICLE WAS TAKEN TO A MECHANIC FOR INSPECTION AND THEY STATED THAT THEY COULD NOT DETERMINE THE CAUSE OF FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 13,000.

Update From 02-Jul-13:

Four winds sent a replacement Transfer Switch after Randy Reid Contacted them. They offered to replace any affected wiring, but I did not request reimbursement. Vehicle has been repaired and returned to service.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.