CL-10512250-1319

DEC 11 2013

STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

ERIC T. SCHNEIDERMAN
ATTORNEY GENERAL

DIVISION OF REGIONAL OFFICES
BROOKLYN REGIONAL OFFICE

December 4, 2013

[redacted]
Brooklyn, NY [redacted]

Our File Number: 2013 -**1145275**
Company: Nissan Maxima

Dear [redacted]

On behalf of Attorney General Eric T. Schneiderman, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for writing to our office. We will keep your correspondence on file for future reference.

Very truly yours,

James Sfiroudis

James Sfiroudis
Bureau of Consumer Frauds
and Protection

cc: National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE West Bldg.
Washington, DC 20590

NM
12/2/13
SMD

ATTORNEY GENERAL ERIC T. SCHNEIDERMAN
STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL
BUREAU OF CONSUMER FRAUDS AND PROTECTION
55 Hanson Place, Suite 1080
Brooklyn, NY 11217-1523
Tel. (718) 722-3949 Fax (718) 722-3951

COMPLAINT FORM

Consumer Hotline For Hearing Impaired
1 (800) 771-7755 TDD (800) 788-9898
http://www.ag.ny.gov

RECEIVED
2013 DEC -4 A 8:03
12-4-13
BROOKLYN REGIONAL OFFICE

1. PLEASE BE SURE TO COMPLAIN TO THE COMPANY OR INDIVIDUAL BEFORE FILING.
2. PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
3. YOU MUST COMPLETE THE ENTIRE FORM. INCOMPLETE OR UNCLEAR FORMS WILL BE RETURNED TO YOU.
4. MAKE SURE YOU ENCLOSE COPIES OF IMPORTANT PAPERS CONCERNING YOUR TRANSACTION.

CONSUMER

Y [redacted]

[redacted]

CITY/TOWN: Brooklyn | COUNTY: Kings | STATE: NY | ZIP: [redacted]

COMPLAINT

NAME OF SELLER OR PROVIDER OF SERVICES: Nissan maxima

NAME OF OTHER SELLER OR PROVIDER OF SERVICES:

STREET ADDRESS:

STREET ADDRESS:

CITY/TOWN STATE ZIP:

CITY/TOWN STATE ZIP:

TELEPHONE NUMBER:

TELEPHONE NUMBER:

DATE OF TRANSACTION:

COST OF PRODUCT OR SERVICE: $ 2,271

HOW PAID (Check those which apply): ☑ Cash ☐ Check ☐ Credit Card ☐ Other

DID YOU SIGN A CONTRACT? ☐ Yes ☑ No

WHERE DID YOU SIGN THE CONTRACT?

DATE SIGNED

WAS PRODUCT OR SERVICE ADVERTISED? ☐ Yes ☐ No

WHERE WAS IT ADVERTISED?

DATE ADVERTISED

TYPE OF COMPLAINT (e.g. car, mail order, etc. Use the reverse side of this form to provide details)
Car

DATE YOU COMPLAINED TO THE COMPANY OR INDIVIDUAL: 5/15/13 ☐ By Mail ☑ By Telephone ☐ In Person

PERSON CONTACTED: Nissan Manufacture Daisy

JOB TITLE: Consumer affairs

NATURE OF RESPONSE: Car cannot be repaired because warranty has expired

DATE OF RESPONSE: June 6, 2013

HAS MATTER BEEN SUBMITTED TO ANOTHER AGENCY OR ATTORNEY? (If "Yes," give name and address)
☐ Yes ☑ No

IS COURT ACTION PENDING? (Please describe as necessary)
☐ Yes ☑ No

ADDITIONAL INFORMATION

MANUFACTURER OF PRODUCT: Nissan

PRODUCT MODEL OR SERIAL NUMBER: 2006 nissan maxima

ADDRESS:

WARRANTY EXPIRATION DATE: N/A

DID BUSINESS ARRANGE FINANCING? (If "Yes," give name and address of bank or finance company)
☐ Yes ☐ No

PLEASE DESCRIBE COMPLAINT ON REVERSE SIDE

CFA 001BKR (12/10)

BRIEFLY DESCRIBE YOUR COMPLAINT My 2006 Nissan maxima has been given me trouble which can cause an deadly accident. My car will drive at normal speed then it will stop without the car shutting off once my feet hit the gas peddle the car wont move then when I let the gas peddle go by removing my feet the car will take off. I looked online and there are several customers with the same issue. this is dangerous and can be deadly.

WHAT FORM OF RELIEF ARE YOU SEEKING? (e.g., exchange, repair or money back, etc.) I am seeking My Money back of the repairs I have paid for since Nissan refused to repair.

WHO REFERRED YOU TO THIS OFFICE? Consumer affairs

READ THE FOLLOWING BEFORE SIGNING BELOW

PLEASE ATTACH TO THIS FORM **PHOTOCOPIES** of any papers involved (contracts, warranties, bills received, canceled checks, correspondence, etc.). **DO NOT SEND ORIGINALS.**

NOTE: In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 of the Penal Law.

Signature [redacted] Date: Dec 3, 2013

HAVE YOU ENCLOSED COPIES OF IMPORTANT PAPERS?

Return to: **Office of the Attorney General**
Bureau of Consumer Frauds and Protection
Brooklyn Regional Office
55 Hanson Place, Suite 1080A
Brooklyn, NY 11217-1523

GCS TRANSMISSIONS

1229 McDonald Ave.
BROOKLYN, NEW YORK 11230
(718) 258-3070

CUSTOMER'S ORDER NO.	SOLD BY	DATE
		2/20/13

SOLD TO 2006 MAXIMA

ADDRESS

MDSE. SOLD		MDSE. RET'D		REC'D ON ACCT. - NOTE	MISC'L	PAID OUT
CASH	CHARGE	CASH	CHARGE			

QTY.	PART NO.	ARTICLES	PRICE	AMOUNT
		replace Valve Body in Transmission Paid cash	1,400	

TAX

RECEIVED BY

TOTAL

C PRODUCT 611 All claims and returned goods MUST be accompanied by this bill.

13410

Thank You

* 專業精修各類汽車
* 政府驗車
* 專售二手車

TJ 威信汽車維修
MOTOR SERVICE CORP

Complete Auto Repair · Foreign & Domestic · NYC Inspection

INVOICE

02327

NYS REG#

1418 NEPTUNE AVE., BROOKLYN NY 11224
Tel:718-266-7688 Fax:718-266-7388

NAME [redacted]
ADDRESS
CITY
PHONE

YEAR & MAKE 06 NISSAN
MODEL MAXIMA S-C
LICENSE # [redacted]
MILEAGE
WRITTEN BY
DATE 4/20/13

DESCRIPTION OF WORK	TIME	LABOR	PART
O2 SENSOR, A/F			
ENGINE SERVICE DIAGNOSTIC			
		350	

I authorize the above repairs and necessary materials. Your employees may operate vehicle for inspection, testing, delivery at my risk. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing. Unless otherwise noted, parts and labor are warranted for 120 days or 6000 miles whichever comes first. Unless requested before hand, old parts will be disposed of on removal, we assume no responsible of any expanse incured such as towing car rental etc. during breakdown.

Daily storage 48 Hrs after job done...$15 labor charge per day

LABOR ONLY	
PARTS	
ACCESSORIES	
GAS, OIL & GREASE	
TOWING	
STORAGE	
TAX	31.00
TOTAL	381.00

Thank You!

Customer Signature

PLEASE DO NOT LEAVE VALUABLES IN CAR

* 專業精修各類汽車
* 政府驗車
* 專售二手車

TJ 威信汽車維修 MOTOR SERVICE CORP

Complete Auto Repair · Foreign & Domestic · NYC Inspection

INVOICE

02356

NYS REG#

1418 NEPTUNE AVE., BROOKLYN NY 11224
Tel:718-266-7688 Fax:718-266-7388

NAME [redacted]

ADDRESS [redacted]

CITY Brooklyn, NY [redacted]

PHONE

YEAR & MAKE 2006 Nissan Maxima

MODEL [redacted] S.C.

LICENSE # [redacted] MILEAGE 112028

WRITTEN BY DATE 5/4/13

DESCRIPTION OF WORK	TIME	LABOR	PART
ABS DIAGNOSTIC - L/R ABS SENSOR			
R/ BRAKE PADS			

I authorize the above repairs and necessary materials. Your employees may operate vehicle for inspection, testing, delivery at my risk. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing. Unless otherwise noted, parts and labor are warranted for 120 days or 6000 miles whichever comes first. Unless requested before hand, old parts will be disposed of on removal, we assume no responsible of any expanse incured such as towing car rental etc, during breakdown.

Daily storage 48 Hrs after job done...$15 labor charge per day.

LABOR ONLY	450—
PARTS	
ACCESSORIES	
GAS, OIL & GREASE	
TOWING	
STORAGE	
TAX	39 94
TOTAL	489 94

Thank You!

Customer Signature

PLEASE DO NOT LEAVE VALUABLES IN CAR.

Lifespire Dubovsky Residence
2430 Bath Avenue, Brooklyn, NY 11214
PHONE: 718-373-3117/3118
FAX: 718-449-8429
Dubovsky@lifespire.org

FAX

To: Office of Attorney General

Fax:

Date:

Re:

From: [redacted]

Fax:

Phone:

Cc:

Comments:

Pages: 4

- [ ] Urgent
- [ ] For Review
- [ ] Please Comment
- [ ] Please Reply
- [ ] Please Recycle

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Fro[redacted]

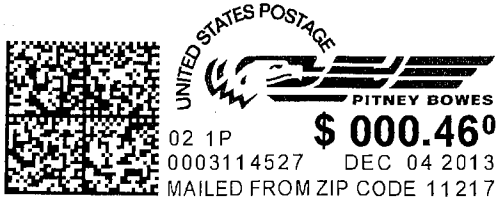
Fax:

Phor

Cc:

Comments:

State of New York
Office of the Attorney General
55 Hanson Place
Suite 1080
Brooklyn, NY 11217



National Highway Traffic Safety
Administration
Office of Defects Investigation
1200 New Jersey Avenue SE West Bldg.
Washington, DC 20590

20590