 <p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received JUN 17 2013	Repository <input type="checkbox"/>
National Highway Traffic Safety Administration		13-MAY-2013	Reference No. 10511707
JUN 17 2013			
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City SEBRING	State FL	Zip Code	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5XYZH4AG8CC	Make HYUNDAI	Model SANTA FE	Model Year 2012
Date Purchased 8-8-2013	Dealer's Name and Telephone Number REHDAELAND 863-326-6999		Engine: No: Cylinders 6
Original Owner <input checked="" type="checkbox"/>	Dealer's City WINTER HAVEN	State FL	Zip Code
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain V-6	Multiple Failure: 3 TIMES
		Incident Date(s) 30-MAR-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage 11000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2012 HYUNDAI SANTA FE. THE CONTACT STATED THAT THE VEHICLE FAILED TO ACCELERATE FROM A BRIEF STOP. THE CONTACT HAD TO DISENGAGE THE TRACTION CONTROL, TURN OFF THE VEHICLE AND RESTART IN ORDER TO RESOLVE THE FAILURE. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTIC AND THE COMPUTER WAS REPROGRAMMED. THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE, BUT OFFERED NO FURTHER ASSISTANCE. THE FAILURE MILEAGE WAS 11,000. THE CURRENT MILEAGE WAS 12,243.</p> <p>THIS HAPPENED 3 TIMES 1ST TIME ON MARCH 30. SECOND TIME ON APRIL 7 AND 3RD TIME ON MAY 13. ALL TIMES MY CAR WAS TOWED TO DEALER.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE PROBLEM ALL THREE TIME WAS AFTER COMING TO A COMPLETE STOP WHEN YOU PUSHED THE GAS PEDAL IT WOULD NOT ACCELERATE. EVERYTHING SEEMED TO SHUT OFF? THE ENGINE LIGHT CAME ON.

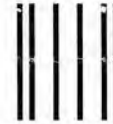
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



6375 Cypress Gardens Blvd. - Winter Haven, FL 33884
 (863) 326-6999 - Fax: (863) 326-6996

SERVICE DEPARTMENT HOURS
 7:30 a.m. to 5:30 p.m.
 Monday - Friday

5/13/13	6007595/1
R/O Close Date	Status
5/15/13	Pre-Invoice
Mileage In	Mileage Out
12459	12467
Service Advisor / Tag #	
Douglas Davis/2350	
Vehicle Identification Number	
5XYZH4AG8CG	
Delivery Date	In-Service Date
8/08/12	8/08/12
Color	License Number
FROST WHIT	

[Redacted]			Work Phone
SEBRING, FL [Redacted]			Home Phone
Year	Make	Model	Body
2012	HYUNDAI	SF	4DR FWD SE XM AT
20268			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>Email: [Redacted]</p> <p>#1 - 11HZ02: ENG HAS NO POWER CUSTOMER STATES THAT AFTER DRIVING CAR FOR SHORT PERIOD OF TIME THE ENGINE HAS NO POWER WHEN SHE ATTEMPTS TO ACCELERATE FROM A DEAD STOP Caused by SCANNED ECU FOR CODES AND FOUND CODE P2106 FOR LIMP HOME MODE (FORCE LIMITED POWER), P2110 LIMP HOME MODE (FORCE LIMITED RPM) AND P0638 FOR THROTTLE ACTUATOR CONTROL RANGE/PERFORMANCE Work performed by Manuel Yero (105) Installed 35101-3C000 :GASKET-THROTTLE BODY Qty: 1 Installed 35100-3C700 :ETC-ACTUATOR Qty: 1 REMOVED AND REPLACED ELECTRONIC THROTTLE CONTROL ASSEMBLY. CLEARED ALL CODES AND ERASED ALL LIGHTS RESCANED SYSTEM AND NO CODES PRESENT, SYSTEM OPERATING AS DESIGNED AT THIS TIME</p>	<p>Warranty Warranty Warranty</p>
<p>#2 - 01HYM02FRE: FREE MULTI-POINT INS CUSTOMER STATES FREE MULTI-POINT INSPECTION Caused by HYUNDAI FREE INSPECTION Work performed by Manuel Yero (105) INCLUDES INSPECTION OF ENGINE OIL, TRANSMISSION FLUID, COOLANT BRAKE FLUID, POWER STEERING FLUID, CLUTCH FLUID, WINDOW WASHER FLUID, BATTERY TERMINALS, ENGINE AIR FILTER, ACCESSORY DRIVE BELTS, COOLING SYSTEM, RADIATOR, HEATER AND A/C HOSES, TIRES, BRAKE SYSTEM</p>	

This charge represents cost and profit to the motor repair facility for miscellaneous shop supplies or waste disposal. [s.559.904(4)] The State of Florida requires \$1.00 fee to be collected for each new tire sold in the state [s.403.718] and \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s.403.7185].

The charges for shop supplies represents cost and profit to the vehicle repair facility for terms such as miscellaneous shop supplies and/or hazardous waste disposal.

Hyundai parts installed warrant 12 months or 12,000 miles whichever occur first.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



6375 Cypress Gardens Blvd. - Winter Haven, FL 33884
 (863) 326-6999 - Fax: (863) 326-6996

SERVICE DEPARTMENT HOURS
 7:30 a.m. to 5:30 p.m.
 Monday - Friday

R/O Open Date	R/O Number
5/13/13	6007595/2
R/O Close Date	Status
5/15/13	Pre-Invoice
Mileage In	Mileage Out
12459	12467
Service Advisor / Tag #	
Douglas Davis/2350	
Vehicle Identification Number	
5XYZH4AG8CG	
Delivery Date	In-Service Date
8/08/12	8/08/12
Color	License Number
FROST WHIT	

SEBRING, FL		Work Phone	Vehicle Identification Number	
		Home Phone	5XYZH4AG8CG	
Year	Make	Model	Body	Color
2012	HYUNDAI	SF	4DR FWD SE XM AT	FROST WHIT
20268				

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
Sub Total: .00	
#3 * 50HYZERAC: ENTERPRISE RENTAL ENTERPRISE RENTAL CAR	

This charge represents cost and profit to the motor repair facility for miscellaneous shop supplies or waste disposal. [s.559.904(4)] The State of Florida requires \$1.00 fee to be collected for each new tire sold in the state [s.403.718] and \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s.403.7185].

The charges for shop supplies represents cost and profit to the vehicle repair facility for terms such as miscellaneous shop supplies and/or hazardous waste disposal.

Hyundai parts installed warrant 12 months or 12,000 miles whichever occur first.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



MO 7:30 AM - 6:00 PM TU 7:30 AM - 6:00 PM WE 7:30 AM - 6:00 PM
TH 7:30 AM - 6:00 PM FR 7:30 AM - 6:00 PM SA 9:00 AM - 12:00 PM
SU CLOSED

OWNER OF VEHICLE: ENTERPRISE LEASING COMPANY OF FLORIDA, LLC
BRANCH ADDRESS: 3605 U.S. HIGHWAY 27 SOUTH, SEERING, FL, 33870 (863) 385-6969

783004

DATE 05/14/2013 5:22 PM		RENTAL TYPE DEalersHIP	SOURCE # RED HOAGLA	ID.# 999	RENTAL AGREEMENT NO. 541754
START CHARGES IF DIFFERENT		VEHICLE #29.38/HOUR #24.38/DAY			
ORIGINAL VEHICLE		NO CHARGE MILEAGE			
COLOR SILVE	LICENSE NO.	BILL TO <input checked="" type="checkbox"/> COMPANY RED HOAGLAND HYUNDAI			
MODEL JUKE	ECAR#	ATTN: UNKNOWN PHONE EXT.			
MILE-AGE IN	OUT	REFERENCE NUMBER: VIN# JNDAF5MADT			
DRIVEN	CONDITION AND FUEL LEVEL AGREED TO	ADDITIONAL AUTHORIZED DRIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT OWNER'S WRITTEN APPROVAL. I REQUEST OWNER'S PERMISSION TO ALLOW NO OTHER DRIVERS PERMITTED			
NO DAMAGE	WINDSHIELD CONDITION	WHO IS UNDER MY CONTROL AND DIRECTION TO DRIVE VEHICLE FOR ME AND ON MY BEHALF. I AM RESPONSIBLE FOR THEIR ACTS WHILE THEY ARE DRIVING, AND FOR FULFILLING TERMS AND CONDITIONS OF THIS RENTAL AGREEMENT (AGREEMENT). USE OF VEHICLE BY AN UNAUTHORIZED DRIVER WILL AFFECT MY LIABILITY AND RIGHTS UNDER THIS AGREEMENT.			
PERMISSION	FL ONLY NO SMOKING/PETS \$100 FEE	OPERATION IN ANY OTHER STATE OR COUNTRY WILL AFFECT YOUR LIABILITY AND RIGHTS UNDER THIS AGREEMENT.			
OPTIONAL PRODUCTS NOTICE:	RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY SEE PARAGRAPH 6.	RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT FEE SHOWN IN COLUMN TO RIGHT. DAMAGE WAIVER IS NOT INSURANCE.	RENTER: X ACCEPTS DW		
WE OFFER FOR AN ADDITIONAL CHARGE THE FOLLOWING OPTIONAL PRODUCTS: DAMAGE WAIVER; PERSONAL ACCIDENT INSURANCE; SUPPLEMENTAL LIABILITY PROTECTION AND ROADSIDE ASSISTANCE PROTECTION. BEFORE DECIDING TO PURCHASE ANY OF THESE PRODUCTS, YOU MAY WISH TO DETERMINE WHETHER YOUR PERSONAL INSURANCE, CREDIT CARD OR OTHER COVERAGE PROVIDES YOU PROTECTION DURING THE RENTAL PERIOD. THE PURCHASE OF ANY OF THESE PRODUCTS IS NOT REQUIRED TO RENT VEHICLE.	RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI). SEE PARAGRAPH 9.	RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 10.	RENTER: X ACCEPTS PAI		
	RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP). SEE PARAGRAPH 7.	RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 17.	RENTER: X ACCEPTS SLP		
	RENTER DECLINES OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP). SEE PARAGRAPH 18.	RENTER ACCEPTS OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PARAGRAPH 19.	RENTER: X ACCEPTS RAP		
	ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, WHICH CONSISTS OF PAGES 1 THROUGH 4. I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 4 OF THIS AGREEMENT AND BY MY SIGNATURE BELOW I AM THE RENTER UNDER THIS AGREEMENT. BY SIGNING BELOW, I AM AUTHORIZING OWNER TO PROCESS CHARGES ON MY CREDIT CARD(S) AND/OR DEBIT CARD(S) FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS, DEPOSITS, AND CHARGES INCURRED, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I CERTIFY THAT THE DRIVERS LICENSE(S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED.				
REPLACEMENT VEHICLE	RENTER: X	DATE	05/14/2013		
OWNER REP	X	EMPL #	E193JW		
COLOR	LICENSE NO.	I WILL RETURN CAR BY:		DEPOSIT(S):	
MODEL	ECAR#	DATE	TIME	AMOUNT	PAID BY
MILE-AGE	IN	05/17/2013	5:00 PM	\$50.00	XXXXXXXXXX
DRIVEN	OUT	05/14/2013			
CONDITION AND FUEL LEVEL AGREED TO	# OF KEYS:	ADDITIONAL INFORMATION			
NO DAMAGE	WINDSHIELD CONDITION	*SC REC IS THE FLORIDA STATE RENTAL CAR SURCHARGE. SEE PAGE 2, PARAGRAPH 3.B.9.			
		*VLF REC IS THE VEHICLE LICENSE FEE RECOVERY SEE PAGE 2, PARAGRAPH 3.B.9.			
		THE VALID AND COLLECTIBLE LIABILITY INSURANCE AND PERSONAL INJURY PROTECTION INSURANCE OF ANY AUTHORIZED RENTAL OR LEASING DRIVER IS PRIMARY FOR THE LIMITS OF LIABILITY AND PERSONAL INJURY PROTECTION COVERAGE REQUIRED BY FLORIDA STATUTE SECTION 324.021(7) AND FLORIDA STATUTE SECTION 627.736.			
		FAILURE TO RETURN RENTAL PROPERTY OR EQUIPMENT UPON EXPIRATION OF THE RENTAL PERIOD AND FAILURE TO PAY ALL AMOUNTS DUE (INCLUDING COSTS FOR DAMAGE TO THE PROPERTY OR EQUIPMENT) ARE EVIDENCE OF ABANDONMENT OR REFUSAL TO REDELIVER THE PROPERTY, PUNISHABLE IN ACCORDANCE WITH SECTION 812.155, FLORIDA STATUTES.			
		RENTER: X			
TOTAL CHARGES					
DEPOSITS					
REFUNDS					
AMOUNT DUE					
CLOSED BY					
PAID BY	CASH	CHECK	CHARGE		
RECEIPT OF CASH REFUND	DATE	AMOUNT	RECEIVED		

Mileage In	Mileage Out
11093	11097
Service Advisor / Tag #	
Chad Brock/1943	
Vehicle Identification Number	
5XYZH4AG8CG	
Delivery Date	In-Service Date
8/08/12	8/08/12
Color	License Number
FROST WHIT	

SEBRING, FL			Work Phone
			Home Phone
Year	Make	Model	Body
2012	HYUNDAI	SF	4DR FWD SE XM AT
20268			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 10HYZ: ENGINE REPAIR VEHICLE DIES WHILE DRIVING AND WILL NOT GO OVER 1,000 RPMS Caused by SCANNED CODE P2110,P0638 CHECKED FOUND TSB 12-FL-0014 Work performed by Muneshwar Persaud (146) COMPLETED ECM UPDATE	Warranty
#2 - 01HYM02FRE: FREE MULTI-POINT INS CUSTOMER STATES FREE MULTI-POINT INSPECTION Caused by HYUNDAI FREE INSPECTION Work performed by Muneshwar Persaud (146) INCLUDES INSPECTION OF ENGINE OIL, TRANSMISSION FLUID, COOLANT BRAKE FLUID, POWER STEERING FLUID, CLUTCH FLUID, WINDOW WASHER FLUID, BATTERY TERMINALS, ENGINE AIR FILTER, ACCESSORY DRIVE BELTS, COOLING SYSTEM, RADIATOR, HEATER AND A/C HOSES, TIRES, BRAKE SYSTEM	Warranty

This charge represents cost and profit to the motor repair facility for miscellaneous shop supplies or waste disposal. [s.559.904(4)] The State of Florida requires \$1.00 fee to be collected for each new tire sold in the state [s.403.718] and \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s.403.7185].

The charges for shop supplies represents cost and profit to the vehicle repair facility for terms such as miscellaneous shop supplies and/or hazardous waste disposal.

Hyundai parts installed warrant 12 months or 12,000 miles whichever occur first.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

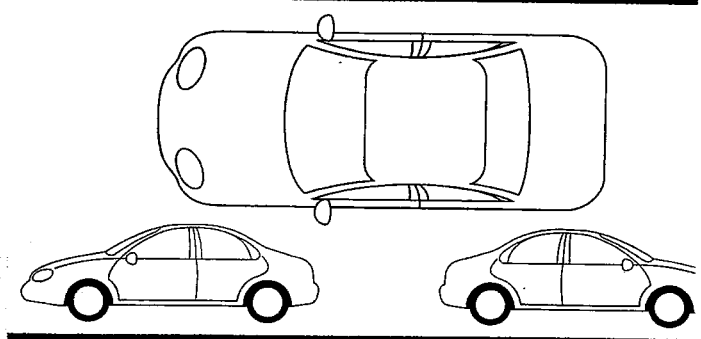
Name: _____ Date: _____
 E-mail address on file? Yes No E-mail address: _____ State inspection month: _____
 OK to text when ready? Yes No Phone number: _____ Mileage: _____
 Model / Year: _____ VIN: _____ RO / Hat #: _____
 Waiting? Yes No Promise time: _____

BlueLink enrolled: Yes No N/A Subscription: Assurance Essentials Guidance

INSPECTION POINTS

EXTERIOR	<input checked="" type="checkbox"/>	Head Lights / Fog Lights / Turn Signals
	<input checked="" type="checkbox"/>	Tail Lights / Brake Lights / License Plate Light
	<input checked="" type="checkbox"/>	Windshield (cracks, chips and pitting)
	<input checked="" type="checkbox"/>	Wiper Blades – Condition, operation (M)
	<input checked="" type="checkbox"/>	Cabin Air Filter (M)
INTERIOR	<input checked="" type="checkbox"/>	Horn (operation) / Interior Lights
	<input checked="" type="checkbox"/>	Heat / A/C System (operation)
BATTERY	<input checked="" type="checkbox"/>	Battery Terminals (Clean if necessary)
	<input checked="" type="checkbox"/>	Battery Performance (M) Attach Battery test results
UNDER HOOD	<input checked="" type="checkbox"/>	Engine Air Filter (M)
	<input checked="" type="checkbox"/>	Cooling System (Check for visible leaks and damage)
	<input checked="" type="checkbox"/>	Radiator, Heater, A/C hoses
	<input checked="" type="checkbox"/>	Drive Belts (M)
FLUID LEVELS	OK	Engine Oil Level – On arrival (M)
	FILL	Transaxle / Transmission (M) (if equipped with dipstick)
	<input checked="" type="checkbox"/>	Coolant (level / condition) (M)
	<input checked="" type="checkbox"/>	Brake Fluid (level / condition) (M) If low, check pad wear
	<input checked="" type="checkbox"/>	Power Steering Fluid (may be N/A) (M)
	<input checked="" type="checkbox"/>	Windshield Washer Fluid
UNDER CAR	<input checked="" type="checkbox"/>	Drive Shaft Boots / Constant Velocity Boots (as equipped)
	<input checked="" type="checkbox"/>	Shocks, Struts and Suspension components
	<input checked="" type="checkbox"/>	Steering, linkages / wheel end play / bearings
	<input checked="" type="checkbox"/>	Transaxle, Transfer case, Driveshaft, Transmission, U-joints, Shift Linkage
	<input checked="" type="checkbox"/>	Exhaust system (leaks, visible damage, loose parts, corrosion)
	<input checked="" type="checkbox"/>	Oil and / or fluid leaks, visual inspection (Specify)
	<input checked="" type="checkbox"/>	Brake lines, hoses, parking brake

RECEPTION INSPECTION AND WALK-AROUND



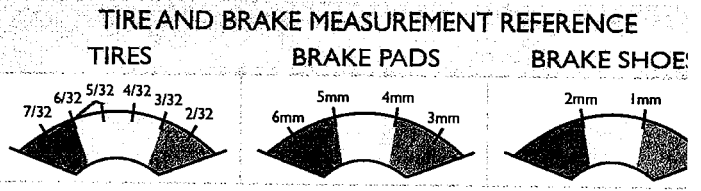
TIRES & BRAKES (M)

LEFT FRONT	Tire Age _____	PSI set to Factory Spec _____	Tire tread depth _____	Brake Lining _____
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
LEFT REAR	Tire Age _____	PSI set to Factory Spec _____	Tire tread depth _____	Brake Lining _____
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SPARE TIRE	Tire Age _____	PSI set to Factory Spec _____		
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Uneven Tire wear? NO YES If YES, we recommend:
 Improper inflation, check inflation pressure monthly
 Alignment check recommended
 Tire Replacement

M Brake measurements not taken this service visit

Tire Age: Any tires that are over six (6) years old based on the manufacturing date should be replaced by new ones. See Owners manual for additional information.



Comments _____

Technician Name and/or Signature Rami Consultant Name _____

Customer Signature _____

Mileage In	Mileage Out
11253	11257
Service Advisor / Tag #	
Chad Brock/1238	
Vehicle Identification Number	
5XYZH4AG8CG1	
Delivery Date	In-Service Date
8/08/12	8/08/12
License Number	

SEBRING, FL		Work Phone	Home Phone	Body
Year	Make	Model		
2012	HYUNDAI	SF	4DR FWD SE XM AT	
20268			Color	FROST WHIT

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 11HYZ: ENGINE PERFORMANCE CUSTOMER WAS DRIVING AND VEHICLE WOULDNT GO OVER 1,000 RPMS AND SES LIGHT CAME ON Caused by CHECKED VERIFIED CONCERN Work performed by Muneshwar Persaud (146) REINSTALLED ECM PROGRAM TECH TEST DROVE VEHICLE HOME DIDNT ACT UP AFTER	Warranty
#2 * 50HYZERAC: ENTERPRISE RENTAL ENTERPRISE RENTAL CAR Caused by COMPLETE Work performed by Muneshwar Persaud (146) COMPLETE	Warranty

is charge represents cost and profit to the motor repair facility for miscellaneous shop supplies or waste disposal. [s.559.904(4)] The State of Florida requires \$1.00 fee to be collected for each new vehicle sold in the state [s.403.718] and \$1.50 fee to be collected for each new or remanufactured vehicle sold in the state [s.403.7185].

e charges for shop supplies represents cost and profit to the vehicle repair facility for terms such as miscellaneous shop supplies and/or hazardous waste disposal.

Hyundai parts installed warrant 12 months or 12,000 miles whichever occur first.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



OWNER OF VEHICLE: enterprise company
BRANCH ADDRESS: Sebring, FL

M-F 7:30am - 6pm
S 9-12pm

(803-385-6966)

Alex

RENTAL TYPE: RENTER SOURCE # ID # RENTAL AGREEMENT NO. 4 weeks

START CHARGES IF DIFFERENT: 4/8/13 3:30pm
ORIGINAL VEHICLE: COLOR: FWD LICENSE NO. ECAR#: 7013706
MILE-AGE: IN: 30438 OUT: 30438
DRIVEN: 1/2

BILL TO: COMPANY Red Hoagland Hyundai
ATTN: unknown
REFERENCE NUMBER: RD-60006292

43 vehicle 1758 24.3
no mileage

CONDITION AND FUEL LEVEL AGREED TO: RENTER # OF KEYS: 1
NO DAMAGE
FRONT WINDSHIELD CONDITION: NO DAMAGE
CONDITION SAME ON RETURN: Yes No
No Gasoline Refunds

ADDITIONAL AUTHORIZED DRIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT OWNER'S WRITTEN APPROVAL
I REQUEST OWNER'S PERMISSION TO ALLOW:
WHO IS UNDER MY CONTROL AND DIRECTION TO DRIVE VEHICLE FOR ME AND ON MY BEHALF. I AM RESPONSIBLE FOR THEIR ACTS WHILE THEY ARE DRIVING, AND FOR FULFILLING TERMS AND CONDITIONS AFFECT MY LIABILITY FOR USE OF VEHICLE BY AN UNAUTHORIZED DRIVER WILL
RENTER: X
PERMISSION GRANTED TO OPERATE VEHICLE IN THE STATE OF RENTAL AND THE FOLLOWING STATE(S):

Progressive

OPTIONAL PRODUCTS NOTICE: WE OFFER FOR AN ADDITIONAL CHARGE THE FOLLOWING OPTIONAL PRODUCTS: DAMAGE WAIVER; PERSONAL ACCIDENT INSURANCE; SUPPLEMENTAL LIABILITY PROTECTION AND ROADSIDE ASSISTANCE PROTECTION. BEFORE DECIDING TO PURCHASE ANY OF THESE PRODUCTS, YOU MAY WISH TO DETERMINE WHETHER YOUR PERSONAL INSURANCE, CREDIT CARD OR OTHER COVERAGE PROVIDES YOU PROTECTION DURING THE RENTAL PERIOD. THE PURCHASE OF ANY OF THESE PRODUCTS IS NOT REQUIRED TO RENT VEHICLE.

RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PARAGRAPH 6.	RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT FEE SHOWN IN COLUMN TO RIGHT. SEE NOTICE TO LEFT AND PARAGRAPH 16. DAMAGE WAIVER IS NOT INSURANCE.	RENTER: X
RENTER: X DECLINES DW	ACCEPTS DW	
RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI). SEE PARAGRAPH 9.	RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 18.	RENTER: X
RENTER: X DECLINES PAI	ACCEPTS PAI	
RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP). SEE PARAGRAPH 7.	RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 17.	RENTER: X
RENTER: X DECLINES SLP	ACCEPTS SLP	
RENTER DECLINES OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP). SEE PARAGRAPH 10.	RENTER ACCEPTS OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PARAGRAPH 19.	RENTER: X
RENTER: X DECLINES RAP	ACCEPTS RAP	

16.99/day
3.40/day
17.95/day
3.99/day

ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, WHICH CONSISTS OF PAGES 1 THROUGH 4. I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 4 OF THIS AGREEMENT AND BY MY SIGNATURE BELOW I AM THE RENTER UNDER THIS AGREEMENT. BY SIGNING BELOW, I AM AUTHORIZING OWNER TO PROCESS CHARGES ON MY CREDIT CARDS AND/OR DEBIT CARDS; FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS, DEPOSITS, AND CHARGES INCURRED, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I CERTIFY THAT THE DRIVER'S LICENSE(S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SUBSTITUTED.

Fuel charge 5.65/g

REPLACEMENT VEHICLE: COLOR, LICENSE NO., MODEL, ECAR#, MILE-AGE, IN, OUT, DRIVEN

RENTER: X
OWNER REP: X
DATE: 04/08/13
EMPL: es7m
I WILL RETURN CAR BY: DATE, TIME, DEPOSIT(S): AMOUNT, PAID BY

Sales tax 7.60/day
tie + battery fee .02/day
govt surcharge 2.00/day
govt surcharge 60.00/day
VLF rec .69/day

CONDITION AND FUEL LEVEL AGREED TO: RENTER # OF KEYS: 1
NO DAMAGE
FRONT WINDSHIELD CONDITION: NO DAMAGE
CONDITION SAME ON RETURN: Yes No
No Gasoline Refunds

*3C REC IS THE FLORIDA STATE RENTAL CAR SURCHARGE. SEE PAGE 2, PARAGRAPH 3.8.9.
*VLF REC IS THE VEHICLE LICENSE FEE RECOVERY SEE PAGE 2, PARAGRAPH 3.8.9.
THE VALID AND COLLECTIBLE LIABILITY INSURANCE AND PERSONAL INJURY PROTECTION INSURANCE OF ANY AUTHORIZED RENTAL OR LEASING DRIVER IS PRIMARY FOR THE LIMITS OF LIABILITY AND PERSONAL INJURY PROTECTION COVERAGE REQUIRED BY FLORIDA STATUTE SECTION 324.021(7) AND FLORIDA STATUTE SECTION 627.736.
FAILURE TO RETURN RENTAL PROPERTY OR EQUIPMENT UPON EXPIRATION OF THE RENTAL PERIOD AND FAILURE TO PAY ALL AMOUNTS DUE (INCLUDING COSTS FOR DAMAGE TO THE PROPERTY OR EQUIPMENT) ARE EVIDENCE OF ABANDONMENT OR REFUSAL TO REDELIVER THE PROPERTY, PUNISHABLE IN ACCORDANCE WITH SECTION 812.155, FLORIDA STATUTES

TOTAL CHARGES
DEPOSITS 50
REFUNDS
AMOUNT DUE
CLOSED BY
PAID BY CASH CHECK CHARGE