

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JUN 14 2013 13-MAY-2013		Repository ☐ Reference No. 10511670
		Daytime Telephone Number Evening Telephone Number		E-mail Address		
OWNER INFORMATION (Type or Print)						
Name				Daytime Telephone Number		E-mail Address
Address				Evening Telephone Number		
City	KELSO	State	WA	Zip Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model		Model Year
4USBT53554L		BMW		Z4		2004
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:	
3/20				No: Cylinders	6 gas	
Original Owner	Dealer's City		State	Zip Code		
☐ Used						
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)	
Auto	☒ Cruise Control		all the time		13-MAY-2009	
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 010000 STEERING				Failure Mileage	Failure Speed	
				48000	40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2004 BMW Z4. THE CONTACT STATED WHILE DRIVING 40 MPH THE POWER STEERING FAILED AND THE VEHICLE BECAME DIFFICULT TO MANEUVER. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSIS AND THE STEERING COLUMN WAS REPLACED. SIX MONTHS AFTER THE VEHICLE WAS REPAIRED THE FAILURE RECURRED. THE RECENT FAILURE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 48,000.						
then gets heavy steering later in drive Won't come back to center line by self, has to be turned back to avoid head on						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						