



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received JUL 19 2013 03-MAY-2013	Repository <input type="checkbox"/>
	Reference No. 10510547

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	LANSDOWNE	State	PA
Zip Code	[REDACTED]		
Daytime Telephone Number	[REDACTED]		
E-mail Address	[REDACTED]		
Evening Telephone Number	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N6AA07B05N [REDACTED]	Make NISSAN	Model TITAN	Model Year 2005
Date Purchased 7/28/07	Dealer's Name and Telephone Number CP Springfield, LLC 850 19064	Engine: No: Cylinders	Fuel Type: LPG GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City Springfield	State PA	Zip Code 19050
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain yes	Multiple Failure: Fuel sending card
			Incident Date(s) 01-OCT-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage 75000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM49ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 NISSAN TITAN. THE CONTACT STATED THAT THE FUEL GAUGE FAILED TO REGISTER WHEN THE FUEL TANK WAS FULL OR EMPTY. THE VEHICLE WAS TAKEN TO THE DEALER, WHERE REPAIRS WERE MADE UNDER NHTSA CAMPAIGN NUMBER 10V074000 (FUEL SYSTEM, OTHER) HOWEVER, THE FAILURE WAS NOT CORRECTED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 75,000 AND THE CURRENT MILEAGE WAS 91,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My Nissan Titan 2005 I CAN Fill The Tank up it will go Back To Emty, NOW it was A recall on that But Nissan stated that they had Fix the ~~problem~~ ^{PROBLEM} ~~problem~~ they company never did it. it ~~can~~ could cause A Very Bad Incident(s) getting on the Expressway I NEVER CAN tell when it needs gas, that not good. Nissan CASE NO: 9091100 Nissan North American Inc. VIN: 1N6AA0YB0SW [redacted] I had contact Consumer Affairs Department at 1-800-647-7261 - I still have problem with them.

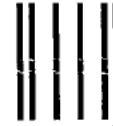
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration



NISSAN NORTH AMERICA, INC.

August 21, 2012

Consumer Affairs
P.O. Box 685003
Franklin, TN 37068-5003
Telephone: 1-800-647-7261

[REDACTED]
Lansdowne, PA [REDACTED]

Case: **9091100**
VIN: **1N6AA07B05N** [REDACTED]

Dear [REDACTED]

Thank you for allowing us an opportunity to review your concerns regarding your 2005 Nissan Titan.

Nissan realizes situations may occur with your Nissan vehicle that, unfortunately, fall outside of the parameters of the New Vehicle Limited Warranty provided with your vehicle. As a company interested in winning lifetime customers, Nissan apologizes for any inconvenience you may have experienced, and we are pleased you took the time to contact us regarding the situation.

Nissan carefully considered your request during a review of all of the available facts pertaining to your specific situation. Nissan is unable to offer financial assistance with the repair of the fuel level sending unit due to the vehicle being outside of the New Vehicle Limited Warranty.

We realize this may not be the answer you were looking for, but we hope that you understand our position. If you have any further comments or concerns, please feel free to contact our Consumer Affairs Department at 1-800-647-7261 and reference your case number.

Thank you again for taking the time to contact us.

Sincerely,

Nissan Division

Beverly Bansek
Regional Consumer Affairs Specialist
Nissan Consumer Affairs

[Redacted]

East Lansdowne PA [Redacted]

PHILADELPHIA PA 190

10 JUL 2013 PM 4 L



US Department of Transportation
National Highway Traffic Safety
Administration Office of Defects
Investigation, NHTSA-210
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Washington, DC 20077-9382
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