

CL-10510072-8391

Mr. Randy Reid  
Correspondence Research Division  
Office of Defects Investigation: Enforcement  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Dec. 26, 2013; Feb. 15, 2014

Sarasota, FL

Re: NVS-216 nam: Ref. No. 10510072  
**2nd follow-up letter: Certified, Sign Receipt USPS**

Dear Mr. Reid:

Please review my detailed complaint of KUMHO Tires, which you acknowledged on Sept. 12, 2013 and indicated in Paragraph 4 that my complaint would be entered into the Defects database. Please clarify whether my complaint will also be listed on your web-site, which if so, I have not seen it to this date. (It's checked every 2 weeks) My preference is for this complaint to be aired on your "Defect" web page. The incident happened on December 31, 2012. Please acknowledge my request and preference, and give me firm assurance when (date) my complaint will appear on NHTSA Office of Defects Website.

MAR - 4 2014

Thank you

✓ CC: **Honorable David J. Friedman, Acting Adm. NHTSA**

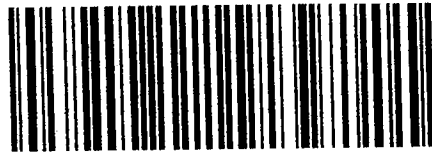
CC: Honorable Bill Nelson, United States Senate, Hart OB #716, Washington DC 20510

Dear Senator: This appears to me to be an unreasonable time lapse between receiving my detail complaint on the defects of two Kumho tires, which blew-out on my SUV New Years Eve, the last day of 2012. They were original tire equipment on my 2012 Vehicle (less than 15 K miles). Even with the fall shut-down of the US Government the turnaround time of publishing this defect complaint seems unreasonable. It's checked about every 2 weeks. Could your office make a phone call on my behalf? I would deeply appreciate your intercession. Sincerely,

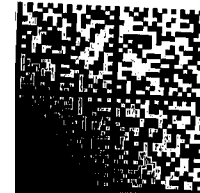
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Honorable David J. Friedman.  
Acting Adm.

W41-306

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1200 New Jersey Ave, SE  
Washington, DC  
20590

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