

CL-10510072-3747

Mr. Randy Reid  
Correspondence Research Division  
Office of Defects Investigation: Enforcement  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Dec. 26, 2013; Feb. 15, 2014  
**Apr. 28, 2014**  
[REDACTED]  
Sarasota, FL [REDACTED]  
[REDACTED]

Re: NVS-216 nam: Ref. No. 10510072  
**3rd follow-up letter: Certified, Sign Receipt USPS**

Dear Mr. Reid:

MAY 5 2014

Please review my detailed complaint of KUMHO Tires, which you acknowledged on Sept. 12, 2013 and indicated in Para. 4 that it would be entered into the Defect database. As of this letter, two new complaints on Solus Brand Kumho Tires (for a total of 23) have appeared in your data base listing the dates of 3/01/2014 and 4/16/2014. Yet mine from 12/31/12 has not appeared, although your letter to me of Sept. 12, 2013 indicated it would.

Please give me firm assurance of the date when my complaint will appear on NHTSA Office of Defects Website.

Thank you  
[REDACTED]

CC: **Leslie Stahl, Correspondent, CBS 60 Minutes News Program**  
CC: **Honorable Anthony Fox, Secretary, U.S. Dept. of Transportation**  
✓CC: **Honorable David J. Friedman, Acting Adm. NHTSA**  
CC: **Honorable Bill Nelson, United States Senate, Hart OB #716, Washington DC 20510**

**CC NOTE:** After two follow-up letters there is no response from NHTSA to post on-line my complaint on the defects of two Kumho tires, which blewout on New Year's Eve, 2010—almost 1 1/2 years ago. They were original tire equipment on my new 2012 Hyundai Sante Fe (with less than 15 K miles). Even with the 2013 shut down of the US Government the turnaround time of publishing this defect complaint seems unreasonable. Most are posted on line within days, weeks or months, **not years**. After writing two letters I decided to contact CBS and the Office of the Secretary, US Dept of Transportation on my 3rd follow-up..

Sincerely,  
[REDACTED]

NAM  
5/2/14  
SMD

[Redacted]  
Sarasota, FL

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Honorable David Friedman, Ph.D.  
ACTING ADM. NHTSA  
1200 New Jersey Ave, S.E.  
WASHINGTON, D.C.  
20590

RETURN RECEIPT  
REQUESTED

