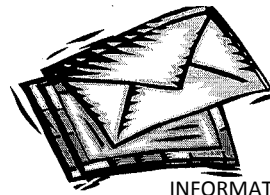


# NHTSA ccmMercury Routing Slip



CL-10510072-2867

Printed: 5/5/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

<b>NHTSA #:</b> ES14-001757	<b>Rec'd Date:</b> 5/5/2014	<b>Referred By:</b> NPO-011
<b>XREF #:</b>	<b>Doc Type:</b> S10	<b>Doc Date:</b> 4/28/2014
<b>Delivery:</b> S10 E-MAIL	<b>Address To:</b> S1	<b>Due Date:</b>
<b>S10 #:</b> S10-140502-132	<b>DOT/I #:</b>	<b>RMP #:</b>
<b>Subject:</b> S10 APPROPRIATE HANDLING- LETTER TO THE SECRETARY FROM [REDACTED] RE COPY OF A LETTER TO RANDY REID, OFFICE OF DEFECTS INVESTIGATION ENFORCEMENT, COMPLAINT OF KUMHO TIRES		
<b>Ack Date:</b>	<b>Ack By:</b>	<b>Signed For:</b>
<b>Sign Office:</b> ENFORCEMENT	<b>Signature:</b> AS APPROPRIATE	<b>Cleared For:</b>
<b>Cleared Date:</b>	<b>Cleared By:</b>	<b>Closed Date:</b> 5/5/2014
<b>File Loc:</b>	<b>XREF File:</b>	
<b>Added By:</b> CBUTLER x60180	<b>Modified By:</b> Chris.Butler	
<b>Most Recent Comment:</b>		

**Author:**

[REDACTED]

[REDACTED]

SARASOTA, FL [REDACTED]  
Tel: 9 Fax: E-mail:

MAY - 6 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	5/5/2014		5/5/2014
NVS-010	INFORMATION	5/5/2014		5/5/2014

NAM  
5614  
SMD

Mr. Randy Reid  
Correspondence Research Division  
Office of Defects Investigation: Enforcement  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Dec. 26, 2013; Feb. 15, 2014  
Apr. 28, 2014

Sarasota, FL [REDACTED]

Re: NVS-216 nam: Ref. No. 10510072  
**3rd follow-up letter: Certified, Sign Receipt USPS**

Dear Mr. Reid:

Please review my detailed complaint of KUMHO Tires, which you acknowledged on Sept. 12, 2013 and indicated in Para. 4 that it would be entered into the Defect database. As of this letter, two new complaints on Solus Brand Kumho Tires (for a total of 23) have appeared in your data base listing the dates of 3/01/2014 and 4/16/2014. Yet mine from 12/31/12 has not appeared, although your letter to me of Sept. 12, 2013 indicated it would.

Please give me firm assurance of the date when my complaint will appear on NHTSA Office of Defects Website.

Thank you [REDACTED]

✓ CC: Leslie Stahl, Correspondent, CBS 60 Minutes News Program  
✓ CC: Honorable Anthony Fox, Secretary, U.S. Dept. of Transportation  
CC: Honorable David J. Friedman, Acting Adm. NHTSA  
CC: Honorable Bill Nelson, United States Senate, Hart OB #716, Washington DC 20510

**CC NOTE:** After two follow-up letters there is no response from NHTSA to post on-line my complaint on the defects of two Kumho tires, which blewout on New Year's Eve, 2010—almost 1 1/2 years ago. They were original tire equipment on my new 2012 Hyundai Sante Fe (with less than 15 K miles). Even with the 2013 shut down of the US Government the turnaround time of publishing this defect complaint seems unreasonable. Most are posted on line within days, weeks or months, **not years**. After writing two letters I decided to contact CBS and the Office of the Secretary, US Dept of Transportation on my 3rd follow-up..

Sincerely,  
[REDACTED]

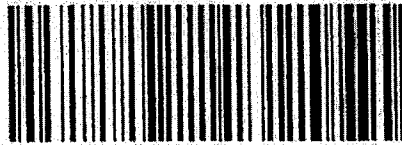
S10-140502-132

ES14-1557

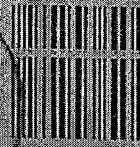
[Redacted]

Sarasota, FL [Redacted]

**CERTIFIED MAIL™**



7011 1150 0002 1567 0087



U.S. POSTAGE  
PAID  
SARASOTA, FL  
APR 28 2014  
AMOUNT

**\$6.49**

00084962-03

Honorable Anthony Fox  
Secretary, U.S Dept of  
Transportation  
1200 New Jersey Ave, S.E.  
Washington, D.C.  
20590

W93-404

RETURN RECEIPT  
REQUESTED

OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

HONORABLE ANTHONY FOX  
 SEC. U.S. Dept. of TRANSPORTATION  
 1200 NEW JERSEY AVE, S.E.  
 WASHINGTON, D.C.  
 20590

2. Article Number  
(Transfer from service label)

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

X

- Agent
- Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1?  Yes  
If YES, enter delivery address below:  No

3. Service Type

- Certified Mail®  Priority Mail Express™
- Registered  Return Receipt for Merchandise
- Insured Mail  Collect on Delivery

4. Restricted Delivery? (Extra Fee)  Yes

PS Form 3811, July 2013

Domestic Return Receipt



**Office of the Secretary of Transportation  
Executive Secretariat**

<b>Control number:</b> S10-140502-132	<b>Action office:</b> NHTSA
<b>Document date:</b> 4/28/2014	<b>Due date:</b>
<b>Author(s):</b> [REDACTED]	
<b>Subject:</b> Copy Of A Letter To Randy Reid, Office Of Defects Investigation Enforcement, Complaint Of KUMHO Tires	
<b>Action:</b> Appropriate Handling	

**Comments:**

<b>Date</b>	<b>Action</b>	<b>Action by</b>
5/2/2014	Folder Processed for Appropriate Handling.	zTOOTIE.BATTLE
5/2/2014	DIST: C1,S3,I1	zTOOTIE.BATTLE
5/2/2014	Updated Folder Information.	zTOOTIE.BATTLE
5/2/2014	Work Folder Assigned to NHTSA.	zjoeann.swann
5/2/2014	Incoming File Uploaded.	zjoeann.swann
5/2/2014	Control Number Created.	zjoeann.swann

<b>Date</b>	<b>Note</b>	<b>Note by</b>
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