

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Request upload to PUBLIC file for VOQ 10509674
Date: Monday, May 06, 2013 9:57:51 AM

From: Reid, Randy (NHTSA)
Sent: Thursday, May 02, 2013 2:31 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: Request upload to PUBLIC file for VOQ 10509674

, please add the attached photos and email below to VOQ 10509674, public repository, per Tom Bowman's request.

From: [Owner]
Sent: Wednesday, May 01, 2013 5:53 PM
To: Bowman, T (NHTSA)
Subject: Re: NHTSA complaint VOQ 10509674

Mr Bowman,

Attached are the photos I have of the tank.

Photo 1066 shows how we found the tank. As you can see it has fallen completely off the bracket and through the underbelly.

Photo1073 shows a closer side shot.

Photo 1074 shows the two self drilling screws that were used to hold the bracket into place. The company, Monaco claims that a bolts are used to secure it to the frame on one bracket and the other bracket is welded into place. I was not able to see the other bracket because of the underbelly so I am not sure what is holding it up!

Photo 1076 shows the two self drilling screws bent upwards

Photo 1079, 1083 and 1080 all show how the bracket pulled completely away from frame as well as the bent bracket.

I contacted NTSB first regarding this issue and then the Company, Navistar, that made the trailer. They did not appear to be concerned about the safety issue this presents and would not provide any type of compensation or vehicle to tow this to the dealer. The trailer is under warranty, however, transportation is not. We were not able to tow it in this condition, fortunately the dealer we purchased it from stepped up and sent two people to come and get the tank drained, it was full, strap it for towing and then towed it to their shop. We have yet to hear from them about repairs. This is/was a huge safety issue as far as we are concerned, if the bracket had failed while we were towing it, it could have taken us and many more people out on the freeway. This is not the first safety issue we have had w/this new trailer. The first time using it two of the beds collapsed, thankfully, no one was injured. I have contacted Washington L & I re: this as they have an inspection tag on the vehicle. I spoke w/one individual and they explained that they do not inspect each trailer. They inspect the plant approx. once every three years and if all is well during their inspection they give the company the tags to put on the trailers themselves. Seems

like the consumer is being deceived again because if we, consumers, knew this was what was happening we wouldn't be so blindly trusting of an official government inspection tag.

Thank you for your time and attention to this matter. Will I be getting any more information regarding this?

[Signed Owner]

From: "T Bowman" <T.Bowman@dot.gov>
To: [Owner]
Sent: Wednesday, May 1, 2013 11:40:33 AM
Subject: NHTSA complaint VOQ 10509674

Just wanted to reach you to re view the issue pertaining to the water Tank securement in your 2013 R-vision vehicle.

If you have any photos depicting the issue, it would be helpful if you could send some of them via return email.

Tom Bowman

G. T. (Tom) Bowman
ODI-NHTSA
Room W48-330
1200 New Jersey Avenue S.E.
Washington, DC 20590

202-366-2583
toll free 1-877-536-8368 x 62583













