

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JUN 26 2013 25-APR-2013		Repository ☐ Reference No. 10509592	
OWNER INFORMATION (Type or Print)							
Name [REDACTED]				Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]				Evening Telephone Number [REDACTED]		[REDACTED]	
City BOARDMAN		State OH		Zip Code [REDACTED]		[REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WDBJF55F4T [REDACTED]				Make MERCEDES BENZ		Model E320	
Model Year 1996				Date Purchased 1996		Dealer's Name and Telephone Number FRED MARTIN MERCEDES 330-793-2444	
Original Owner ☒		Dealer's City YOUNGSTOWN		State OHIO		Zip Code 44512	
Engine: No: Cylinders 6		Fuel Type: GAS		Transmission Type Automatic		Antilock Brakes ☒	
Cruise Control ☒		Powertrain 320 CUBIC IN.		Multiple Failure: 3 Times		Incident Date(s) 15-APR-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 110000 ELECTRICAL SYSTEM						Failure Mileage 48000	
Failure Speed 40						[REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:			[REDACTED]		
Child Seat Component Code:		Failed Part:			[REDACTED]		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
Reported to Police N		[REDACTED]					
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 1996 MERCEDES BENZ E320. THE CONTACT STATED THAT WHILE DRIVING 40 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSIS AND THE CONTACT WAS INFORMED THAT THE STARTER WOULD NEED TO BE REPLACED. THE VEHICLE WAS REPAIRED; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS TOWED BACK TO THE MECHANIC FOR DIAGNOSIS AND THE CONTACT WAS INFORMED THAT THE WIRING HARNESS HAD BEGUN TO DRY ROT AND WAS TO DETERIORATING. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 48,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							