

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

U.S. Department of Transportation
 National Highway Traffic Safety Administration

FOR AGENCY USE ONLY 100148

Date Received

SEP - 4 2013
 17-APR-2013

Repository

Reference No.
 10508540

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City AUSTIN State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2BXJADA15CV [REDACTED]
 Make: CAN-AM Model: SPYDER RS Model Year: 2012
 Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED] Engine: [REDACTED] Fuel Type: [REDACTED]
 Original Owner: Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
 Transmission Type: [REDACTED] Antilock Brakes Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 05-APR-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS) Failure Mileage: 374 Failure Speed: 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
 DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 CAN-AM SPIDER RS. THE CONTACT STATED THAT WHILE DRIVING 55 MPH, THE LIMP HOME MODE LIGHT ILLUMINATED. THE VEHICLE THEN DECELERATED INDEPENDENTLY AND FAILED TO ACCELERATE MORE THAN 10 MPH. THE FAILURE HAD RECURRED TWO TIMES PREVIOUSLY. A DEALER WAS NOTIFIED AND ADVISED THE CONTACT TO BRING THE VEHICLE IN TO BE DIAGNOSED. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 374.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The vehicle has failed 5 more times since this claim had been reported Woods Fun center - Austin TX has a history pertaining to this failure of 2012 Cam-Am (2BXJA PAISCV [redacted]). I attached the first repair invoice as documentation. My vehicle is still having the same problem and is scheduled for repair again

This problem if not resolved will lead to injury or death!

ATTACH ADDITIONAL SHEETS IF NECESSARY [redacted]

U.S. Department of Transportation

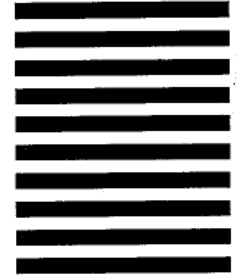
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



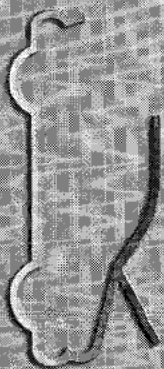
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:



Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

WOODS FUN CENTER

11405 North IH-35
Austin, TX 78753-
(512) 459-3311

Repair Order Invoice

R/O Number: 150203
Date In: 5/1/2013
Date Promised: 5/1/2013
Cashier: C1

Invoice Number: 20562920
Today Date: 5/4/2013
Date Closed: 5/4/2013

Repair Order For:

Description: NG-CASH

██████████
██████████
CEDAR PARK, TX
██████████

Units For This Repair Order

Service Writer: ETHAN McDONALD

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2012	CAN-AM	A2CE	2BXJADA15CV ██████████			602

Job: I&R LIMP HOME MODE

Job For: 2012 CAN-AM A2CE SPYDER RS 2BXJADA15CV ██████████

Description

I&R LIMP HOME MODE
-WHILE ON HIGHWAY UNIT WENT INTO LIP HOME MODE SLOWED DOWN
15 MPH, DISPLAYED LIMP HOME MODE ON UNIT THE UNIT, SHUT THE
KEY OFF FAULT WENT AWAY AND THEN EVERYTHING WAS FINE, THEN
DID IT AGAIN

- ALSO VSS, AND DPS FAULTS

Labor

Description	Job Code	Technician	Line Total
I&R LIMP HOME		CARL CARLSEN	\$0.00
Labor Subtotal			\$0.00

Recommendations

Resolution

HAD QUITE A FEW CODES- NONE CURRENT. BATT LOW,
BATT TERMINALS LOW. EITHER ONE OF THOSE WILL
CAUSE AN ARRAY OF CODES - TOGETHER IT WILL BE
SURE TO HAVE PROBLEMS. TEST RIDE SEEMS OK NOW.

Job Subtotal **\$0.00**