

SEP 26 2013

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Fortson Ga
 Sept 19 2013
 Ref No 10508031
 NV5 216
 1997 Honda Accord
 phone
 cell

W/lor Mr Reid Chief of Correspondence
 Research Division

Thank you for the concern and help you
 given me in the poor service Jasper
 Motor and Catalytic auto part gave
 me. in keeping this on Record, it took
 4 months for them to give me my car I put
 my car in the shop in March I had

to hire an attorney she wrote one
 letter and the car was given to me in 3 days
 June 19 2013 when I had spent almost
 3000.00 Renting a car, I did not think
 I would get my car back, so I buy
 a car KIA 2009. \$225 a month
 \$1300.00 The Honda Run good it need
 Brake now.

ET
 92713
 SMD

They Refuse to help me on the Rental
The lost week in August
Catada Auto part Call me. Want me
to Bring it in for a check up he never
did that before I am not taken it
Back there no more I call Jasper
and ask them Could I take it
Some where else They said yes.
I am Very Greatful even if this
was out of your Dept. The information
was helpful. I got my Car Back and it Run
Thank?



[Redacted]

Fertson Ga

HADON GA 310

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