



CL-10508031-3837

JUN 17 2013

STATE OF GEORGIA
GOVERNOR'S OFFICE OF CONSUMER PROTECTION
2 MARTIN LUTHER KING, JR. DRIVE SE, SUITE 356
ATLANTA, GEORGIA 30334-9077

Nathan Deal
GOVERNOR

404-651-8600
www.consumer.ga.gov

John D. Sours
ADMINISTRATOR

May 30, 2013

[REDACTED]
Fortson, Georgia [REDACTED]

Re: Reference File Number 325566
Business Name: Jasper Motors

Dear [REDACTED]

The Georgia Governor's Office of Consumer Protection has received your correspondence regarding Jasper Motors.

We appreciate your making us aware of your problem. Our office relies on consumers to report their unsatisfactory experiences with Georgia businesses, so that we can monitor patterns of complaints. While we will not be taking any immediate action, we will be keeping a record of the information you provided in our files for future reference.

Thank you for taking the time to bring this situation to our attention.

Sincerely,

M. Fitzgerald

JDS:mf

ET
61813
SMD

June 8 2013

Fortson Ga

NVS-216

Ref No 10508031

Dear Mr Reid Chief
Correspondence

Thank so very much
for answer my letter. it
hope me so much to get
information. I did write
the state of Georgia Consumer
Protection. Then I call Elder
Care how they hope me
get an attorney. Mrs Curry
This is her phone no I did
not get her address I paid
her \$200.00 she had to make
only one phone call
Mrs Curry NO 706 2215286

The motor was there Thru
June 6 2013 at Cataula
Auto part what I dont
understand all while
I was talking to Gasper
they said it could not
be fix now when and
attorney get involve
the motor is fix I lost
a lot of money I gone
up and buy another car
\$1500.00 \$215.00 a month
I have spent all my money
I had to ^{put} \$1000.00 down
B. B. + have been very good
giving me credit I also
Sun Trust paid for the
car all I get now is
faith I can find enough
work to pay it back

I've got to spend more
money for the attorney
say they need to give
me a new warranty
this is a new motor
I've lost 4 months on the
old one and Jasper
should cancel the old
one and give me a new
one. Jasper not going to do
what right I have to have
the law to make him do
what right I am going to call
BBB auto link to see how
do I get a new warranty
Jasper know what right
they just not going
to do what right

My Car Still at

Catana Auto. Part
phone 7066536650 ^{my} too 4159 Highway 27
catana Ga
Waiting to be put in

Thank So much

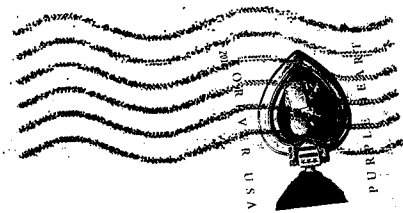
I am so sorrow I was so
desperate for help and did
not know where to go I was
hungry with very little food

I had to pay this \$159.00
for a car and Jasper was
saying we could get it
BB Bank is a good
Bank they did the paper
work for me to get \$1000.00
been trust paid for it. I am
looking for a better paying
job. Thank a gain I am so
greatful

[Redacted]
Fortson Ga

MACON GA 310

10 JUN 2013 PM 1 1



U.S. Dept. of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue S.E.
Washington DC 20590-0001

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