CL-10508001-7490

From: [redacted]
To: PortableSafetyComplaint (NHTSA)
Subject: Vw horn going out
Date: Tuesday, April 02, 2013 10:26:14 PM

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

My 2010 Jetta TDI is 4 months out of warranty based on a 36 months time frame but under the 36k limit by about 2k. My horn stopped working, which I consider a safety issue, almost like the seat belts. It should be a covered issue much like seatbelts are. There are lots of discussion groups and forums about VW horns failing on the Jettas in model years 2009-2011. Any one care to comment?

Thank you,

[redacted]

Sent from my iPhone

NAM
040313
SMD