

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JUN 14 2013 08-APR-2013	Repository <input type="checkbox"/> Reference No. 10507467
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
HAMLET	IN		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2MEFM75W64X		Make MERCURY	Model Year 2004
Date Purchased 2/29/2012		Dealer's Name and Telephone Number Lawers (Quick)	Engine: No: Cylinders 8
Original Owner NA <input type="checkbox"/>	Dealer's City La Porte, IN	State IN	Fuel Type: Regular
Zip Code 46350	Transmission Type Automatic	Powertrain Antilock Brakes <input checked="" type="checkbox"/> Cruise Control <input checked="" type="checkbox"/>	Incident Date(s) 08-AUG-2012
Multiple Failure: many times			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: LIGHTING (PWS)		Failure Mileage 70000	Failure Speed 55
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies):)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2004 MERCURY MARQUIS. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 55 MPH, THE HEADLIGHTS SUDDENLY BECAME INOPERATIVE. THE BRIGHT HEADLIGHTS WERE ACTIVATED IN ORDER TO CONTINUE DRIVING. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND THREE AUTHORIZED DEALERS FOR THE SAME DEFECT. THE CONTACT WAS ADVISED THAT THE PROCESSOR LIG WOULD NEED TO BE REPLACED HOWEVER, THE PART WAS NOT IN STOCK. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 70,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I work at night not fun when head lights go out several times this 70 year old does not pray to no lights then the only way to have lights is use your brights.

Our local mechanic has wired it together so I can have a switch to turn them on. This is nobodies fault but Mercury the part cannot be found

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

SOUTH BEND IN 466

15 MAY 2013 PM 11

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

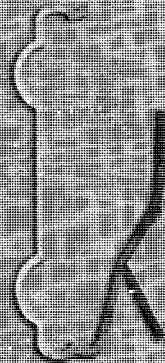
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle and Traffic Safety Administration (VTS) U.S. Department of Transportation National Highway Traffic Safety Administration