

From: [REDACTED]**Subject:** Re: Response to NHTSA complaint 10506102
Date: Friday, June 21, 2013 8:13:19 PM

Hello,

We are saddened that the National Highway Traffic Safety Administration chose not to do anything about the MINI Cooper vehicles although they present an extreme danger to the owners. Most of them, according to the online blog, decided to sell the vehicle for parts (!) regardless if the balance owed on these cars. As I repeat, we, as many others keep asking for some remedy because these vehicles are beyond just a simple inconvenience. They present a danger to those who sit in them while the car is operated. We would gladly provide multiple supporting documentation that clearly suggests that MINI/BMW needs to not only shrug their shoulders, but to attach one sort of responsibility to all those who purchased their vehicles because (and this is a underlined point) good name of these previously well-established cars.

What can be done?

We are hardly the only one family out in a danger due to manufacturing issues. Although our (as that if others) car was attended to with timely checkups and changes of transmission fluids, etc., still, the vehicle did place on more than one occasion my fully disabled spouse in an unexpected danger. Since she could not walk away, she could have been killed.

Still, the MINI/BMW continues to claim they have never heard of any "problems" and surely you might not go far to learn that many owners were in dangerous situations - just perhaps did not voice their concerns with your agency properly or not at all.

What needs to be done that MINI would take some responsibility for this huge mechanical issue that continues to put drivers and passengers in dangerous situations?

Please let us know what needs to be done! There are law suits filed in CA and some other states, however, all we are asking for is that these cars (including those manufactured beyond 2007) are taken off the market because they represent a true danger.

Who do we need to contact to get some attention?

We have one car, but there are thousands just as ours with the same issues.

Do we need to wait until there is someone injured or worse?

Please, let us know where we should or could to write?

We have several Hwy Police reports and our insurance company would be happy to provide the number of instances when the car had to be towed from a busy highway. We are hardly alone, but something needs to be done.

Please advise us what else to do for this company to recognize the mechanical problems?

We will contact the office of our state representative, and would keep asking what to do until someone would answer.

Please, let us know what would your family member do under these circumstances?

ET

62713

SMD

our family was put in extreme danger in more than one occasion and per many complaints, there are thousands of others waiting what the US representing them would do in these circumstances.

Advise us and others what to do.

Please reply to:



On May 23, 2013, at 7:04,

Thank you for contacting the National Highway Traffic Safety Administration.

Attached is a

response to your complaint and below are instructions on how to access the Motor Vehicle Safety

Defects and Recalls Brochure.

www.Safecar.gov

Vehicle Owners Tab

Resources (on left)

Click on the image of the brochure

Or just click here:

<http://www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm>

Thank you

<RL-10506102.pdf>