

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (EOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

Date Received

JUN 14 2013
09-APR-2013

Repository ☐

Reference No.
10505710

OWNER INFORMATION (Type or Print)

Name

Address

City

LYNNWOOD

State

WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3GNGK26GX1G

Make

CHEVROLET

Model

SUBURBAN

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Chevrolet No longer in business

Engine:

No: Cylinders

Fuel Type:

Reg

Original Owner

Dealer's City

Seattle, WA

State

WA

Zip Code

98115

Transmission Type

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

yes/can dies while driving

Incident Date(s)

01-APR-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)

Failure Mileage

18000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 CHEVROLET SUBURBAN. THE CONTACT STATED THAT THE VEHICLE WOULD SPORADICALLY BECOME HESITANT TO START. THE VEHICLE WOULD ALSO STALL PERIODICALLY WITHOUT WARNING. THE VEHICLE WAS INSPECTED BY THE DEALER AND THE CONTACT WAS ADVISED THAT THE FAILURE WAS CAUSED BY THE CAMSHAFT POSITION SENSOR. THE MANUFACTURER WAS MADE AWARE OF FAILURE AND STATED THAT THE PART HAD BEEN DISCONTINUED. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER 07V521000 (ENGINE AND ENGINE COOLING) BUT WAS ADVISED THAT THE VIN WAS NOT INCLUDED IN THE RECALL CAMPAIGN. THE FAILURE MILEAGE WAS 18,000 THE CURRENT MILEAGE WAS 20,177.

Repair Invoice attached?
Starter was replaced at first thought that was the issue but the whole time was the Camshaft position sensor failure!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



OFFICE P.O. BOX 1156, SPRINGFIELD, MO. 65801
PHONE (417) 862-3333



BILL TO

SHIP TO

999990

STORE PHONE # 425 486-8856
ADDRESS: 20609 BOTHELL EVERETT HWY
BOTHELL WA 98012-8555
REMIT TO: PO BOX 9464
SPRINGFIELD MD 65801-9464

CASH SALE
ENTER TO WIN \$5,000 BY
PROVIDING FEEDBACK AND
TAKING OUR SURVEY!

00000

INVOICE
NUMBER

2541-326707

INVOICE
TYPE

CHG. CARD REFUND

INVOICE
DATE

8/31/12

COUNTER NO.	SPECIAL INSTRUCTIONS	SHIP VIA	CUSTOMER ORDER NO.	TIME OF ORDER	FILLED BY	CHECKED BY						
52278												
TAX	R	QTY.	LINE	ITEM NUMBER	UNIT MEAS.	CD.	DESCRIPTION	LIST PRICE	NET PRICE	DISC %	CORE PRICE	EXTENDED PRICE
				---) WE VALUE YOUR OPINION! ENTER TO WIN \$5000 CASH @OREILLYCARES.COM or 800-300-5904 ENTER 25412443267073. RULES AT OREILLYCARES.COM. DISPONIBLE EN ESPANOL.								
				2001 Chevrolet Suburban 2500 V8 - 8.1L 496ci GAS								
				1	ULT 03-0485		EA E STARTER	228.00	134.99			134.99
				LIMITED LIFETIME WARRANTY								
				NO VEHICLE INFORMATION AVAILABLE								
				1	ULT 03-1475		EA STARTER	254.22	149.99	35.00		104.99
CREDIT CARD MC XXXXXXXXXX REF#: 224412405358 AUTH CD: 443944												
TOTALS												
2 CUSTOMER COPY "We appreciate your business"												
PAGE 1												
CASH TEND.												
CHANGE												
SUB-TOTAL												
MISC.												
TAX/FEES												
TOTAL												

ALL MERCHANDISE RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

Visit Us At: www.oreillyauto.com



OFFICE P.O. BOX 1156, SPRINGFIELD, MO. 65801
PHONE (417) 862-3333



BILL TO

SHIP TO

999990

STORE PHONE # 425 486-8856
ADDRESS: 20609 BOTHELL EVERETT HWY
BOTHELL WA 98012-8555
REMIT TO: PO BOX 9464
SPRINGFIELD MD 65801-9464

CASH SALE
ENTER TO WIN \$5,000 BY
PROVIDING FEEDBACK AND
TAKING OUR SURVEY!

00000

INVOICE
NUMBER

2541-326707

INVOICE
TYPE

CHG. CARD REFUND

INVOICE
DATE

8/31/12

COUNTER NO.	SPECIAL INSTRUCTIONS	SHIP VIA	CUSTOMER ORDER NO.	TIME OF ORDER	FILLED BY	CHECKED BY						
52278												
TAX	R	QTY.	LINE	ITEM NUMBER	UNIT MEAS.	CD.	DESCRIPTION	LIST PRICE	NET PRICE	DISC %	CORE PRICE	EXTENDED PRICE
***** RETURN AUTHORIZATION ***** MGR OK- *** ORIGINAL INV#- 002541-326555 PURCH DATE- VERIFIED ORIG SLN#- ***												
TOTALS												
2 CUSTOMER COPY "We appreciate your business"												
LAST PAGE 2												
PHONE #												
TEND.												
GE												
SUB-TOTAL												
MISC.												
TAX/FEES												
TOTAL												

ALL MERCHANDISE RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

Visit Us At: www.oreillyauto.com

Sunnys Auto Service16225 Hwy 99
LYNNWOOD, WA. 98087Phone - 425-742-2195 Fax - 425-742-2219
Honesty & Quality Car Care

INVOICE

22800

Org. Est. # 035425

Print Date : 01/08/2013

INVOICE

2001 Chevrolet - Suburban K2500

8.1L, V8, VIN (G)

Lic # : [REDACTED]

Odometer In : 199855

Unit # :

Odometer Out : 199855

Vin # : 3GNGK26GX1G [REDACTED]

Hat # :

Cust ID :

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
SYNTHETIC BLD ENGINE OIL 5W30				inspection for sometime No start, check	1.00	75.00
000-01	3.00	3.00	9.00	engine light		
Shop Supplies		1.00	1.00	code - p0134/low O2S b1 s1		
				p0154/low O2S b2 s1		
				p0342/ CAM Sensor signal low		
				p1860/torque converter clutch.		
				1.NEED CHANGE CAMSHAFT		
				POSITION SENSOR (#12570674). 12575172		
				2.NO OIL CAUSE LEAKS FROM OIL		
				FILTER.		
				Hazardous Materials		1.50

12575182 Part number

~~631 422 3700~~

631 422 3700

[Technicians : P. JAMES 001]

Org. Estimate \$94.72

Revisions \$0.00

Current Estimate \$ 94.72

Additional Cost

Revised Estimate

Labor:	76.50
Parts:	10.00
Sublet:	0.00
Sub:	86.50
Tax:	8.22
Total:	94.72
Bal Due:	\$94.72

[Payments -]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one year or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE.....

Date.....

Time.....

Written By: <none>

Page 1 of 1

01/17/07 Copyright Mitchell 1 Invoice11