

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)  
U.S. Department of Transportation

# Vehicle Owner's Questionnaire

## TO REPORT VEHICLE SAFETY DEFECTS

888-327-4236

www.safercar.gov

Natio Highway Traffic Safety Administration

FOR AGENCY USE ONLY	
Date Received <b>MAR 22 2013</b>	Repository <input type="checkbox"/>
Reference No. <b>10505083</b>	

### OWNER INFORMATION (Type or Print)

Name	[Redacted]			Daytime Telephone Number	[Redacted]
Street No.	[Redacted]	Apt. No.	[Redacted]	Evening Telephone Number	[Redacted]
City	<b>Naples</b>	State	<b>FL</b>	Zip Code	[Redacted]
E-mail				[Redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of authorization, NHTSA will provide a copy of this report to the manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner \_\_\_\_\_ Date **03/12/13**

### VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side <b>WBACN53421L [Redacted]</b>		Make <b>BMW</b>	Model <b>Z3</b>	Year <b>01</b>	Current Mileage <b>46337</b>
Date Purchased <b>031011</b>	Dealer's Name and Telephone Number <b>BMW of Orlando Park 708 460 4545</b>		Engine:	Fuel Type: <input type="checkbox"/> Diesel <input type="checkbox"/> Hybrid <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Other	
<input type="checkbox"/> Original Owner	Dealer's City <b>Orlando Park</b>	State <b>ILL</b>	Zip Code	No. Cylinders <b>6</b>	
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain <input type="checkbox"/> All-Wheel Drive <input type="checkbox"/> Front-Wheel Drive		<input checked="" type="checkbox"/> Rear-Wheel Drive <input type="checkbox"/> Four-Wheel Drive	

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name <b>Components that hold door lock barrel in place</b>	Incident Date(s) <b>Mar, 11</b>	Failure Mileage <b>42600</b>	Failure Speed	Failure Location <input type="checkbox"/> Driver <input checked="" type="checkbox"/> Passenger <input type="checkbox"/> Front <input type="checkbox"/> Rear
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### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand	Tire Model/Line	Tire Name	Tire Size (Example: P215/65R1105)
Failed Structure <input type="checkbox"/> Tread <input type="checkbox"/> Sidewall <input type="checkbox"/> Bead		DOT No. (Example: DOT MAL9ABC036 on sidewall)	
Failure Type: <input type="checkbox"/> Blowout <input type="checkbox"/> Blister <input type="checkbox"/> Crack <input type="checkbox"/> Torn <input type="checkbox"/> Tread Separation <input type="checkbox"/> Road Hazard <input type="checkbox"/> Out of Round		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make	Date Manufactured	Model Number and Name
Seat Type <input type="checkbox"/> Infant <input type="checkbox"/> Booster <input type="checkbox"/> Integrated <input type="checkbox"/> Convertible <input type="checkbox"/> Other	Installed in Vehicle using the: <input type="checkbox"/> Vehicle safety belt <input type="checkbox"/> LATCH system* <small>*Vehicle info required</small>	
Failed Part. Describe Failure Below <input type="checkbox"/> Base <input type="checkbox"/> Harness/Buckle <input type="checkbox"/> LATCH Connector <input type="checkbox"/> Shell <input type="checkbox"/> Handle <input type="checkbox"/> Other		

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <b>NA</b>	Number of Deaths <b>NA</b>	Police Report No. <b>NA</b>
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).  
**The lock barrel cylinder in the passenger, right side door just turns when the key is inserted and turns around and does not engage. Researching on-line I found many BMW owners have same problem with all keyed doors of different model BMW's. I checked with local BMW dealer Naples, FL they want \$600.00 to fix it. I'm enclosing what I found on line that is needed to repair lock barrel from TYPING. I've found a Auto Lock locksmith that has fixed**

continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Date I purchased from D.O.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

this problem with BMW's & he quoted about \$100.00 to fix. & he said the design & quality is poor that of the hardware that holds the lock in the door.

I purchased Z3 in Mar, 2011 from original owner & he took very good care of Auto. Since I've owned it I have done some. With a BMW high Quality is expected. Thank You..



Naples, FL

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT  
NATIONAL HIGHWAY  
TRAFFIC SAFETY ADM  
1200 NEW JERSEY AVE., SE.  
WASHINGTON DC 20590

OFFICIAL BUSINESS  
Penalty for Private Use \$300

FT MYERS FL 339

12 MAR 2013PM 3 L



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-216  
1200 New Jersey Avenue, SE.  
Washington DC 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236

[www.nhtsa.gov](http://www.nhtsa.gov)



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration





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# BMW E46 DOOR LOCK REPAIR KIT FRONT RIGHT LEFT DRIVE/ PASSANGER

Like Want Own Sell

Add to watch list

Quantity 1 10+ available  
120 sold

GBP 14.99  
Approx. US \$22.34

Buy it now

12 watchers Add to watch list

New condition

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Returns accepted

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Registered as a Business Seller



Item number 270885202460  
Manufacturer BMW  
Placement on Car Front, Left, Right

Description

Shipping and payments

Seller information

Q&A

## Description

windowregshop

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Car parts | Window regulator repair kits | Trim clips | Door lock repair kits | Other

# BMW Door Lock Repair Kit Front Left and/or Right Doors

## Item description

This listing is for a door lock repair kit for BMW E46 vehicles from various chassis types and years between 1998 and 2006.