

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CL-10504041-6946

MAR 20 2013

Philadelphia PA

February 19, 2013

NTSB
490 L'Enfant Plaza, SW
Washington, DC 20594
Telephone (202) 314-6000

Dear Sir/Madam;

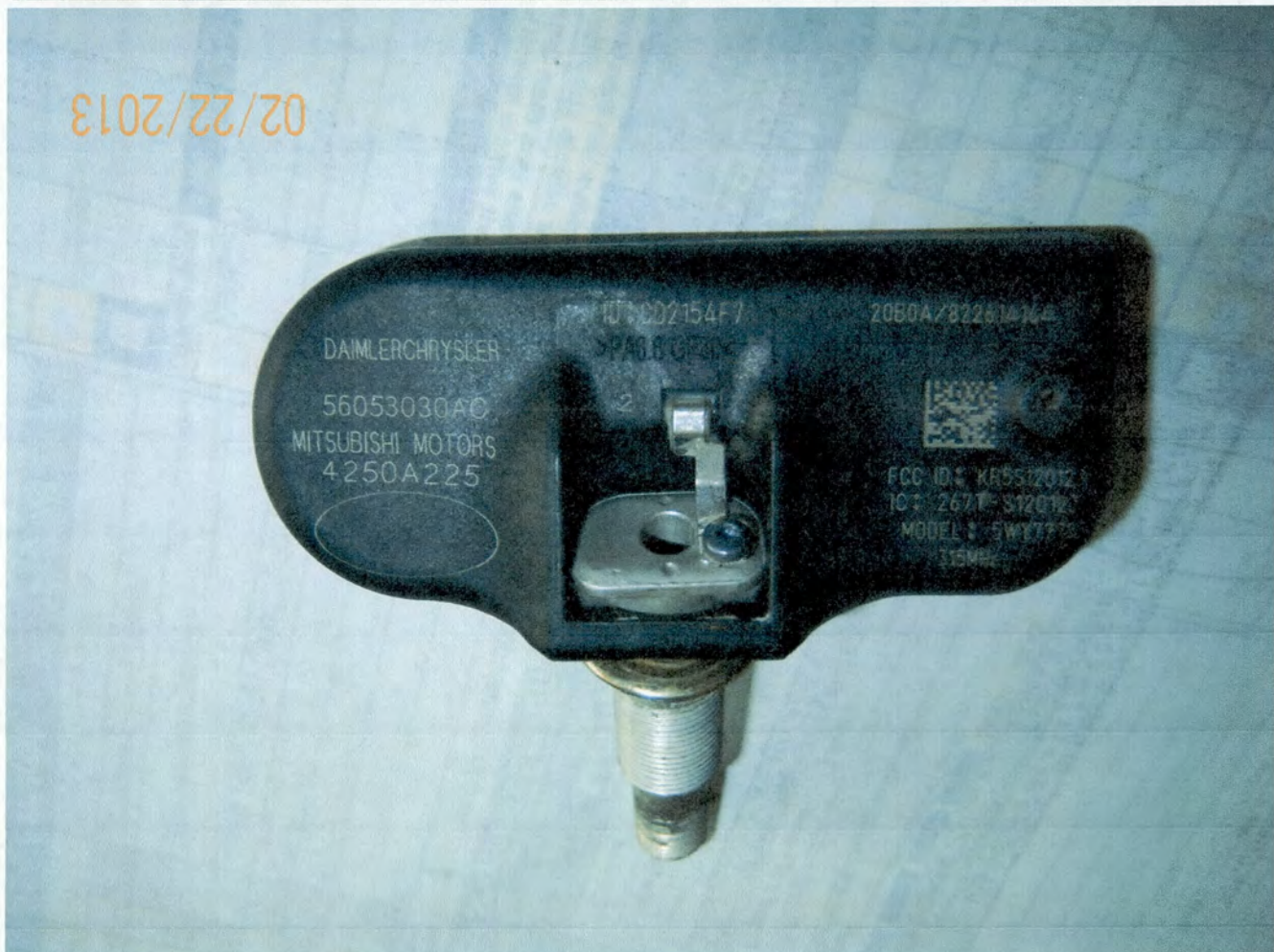
Recently I had been having difficulty maintaining the proper air pressure in one of the tires on my 2009 Dodge avenger with 45000 miles. I took it to a service center and they discovered that a tire air pressure sensor had developed a hole in the threaded side that caused a loss of air. There is no indication of damage, it apparently just got a hole. I was told this is a common occurrence and the repair cost me \$150. There is no way that this can be common. This is unsafe and unreasonable for vehicle manufacturers to expect consumers to pay for expensive repairs because a part is of poor quality. If the hole was larger it would have caused a rapid loss of air and possibly a loss of control and an accident. I did save the part if you have any interest in this type of complaint.

Thank You

NAH
3/20/13
SND



02/22/2013



02/22/2013

DAIMLERCHRYSLER
56053030A0
MITSUBISHI MOTORS
4250A225

UT: C02154F7

2080A782261416

FCC ID: KR552012
IC: 2677 S12012
MODEL: 5WY773

Customer Invoice
168640
02/19/2013

FIRESTONE COMPLETE AUTO CARE
FEASTERVILLE
833 BUSTLETON PIKE

Service Advisor:
03 LENNY
215.355.8666

FEASTERVILLE TREVO, PA. 19053-6056

2009 DODGE AVENGER R/T
V6-3518 3.5L SOHC

Lic #: [REDACTED] Vin #:

In: 02/19/13 10:01AM Mileage: 45,651

Out: 02/19/13 10:20AM

PHILADELPHIA, PA
[REDACTED] xcall

Store # 283339

RETAIL SALE

Description	Rev Hist	Unit	Extended	Total
	/Article # ID	Price	Price	
TPMS SENSOR REPLACEMENT	03			140.99
TPMS SENSOR	7007204 07TN	140.99	140.99	
TPMS SENSOR LABOR	7007263 07TS	N/C	N/C	
COURTESY CHECK	03			
COURTESY CHECK	7046930 07TS	N/C	N/C	

Technician(s):
07 BRIAN STATES

Payment History:

Visa 4326 149.45 003290
Total Tendered 149.45

Summary:

Parts 140.99
Labor 0.00
Shop Supplies 0.00
Sub-Total 140.99
Tax (6.00%) 8.46
Total \$149.45

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

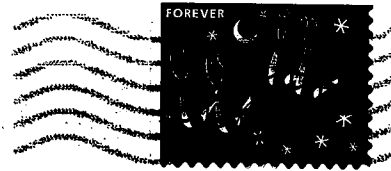
Customer Signature

All parts are new unless otherwise specified.

[Redacted]
Philadelphia, PA [Redacted]

PHILADELPHIA PA 190

22 FEB 2013 PM 7:1



HS

NTSB
490 L'Enfant Plaza, SW
Washington, DC 20594

20594

