



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

September 4, 2013

[REDACTED]

La Crescenta, CA [REDACTED]

Dear [REDACTED]

NVS-216 nlm
Ref. No. 10504031

Thank you for your correspondence concerning your model year (MY) 2006 BMW 750i. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that you wrote BMW about your MY 2006 BMW 750i having the same problem identified in NHTSA Safety Recall Campaign No. 12V-504. The recall addresses a problem in certain MY 2005 through MY 2007 7-Series vehicles, equipped with both Comfort Access and Soft Close Automatic options, and manufactured August 23, 2004, through September 3, 2007. Due to a software problem, the doors may appear to be closed and latched, but, in fact, may inadvertently open. However, they told you the safety defect does not affect your vehicle. You request that NHTSA review your situation to determine if the problem is covered under the recall.

We contacted BMW on your behalf and they confirmed at the time you wrote your letter the vehicle was not subject to the recall. Although your vehicle was produced with the Comfort Access and Soft Close options, the vehicle identification number (VIN) was not on the list of

affected vehicles. However, BMW advised that their Customer Relations Group will contact you to schedule an inspection and repair by a local dealer. In addition, BMW advised that their recall system shows NHTSA Safety Recall Campaign No. 12V-502 (summary enclosed) has not been completed on your vehicle. The recall addresses a rollaway problem in MY 2005 through MY 2008 BMW 7-Series vehicles. If you have not done so, we recommend that you complete this recall as soon as possible.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our web site.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Recall Detail

03-SEP-2013

Recall Num: 12 V 502 000	573 Date: 16-OCT-2012	573 Date Rcvd: 17-OCT-2012	Potentially Affected: 45,500	Potentially Defective: 45,500
Mfr Recall Num:				
Subject: Keyless Ignition System Vehicle Rolloway		Remedy Type: Fix/Repair	RP Num:	FMVSS Num:
Recall Type: Defect	Recall Effect: Crash Avoidance	NHTSA Inv Num: EA12-002	Influenced by: ODI	
Problem Exp: Complaints		Manufacturer: BMW of North America, LLC	Recall Status: CONDUCTING RECALL	
Problem Descr: BMW is recalling certain model year 2005-2008 7-Series vehicles, equipped with the Comfort Access option, and manufactured August 23, 2004, through July 24, 2008. The affected vehicles have an electronic key and an electronic connection between the gear shifter and the transmission (shift-by-wire) that automatically shifts the transmission to Park when the driver presses the Start/Stop button to shutdown the engine. If the driver presses the engine Start/Stop button 2 or 3 times within a short time interval, the system may shift the transmission to Neutral rather than Park. If using the electronic key (Comfort Access mode), there would be no protection from the ignition interlock that prevents key removal if the vehicle is not in Park.				
Consequence: If the driver exits the vehicle with the transmission in Neutral and the parking brake is not applied, the vehicle may rollaway. Unattended rollaway incidents often result in a crash or cause injury to pedestrians attempting to stop or enter the vehicle or to other bystanders in the path of the vehicle.				
Remedy Type: BMW will notify owners beginning in November 2012. The remedy became available in March 2013. Owners may call BMW at 1-800-525-7417 or email BMW at CustomerRelations@bmwusa.com.				
Notes: Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov .				
MFR Knowl Dt: 22-JAN-2009	Prod Change Dt:	Mfr Press Release Dt:	NHTSA Press Release Dt:	
Stop Sales:	Regional:			
Supplier:	Mfr Toll Free Num:			

Recall Detail

03-SEP-2013

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :745LI Model Year :2005 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :760I Model Year :2006 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :750I Model Year :2007 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :760LI Model Year :2007 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :760LI Model Year :2005 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :750LI Model Year :2008 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :760LI Model Year :2008 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :760LI Model Year :2006 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :750I Model Year :2006 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :745I Model Year :2005 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :750LI Model Year :2007 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008

Component Name

POWER TRAIN:AUTOMATIC TRANSMISSION

Recall Detail

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :760I Model Year :2005 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :750I Model Year :2008 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :BMW of North America, LLC Make :BMW Model :750LI Model Year :2006 Type :PASSENGER CAR		23-AUG-2004	24-JUL-2008

Component Name

ELECTRICAL SYSTEM:IGNITION:SWITCH
 POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
EA 12 002	Vehicle Rollaway	DEREK RINEHARDT	Influencing

Related Recalls

Yr	Type	Major Sub	Relationship

Recall Characteristics

Unique Recall	Unique Descr

Recall Communications

Fax Ack: 01-MAR-2013	Letter Ack: 26-OCT-2012
Draft 577 Received: 01-MAR-2013	Draft 577 Approved: 11-MAR-2013
Final 577 Received: 05-APR-2013	Owner Notification: 20-MAR-2013
Phased: N	577 End:
Renotification:	Envelope Approved:
Dealer Notification Received:	Dealer Notification: