

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Johnson, Lajuan CTR \(NHTSA\)](#)
Subject: FW: complaint 10503462
Date: Tuesday, May 28, 2013 10:15:08 AM
Attachments: [complaint_10503462_dot.pdf](#)

EQ-10503462-2495

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Tuesday, May 21, 2013 1:41 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: complaint 10503462

From: [REDACTED]
Sent: Tuesday, May 21, 2013 12:37 PM
To: DataQuality, DataQuality (NHTSA)
Subject: complaint 10503462

This looks fine to me. [REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-MAR-2013

Repository ☐Reference No.
10503462**OWNER INFORMATION (Type or Print)**Name Address

City CANAAN

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GW48S51C

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

1

Incident Date(s)

01-MAY-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)

Failure Mileage
96000Failure Speed
50**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

COMPLETE ENGINE FAILURE CAUSED THE VEHICLE TO SUDDENLY LOOSE ALL POWER. UPON FURTHER INVESTIGATION, THE PISTON SKIRT HAD CRACKED AND EVENTUALLY BROKE AWAY CAUSING A COMPLETE FAILURE OF THE ENGINE. RESOLUTION WAS TO REPLACE THE ENGINE. THIS IS A FAIRLY COMMON PROBLEM WITH THE JEEP 4.0 ENGINE AFTER THE PISTON WAS REDESIGNED AROUND 2000-2001. JEEP SHOULD HAVE RECALLED THE VEHICLES AND REPLACED THE PISTONS BEFORE THEY STARTED CRACKING AND CAUSING ENGINE FAILURES. *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.