

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                      |                                               |                                                                                |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------------------------------|--------------------------------------------------------------------------------|
| <b>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)</b><br><b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET: www.nhtsa.dot.gov/hotline</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                      | <b>FOR AGENCY USE ONLY 100148</b>             |                                                                                |
| <b>U.S. Department of Transportation</b><br><b>National Highway Traffic Safety Administration</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      | <b>Date Received</b><br>18-MAR-2013           | <b>Repository</b> <input type="checkbox"/><br><b>Reference No.</b><br>10503393 |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                      | <b>Daytime Telephone Number</b><br>[REDACTED] | <b>E-mail Address</b><br>[REDACTED]                                            |
| <b>Name</b> [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      | <b>Evening Telephone Number</b><br>[REDACTED] |                                                                                |
| <b>Address</b> [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      |                                               |                                                                                |
| <b>City</b> CHICAGO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>State</b> IL                                                                      | <b>Zip Code</b> [REDACTED]                    |                                                                                |
| <i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                      |                                               |                                                                                |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                      |                                               |                                                                                |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>5N1AR18W95C [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      | <b>Make</b><br>NISSAN                         | <b>Model</b><br>PATHFINDER                                                     |
| <b>Date Purchased</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                      | <b>Model Year</b><br>2005                     |                                                                                |
| <b>Dealer's Name and Telephone Number</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      | <b>Engine:</b><br>No: Cylinders 6             | <b>Fuel Type:</b><br>Gas                                                       |
| <b>Original Owner</b><br><input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Dealer's City</b>                                                                 | <b>State</b>                                  | <b>Zip Code</b>                                                                |
| <b>Transmission Type</b><br><input type="checkbox"/> Antilock Brakes<br><input type="checkbox"/> Cruise Control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Powertrain</b>                                                                    | <b>Multiple Failure:</b><br>1                 | <b>Incident Date(s)</b><br>10-MAR-2013                                         |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                      |                                               |                                                                                |
| Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 100000 POWER TRAIN                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      | <b>Failure Mileage</b><br>104000              | <b>Failure Speed</b><br>10                                                     |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                      |                                               |                                                                                |
| <b>Tire Make</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Tire Model (Name or Number)</b>                                                   | <b>Tire Size (Example P215/65R15)</b>         |                                                                                |
| <b>DOT No. (Example: DOTM19ABC036)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair | <b>Failure Location:</b>                      |                                                                                |
| <b>Tire Component Code</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                      | <b>Tire Failure Type:</b>                     |                                                                                |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                      |                                               |                                                                                |
| <b>Make:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date Manufactured:</b>                                                            | <b>Model No./Name:</b>                        |                                                                                |
| <b>Seat Type:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Installation System:</b>                                                          |                                               |                                                                                |
| <b>Child Seat Component Code:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      | <b>Failed Part:</b>                           |                                                                                |
| <b>APPLICABLE INCIDENT INFORMATION</b><br><i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                      |                                               |                                                                                |
| <b>Crash</b><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Fire</b><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No   | <b>Number of Persons Injured</b><br>0         | <b>Number of Deaths</b><br>0                                                   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                      | <b>Reported to Police</b><br>N                |                                                                                |
| <b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br><b>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      |                                               |                                                                                |
| I WAS DRIVING AND STOPPED AT A TRAFFIC SIGNAL. WHEN THE LIGHT TURNED GREEN AND I PRESSED THE GAS PEDAL THE VEHICLE MOVED LESS THAN 5 M.P.H. THIS CONTINUED ALL THE WAY TO CHURCH ON MARCH 10TH, 2013. I DROVE TO THE VEHICLE TO THE DEALER AND 2 DAYS LATER THEY DIAGNOSED THE ISSUE. THE RADIATOR WAS LEAKING COOLANT INTO THE TRANSMISSION, CROSS CONTAMINATING THE TRANSMISSION FLUID. THIS CAUSED THE VALVE BODY IN THE TRANSMISSION TO FAIL. THE NISSAN DEALER INFORMED ME THAT THE RADIATOR AND VALVE BODY IN THE TRANSMISSION HAD TO BE REPLACED. THEY ALSO INFORMED ME THAT MY POWER TRAIN WARRANTY WAS EXPIRED BECAUSE I WAS OVER 100,000 MILES AND MY VEHICLE IS AT 104,000. I WAS TOLD THAT NISSAN WOULDN'T COVER THE REPAIR EVEN THOUGH THE RADIATOR IS DEFECTIVE BUT SINCE I CAUGHT IT EARLY THE TRANSMISSION WASN'T TOTALLY DAMAGED JUST PARTIALLY DAMAGED SAVING ME MORE MONEY. HOWEVER, MY REPAIR BILL WAS \$2,999.94!! EVEN THE MECHANICS AT NISSAN TOLD ME THAT THIS IS AN KNOWN ISSUE (OFF THE RECORD) AND NISSAN SHOULD COVER THE REPAIR!! THIS IS DUE TO A DEFECTIVE RADIATOR AND NISSAN SHOULD ISSUE A RECALL. CONSUMERS SHOULDN'T HAVE TO FOOT THE BILL FOR A MANUFACTURING DEFECT THAT NISSAN IS AWARE OF! IT EFFECTS 2005 THRU 2010 PATHFINDER, XTERRA AND FRONTIER VEHICLES. NISSAN IS VOLUNTARILY OFFERING TO CO-PAY FOR REPAIRS IF YOUR VEHICLE HAS LESS THAN 100,000 MILES BECAUSE OF A CLASS ACTION LAWSUIT THAT IS STILL PENDING IN COURT. THE ISSUE ONLY OC |                                                                                      |                                               |                                                                                |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      | ATTACH ADDITIONAL SHEETS IF NECESSARY         |                                                                                |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                      |                                               |                                                                                |

NAM

52313

SMD

**Subject:** Fwd: Consumer inquiry / Coolant leaking ont transmission -- 2005 Pathfinder (ODI #10503393)  
**Date:** Wednesday, May 22, 2013 11:09:26 AM

---

----- Original Message -----

**Subject:** FW: Consumer inquiry / Coolant leaking ont transmission -- 2005 Pathfinder (ODI #10503393)  
**From:** "Artemis HelpDesk (VOLPE)" <ArtemisHelpDesk@dot.gov>

Another one for your response, if necessary.

I do not see any Investigations or Recalls in the system concerning this matter. However, searching for the word "coolant" in the description field of 2004-2006 Pathfinders, I found 222 Complaints. Similarly, for the word "radiator", there are 461. Scanning just a few, some of them (possibly many) do seem to relate to this persons problem – i.e. coolant leaking onto the transmission and eventually causing transmission failure.

---

**From:** [REDACTED]  
**Sent:** Wednesday, May 22, 2013 9:39 AM  
**To:** donotreplyodi (VOLPE)  
**Subject:** Re: Acknowledgement from NHTSA/ODI of your safety complaint

Hello!

My name is [REDACTED] and I was wondering if any progress has been made about Nissan Motor Corp. This is concerning the faulty radiator that leaks coolant into the transmission thus causing premature transmission failure.

Thank you for taking the time to investigate.

[REDACTED]

<font color="#ff0000">GOD 1st!

Do you need a DJ or a Professional Sound Set-Up for your future event?</font>

<font color="#ff0000">RE MIX Entertainment is just a phone call away! We offer quality

service at affordable prices.</font>

<font color="#ff0000">Please feel free to call [REDACTED]

---

**From:** US DOT NHTSA <[donotreplyodi@dot.gov](mailto:donotreplyodi@dot.gov)>

**To:** [REDACTED]

**Sent:** Monday, March 18, 2013 9:41 AM

**Subject:** Acknowledgement from NHTSA/ODI of your safety complaint

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: **10503393**

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 Monday-Friday, 8:00AM to 8:00PM Eastern  
TTY: 1-888-424-9153  
Have your ODI Number available.  
(Spanish-speaking operators available)

- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>  
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)

National Highway Traffic Safety Administration (NHTSA)

U.S. Department of Transportation (DOT)

---

**Did you know you can receive real-time information about safety recalls? There are two options:**

Recall notification via email: <http://www-odi.nhtsa.dot.gov/subscriptions/index.cfm?refurl=email>

Recall notification via RSS: <http://www-odi.nhtsa.dot.gov/rss/index.cfm?refurl=email>

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

If you have questions regarding these emails, please go to our [Contact](#) Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.