 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received MAY 17 2013		Repository <input type="checkbox"/>	
Name [REDACTED]		Address [REDACTED]		Reference No. 10502781	
City PINE VALLEY		State CA		Zip Code [REDACTED]	
Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]			
Evening Telephone Number [REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make TOYOTA	Model TUNDRA	Model Year 2003
Date Purchased		Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City		State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	<input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 12-MAR-2013
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 020000 SUSPENSION, 200000 WHEELS				Failure Mileage 174000	Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code:			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003-TOYOTA TUNDRA. THE CONTACT STATED THAT WHILE DRIVING 70 MPH, THE FRONT DRIVER'S SIDE WHEEL BECAME DETACHED FROM THE VEHICLE. THE CONTACT APPLIED THE BRAKES AND BEGAN TO SKID UNTIL THE VEHICLE CAME TO A STOP. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR INSPECTION AND WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND STATED THAT THEY WOULD ASSIST WITH THE COST OF THE FAILED JAIL JOINT BUT NOT FOR ANY ADDITIONAL DAMAGES AS A RESULT OF THE FAILURE. THE FAILURE MILEAGE WAS 174,000. THE VIN WAS UNAVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Date: 5/2/2013 11:05 AM
 Estimate ID: 55-17F4-09701
 Estimate Version: 3
 Supplement: 2 (F F) 5/2/2013 10:47:31 AM
 Profile ID: * EL CAJON

State Farm Insurance Companies

8989 Rio San Diego Dr. #200, San Diego, CA 92108

Damage Assessed By: Kevin Krekelberg

Appraised For: ACC CP Team 74
(800) 754-8135

Supplemented By: Gail Palmer

Supplement FAX (866) 566-6595

Type of Loss: Collision (Spec)
 Date of Loss: 3/12/2013
 Deductible: 500.00
 Claim Number: [REDACTED]

Insured: [REDACTED]
 Owner: [REDACTED]
 Address: [REDACTED] VALLEY, CA [REDACTED]
 Telephone: [REDACTED]
 Cell Phone: [REDACTED]

Mitchell Service: 911752

Description: 2003 Toyota Tundra SR5
 Body Style: 4D PkUpXCb 6' Bed 128" WB
 VIN: 5TBBT44193S [REDACTED]
 Mileage: 174,859
 OEM/ALT: A
 Color: white
 Options: PASSENGER AIRBAG, DRIVER AIRBAG, MANUAL AIR CONDITION, CRUISE CONTROL
 TILT STEERING COLUMN, SKID PLATES, ANTI-LOCK BRAKE SYS., FOG LIGHTS, 4WD OR AWD
 TINTED GLASS, AUTOMATIC HEADLIGHTS, AM/FM STEREO CD, FRONT SPLIT BENCH SEAT
 STEP BUMPER

Drive Train: 4.7L Inl 8 Cyl 4WD
 License: [REDACTED] CA

Search Code: SFL326

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
1	105943	MCH	REMOVE/REPLACE	L ABS Frt Sensor	89543-0C010	225.63	0.7 #
S2	100545	BDY	REMOVE/REPLACE	Alloy Wheel	42611-0C020	479.25 *	0.3
3				alignment covered by warranty			
S1	100662	MCH	REMOVE/REPLACE	Bleed Brake System			0.5
S1	100676	MCH	REMOVE/REPLACE	L Frt Susp Dust Seal	90312-95001	19.80	INC #
6	100678	MCH	REMOVE/REPLACE	L Frt Susp Snap Ring	90521-99114	6.72	INC #
7	104520	MCH	REMOVE/REPLACE	L Frt Susp Wheel Bearing	90369-54002	86.02	INC #
8	100682	MCH	REMOVE/REPLACE	L Frt Susp Sensor Rotor	43515-35010	25.14	INC #
S1	100684	MCH	REMOVE/REPLACE	L Frt Susp Spacer	90560-52001	14.34	INC #
S1	100686	MCH	REMOVE/REPLACE	L Frt Susp Bearing Ring Nut	43521-35010	16.92	INC #
S1	100688	MCH	REMOVE/REPLACE	L Otr Frt Susp Bearing Seal	90316-69001	47.12	INC #
12	100690	MCH	REMOVE/REPLACE	L Frt Susp Steering Knuckle	43202-35071	450.12	3.4 #
S1	100703	MCH	REMOVE/REPLACE	L Frt Susp Brake Hose	90080-94073	36.49	0.3 #
14	104564	MCH	REMOVE/REPLACE	L Frt Susp Brake Line	47318-0C020	7.24	
15	100719	MCH	REMOVE/REPLACE	L Lwr Frt Susp Control Arm Assy	** Non-OEM	117.04	2.5 #
16	100778	MCH	REMOVE/REPLACE	L Frt Drive Axle Shaft Assembly	** Non-OEM	48.61	0.3 #
17	103772	MCH	REMOVE/REPLACE	Steering Gear Assembly	** Non-OEM	271.47	2.7
18	103771	MCH	REMOVE/REPLACE	L Steering Tie Rod End	** Non-OEM	33.59	0.3
S1	900500	MCH	REMOVE/REPLACE	BFGoodrich Rugged Terrain 265/70R16 T	New	175.07	
20				12/32 NEW -10/32 REMAINING TREAD = 17%			
S1	21		BETTERMENT - P	BFGoodrich Rugged Terrain 265/70R16 T %17.00		29.76	

ESTIMATE RECALL NUMBER: 03/18/2013 15:17:04 55-17F4-09701

Mitchell Data Version: OEM: APR_13_V0429

Software Version: MAPP:APR_13_V

7.1.137

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S1 22 900500 BDY * ADD'L LABOR OP mount and balance
 S1 23 900500 BDY * ADD'L LABOR OP tca tire disposal fee

Sublet 24.00 * 0.0*
 Sublet 3.00 * 0.0*

* - Judgment Item
 # - Labor Note Applies
 ** Non-OEM - Quality Replacement Parts

NAPA AUTO PARTS
 CALL YOUR LOCAL STORE
 OR CALL 1-800-LET-NAPA

(800) 538-6272
 15 ** 2606207 117.04
 16 ** 954196 48.61
 17 ** 261618 271.47
 18 ** ES80382 33.59

DISCOUNT TIRE
 1001 BROADWAY
 EL CAJON
 CA 92021
 (619) 442-6688

19 New 175.07

Remarks
 orig est & supp reviewed with Service writer
 DISCUSSED SUPPL 1 W/JOSE VEGAS, SERVICE ADVISOR

Estimate Totals

I. Labor Subtotals				II. Part Replacement Summary		
Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	Amount	
Body	0.3	54.00	0.00	27.00	43.20	Taxable Parts 2,060.57
Mechanical	10.7	108.00	0.00	0.00	1,155.60	Sales Tax @ 9.000% 185.45
Non-Taxable Labor					1,198.80	Total Replacement Parts Amount 2,246.02
Labor Summary	11.0			1,198.80		
III. Additional Costs				IV. Adjustments		
Total Additional Costs				Amount		Amount
				0.00		Betterment & Tax 32.44
						Insurance Deductible 500.00
						Customer Responsibility 532.44

ESTIMATE RECALL NUMBER: 03/18/2013 15:17:04 55-17F4-09701

Mitchell Data Version: OEM: APR_13_V0429

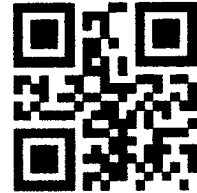
Software Version: MAPP:APR_13_V 7.1.137

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I.	Total Labor:	1,198.80
II.	Total Replacement Parts:	2,246.02
III.	Total Additional Costs:	0.00
	Gross Total:	3,444.82
IV.	Total Adjustments:	532.44-
	Net Total:	2,912.38
	Less Original Net Total:	1,998.51
	Net Supplement Amount:	913.87
	S1: Kevin Krekelberg	538.64
	S2: Gail Palmer	375.23

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to www.statefarm.com and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

Point(s) of Impact
10 Left Front Side (P)

Insurance Co: STATE FARM INSURANCE COMPANIES

Inspection Site: TOYOTA OF EL CAJON
Address: 965 ARNELE AVE
EL CAJON, CA 92020
TE00
Inspection Date: 3/18/2013

Body Shop: TOYOTA OF EL CAJON

For your protection California Law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

This is an estimate. Repair facilities must inspect the vehicle to determine if any repairs not listed are required, and to contact State Farm before making such repairs. Repairer is also responsible for conducting any necessary inspection and safety checks prior to and after completing repairs.

ESTIMATE RECALL NUMBER: 03/18/2013 15:17:04 55-17F4-09701

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NON-ORIGINAL EQUIPMENT REPLACEMENT PARTS INFORMATION

Whenever ** appears next to the description of a part which is to be replaced, this means:

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE.

IF NON-OEM CRASH PARTS ARE SPECIFIED BY STATE FARM® ON YOUR ESTIMATE, STATE FARM WARRANTS THAT SUCH PARTS ARE AT LEAST EQUAL TO THE ORIGINAL EQUIPMENT MANUFACTURER PARTS IN TERMS OF KIND, QUALITY, SAFETY, FIT, AND PERFORMANCE.

"CRASH PART" MEANS A REPLACEMENT FOR ANY OF THE NON-MECHANICAL SHEET METAL OR PLASTIC PARTS WHICH GENERALLY CONSTITUTE THE EXTERIOR OF A MOTOR VEHICLE, INCLUDING INNER AND OUTER PANELS. "NON-ORIGINAL EQUIPMENT MANUFACTURER (NON-OEM) CRASH PART" MEANS CRASH PARTS NOT MADE FOR OR BY THE MANUFACTURER OF THE MOTOR VEHICLE.

PLEASE SCAN OUR QUICK RESPONSE (QR) CODE ON THIS ESTIMATE OR VISIT OUR WEBSITE AT <http://st8.fm/7X4> TO READ ADDITIONAL INFORMATION ABOUT THE WARRANTY ON ALL NON-OEM PARTS.

Pine Valley, CA

SAN DIEGO CA 921

06 MAY 2013 PM 1 T



US Department of Transportation
National Highway Traffic Safety Adm.
office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

20077+9382

